

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February 2015 14:22
To: 'revs@enfield.gov.uk'
Subject: RE: Council Tax Account <55508596> Protect - Private and Confidential

Dear Mr Dunwell

I am writing due to the below email from you, i was wondering if you had any updates from the Housing Benefit & Council Tax Support team regarding this matter as it has been over 3 weeks since i heard anything.

I am worried in regards to this and would like it address as soon as possible with an update.

Regards

Simon Cordell

-----Original Message-----

From: revs@enfield.gov.uk [mailto:revs@enfield.gov.uk]
Sent: 21 January 2015 11:14
To: lorraine32@blueyonder.co.uk
Subject: Council Tax Account <55508596> Protect - Private and Confidential

Dear Mr Cordell

Council Tax Account: 55508596

Property address: 109 Burncroft Avenue, Enfield, EN3 7JQ

Thank you for your email sent on the 4th & 10th December 2014.

Here at the Council Tax Recovery department we are mainly responsible for the collection of council tax and do not grant Council Tax Support.

I have the understanding that you believe you should be exempt from paying the 19.5% shortfall in the Council Tax Support.

Today I have sent a memo to the Housing Benefit & Council Tax Support team asking them to review your Council Tax Support claim and decide if the 19.5% shortfall is applicable.

I have contacted Equita Collection Agency informing them to hold all recovery action for 3 weeks whilst we await a response from the Housing Benefit & Council Tax Support team.

Yours sincerely

Mr Dunwell
Council Tax Officer

For Council Tax Discounts and Exemptions, Setting up a Direct Debit, Reporting Changes, go to www.enfield.gov.uk/counciltaxonline or visit the My Enfield page to register for an Account, giving you access to information and services 24 hours per day. Or pay online Customer Council Tax tel: (+44) 020 8379 1000.

Local Council Tax Consultation for 2015/16 is now open to 28/11/2014. The proposals and questionnaire can be viewed via this link www.enfield.gov.uk/ctaxconsultation

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Tracking:

Recipient

'revs@enfield.gov.uk'

Read

Read: 10/02/2015 14:23