

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 01 July 2015 14:38
To: Dawn Allen
Subject: FW: Issue i am having with neighbours
Dear Dawn Allen

Complain

I have sent a number of emails regarding the issues my son is having with his neighbours, which you have failed to reply to and have not addressed the issues which has been ongoing. I have given you enough time to reply and address the issues yet you have failed to do anything.

1. I would like it looked into why you do not reply to my emails.
2. I would like it looked into why you have done nothing in regards to the issues that having been ongoing for some time and have done nothing.
3. I would like it looked into why you have allowed a person to suffer and have not done anything about it.

I would like a reply to this complaint and if you can not deal with this please pass it over to a person that can.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 June 2015 19:12
To: Dawn Allen
Subject: FW: Issue i am having with neighbours

Dear Dawn Allen,

Seeing as you are not addressing the emails that are being sent I have not option but to take this higher.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 May 2015 15:16
To: Dawn Allen
Subject: FW: Issue i am having with neighbours

Dear Dawn Allen,

Could you please reply to all my emails as toi what can be done with the issues that is going on, you have not replied to one email and this is unfair.

I don't know what is going on and why my son is being treated like this by Enfield Council is it due to what the police did to him?

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 May 2015 13:22
To: Dawn Allen
Subject: RE: Issue i am having with neighbours

Mr Simon Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ

Dear Dawn Allen,

I have been sending you so many emails yet I am getting no reply nothing is being done, my son is having so many issues with the neighbours he has asked for help yet nothing is being done.

My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly and my son's health is suffering due to this.

I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area please can this be addressed.

Regards

Lorraine Cordell