

From: Abigail.T.Akano@met.pnn.police.uk

Sent: 22 March 2017 11:25

To: lorraine32@blueyonder.co.uk; DPAMailbox-.SAR@met.pnn.police.uk

Subject: RE: Subject Access Request

Dear Ms Cordell

Your application and that of Deon is being processed. Once the reports have been reviewed and permission to release granted, the disclosures will be sent to you. I apologise for not informing you that these two are now been processed. They have both been delayed due to the initial speculative nature as well as waiting for response. They are now being processed and will be sent out in due course.

Yours sincerely

Abigail Akano | Privacy Assistant | Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 March 2017 11:11

To: DPA Mailbox - SAR <DPAMailbox-.SAR@met.pnn.police.uk>; Akano Abigail T - SO15
<Abigail.T.Akano@met.pnn.police.uk>

Subject: RE: Subject Access Request

Dear Abigail Akano

I am writing this email to see if i can get an update, I have received two letters of refusal for Mr Simon Cordell and Mr Tyrone Benjamin which have now been sent over to the ICO to address.

Am I tried to call today to get some information in regards to my own application and my daughters Deon Benjamin and was told to write this email.

Could you please be possible to get an update if reference number 2017020000326 Miss Lorraine Cordell is a refusal as I have had no letters yet to confirm this?

Could you also please confirm an update me in regards to reference number 2017020000328 Miss Deon Benjamin and also confirm if this is also a refusal as I have had no letter in regards to this?

I'm unsure if my own subject access request is still being dealt with all my daughters Deon Benjamin, I'd be most grateful for an update as if letters have been sent and in regards to refusals to these two subject access requests then I have not received them.

Regards

Lorraine Cordell

From: Abigail.T.Akano@met.pnn.police.uk [mailto:Abigail.T.Akano@met.pnn.police.uk] **On Behalf Of**
DPAMailbox-.SAR@met.pnn.police.uk

Sent: 28 February 2017 11:36

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Dear Miss Cordell

Please find the attached letters with regards to my phone call and your email below. This is not a refusal, as explained, Subject Access Request have to be specific request.

The system does not just work by searching on names as you have expressed. I await each redefined requests. The application has been stopped until I receive your redefined requests.

Yours sincerely

Abigail Akano | Privacy Assistant | Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 27 February 2017 18:44

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

I got a phone call today from someone dealing with the 4 subject access requests that were submitted for

Mr. Simon Cordell: (submitted on the 07/02/2017)
Mr. Tyrone Benjamin: (submitted on the 08/02/2017)
Miss Deon Benjamin: (submitted on the 08/02/2017)
Miss Lorraine Cordell: (submitted on the 08/02/2017)

I was told that a letter was going to be sent out stating that the way in which I have filed the subject access request is not by dates and that dates would be needed to complete the requests.

I said to the lady how can we give you dates there is too many of them, far too many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.

This is when the lady said that she will send me a letter stating I had to update my request.

Could the lady please be asked who called me today if this letter can be sent via my email.

I have spoken to the ICO explained what has been said and even the lady can not believe I am being asked to supply 23 years of dates, and can it also be confirmed if this is a refusal of the 4 subject access request that have been submitted.

We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.

Regards

Miss Lorraine Cordell

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