

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 March 2016 21:07
To: 'Nicholas Foster'
Subject: RE: Enfield Council Subject Access Request Simon Cordell
Dear Nicholas Foster,

I sent in the subject access request on Wed 27/01/2016 18:20 you have 40 days to supply the information which ended on the 07/3/2016 but i am still waiting I have had replies from yourself saying the data is being gathered. But we are now 12 days over the time, would it please be possible to get an update as to when I will be given the information.

Regards

Lorraine Cordell
Simon Cordell

From: Nicholas Foster [mailto:Nicholas.Foster@Enfield.gov.uk]
Sent: 09 March 2016 19:29
To: Lorraine Cordell
Cc: Feedback Council Housing
Subject: RE: Enfield Council Subject Access Request Simon Cordell

Dear Mr and Mrs Cordell

The matter is being dealt with. I am copying officers who will let you know when you can collect the records and make arrangements for payment and ID verification.

Regards

Complaints and Access to Information Manager - Gateway Services
Finance, Resources and Customer Services
0208 379 6498
Enfield Council
Silver Street
Enfield
EN1 3XY

Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 09 March 2016 15:55
To: HHASC FOI Mailbox; Nicholas Foster
Subject: FW: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

I was wondering if there was any update to the request that was put in.

Regards

Simon Cordell

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 26 February 2016 17:25
To: 'HHASC FOI Mailbox'
Subject: RE: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

Yes that will be fine, will it be ok if the ID are shown when I pick them up, and pay the £10 Fee

But if you need the £10 fee before this can be sorted please just let me know.

Regards

From: Nicholas Foster [<mailto:Nicholas.Foster@Enfield.gov.uk>] **On Behalf Of** HHASC FOI Mailbox
Sent: 26 February 2016 15:40
To: Lorraine Cordell
Cc: HHASC FOI Mailbox
Subject: RE: Enfield Council Subject Access Request Simon Cordell

Dear Ms Cordell

Thank you for your emails. I apologise for the delay in acknowledging. The response is due by 8 March 2016.

Should we locate any records, we will need to see documentation to verify Mr Cordell's identity and signature , also your ID, before we can release them. In addition to this, we also require the £10 fee.

Regards

Nicholas Foster
Complaints and Access to Information Manager - Gateway Services
Finance, Resources and Customer Services
0208 379 6498
Enfield Council
Silver Street
Enfield
EN1 3XY

Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities.

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 15 February 2016 10:29
To: Nicholas Foster
Subject: RE: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

I sent you a Subject Access Request on the 27/01/2016 along with a letter of authority; I was given your email as was told you are the person that deals with Subject Access Requests. I did get a read reply but have not had an email back saying you are dealing with this request. I know a Subject Access Request can take up to 40 days to deal with. But i do not want to be waiting 40 Days and then find out you are the wrong person to deal with this request.

Could you please reply via email and let me know if you are the correct person that deals with Subject Access Requests please and if not could you give me the person names and email who does deal with this please.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 27 January 2016 18:20
To: 'Nicholas.Foster@Enfield.gov.uk'
Subject: Re: Enfield Council Subject Access Request Simon Cordell

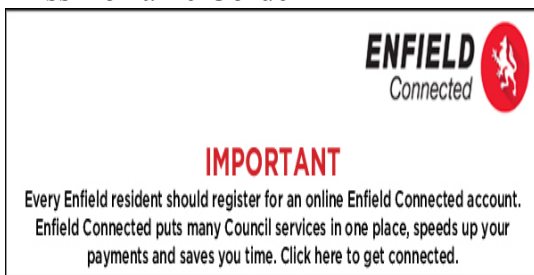
To Whom It May Concern:

Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998

Regards

Mr Simon Cordell

Miss Lorraine Cordell



[Follow us on Facebook](#)



[Twitter](#)



<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.



IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. Click here to get connected.



[Follow us on Facebook](#)



[Twitter](#)



<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.