

**From:** Katie.J.Heath@met.pnn.police.uk on behalf of  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 05 April 2016 07:48  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

**Attachments:** Update letter to complainant 05 04 16.pdf  
[Good Morning](#)

[Please see attached update](#)

[Kind Regards](#)

[Katie](#)

[Lambeth Professional Standards Unit](#)

[Civil Actions, Complaints and Praise](#)

[PC Katie Heath 301LX](#)

[Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD](#)

[Restricted](#)

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 18:59  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

[Dear Alex](#)

[Thank you for letting me know](#)

[Kind Regards](#)

[Lorraine Cordell](#)

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**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 12:29  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

[Lorraine,](#)

[Thanks for your email, I can confirm your letter has been fully received.](#)

[Kind regards](#)

Alex

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support

**Telephone** 020 8649 2101 | **Met Phone** 732101 |

**Email** alexander.marshall@met.police.uk

**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:44  
**To:** LX Mailbox - Professional Standards Unit; Marshall Alex H - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Alexander

Thank you for the advice I have scanned in the letter and then put to PDF. I am going to try and resend it now.

Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Can you confirm you get it please?

Regards

Lorraine Cordell  
Simon Cordell

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**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 11:19  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Lorraine,

Thank you for your email. It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

I have a couple of options for you

***1) Hand deliver a copy to Brixton Police Station if convenient.***

***2) Scan the letter and save as a pdf (as opposed to saving document as a pdf) this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system***

Kind regards

Alex Marshall

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support

**Telephone** 020 8649 2101 | **Met Phone** 732101 |

**Email** alexander.marshall@met.police.uk

**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:02  
**To:** LX Mailbox - Professional Standards Unit; Heath Katie J - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:44  
**To:** 'Katie.J.Heath@met.pnn.police.uk'  
**Subject:** FW: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

I am forwarding it to this email also can you let me know if you get the email please.

Regards

Lorraine Cordell  
Simon Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:42  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell  
Simon Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 April 2016 12:51  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Please see attached the letter we would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell

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**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On**  
**Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning Lorraine & Simon

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

Lambeth Professional Standards Unit

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 15 March 2016 17:50  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

My Son has chosen to do a letter but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.

Regards

Lorraine Cordell

Simon Cordell

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**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk]  
**On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

Lambeth Professional Standards Unit

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting, If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

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**From:** Katie.J.Heath@met.pnn.police.uk  
[mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of**  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

## Civil Actions, Complaints and Praise

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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