

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 30 September 2015 14:24

**To:** 'jackie.gubby@enfield.gov.uk'

**Subject:** Re: 109 burncroft Av

Dear Jackie Gubby

Thank you for taking the time to talk to me on the phone today and explaining why you could not come to the meeting on the 28/09/2014 at 14:30.

As said on the phone the surveyors took all the details of repairs and said they will deal with them. I am happy you will keep updated as to what is going on with the repairs and keep me updated.

As also said to you on the phone we have not heard from the ASB team as of yet, and today my son heard the main door keep banging he went out and did not see anyone there so walked out to see if he could see anyone around the flats.

When he walked back to the main door Debbie his neighbour was by the bin door and when she turned round and saw my son she started hitting him with her shopping bags, there was a lady that was with her but not standing with her and saw what was going on and run over and told Debbie to stop, my son asked for the ladies name and the lady would not give him it or who she worked for.

But my son did get a chance to talk to the lady and tell her what Debbie had been doing, Debbie was really upset and kept shouting and telling the lady not to talk to him the lady had to tell Debbie to stop that she wanted to hear what my son was saying and told Debbie to wait. She spoke to my son for a little while but did say to my son that she was sorry but she was really busy and had to go and she left and my son went back into his flat.

He called me and told me what had happened and asked me to call you to update you as to what had gone on.

Regards

Lorraine