

From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [beh-tr.records@nhs.net]
Sent: 24 January 2019 11:11
To: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Lorraine Cordell
Subject: RE: Health Records Subject Access Request S.C.

Importance: High

Dear Lorraine and Simon

Further to my email below I just wanted to inform you that the appropriate team are investigating your concerns and will update you as soon as they possibly can.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD
Mobile: 020 8702 4371
Email: cdevaney@nhs.net
Facebook: [www.fb.com/behmht](https://www.facebook.com/behmht)

Please note that my old email address christine.devaney@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use cdevaney@nhs.net

Manager: Doreen Todd
Information Governance Manager
Ground Floor, Dennis Scott Unit
Edgware Community Hospital
mobile 020 8702 4134
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From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Sent: 22 January 2019 16:26
To: Lorraine Cordell; Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request S.C.
Importance: High

Dear Lorraine and Simon

Thanks for your email below which I just initially wanted to acknowledge receipt of and I will forward your concerns to the appropriate team so they can respond.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD
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Manager: Doreen Todd
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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 21 January 2019 15:19
To: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request S.C.

Dear Christine Devaney

I am writing in regards the SAR that was requested and received on the 25/01/2019, it seems there is a lot of information that was requested that is missing,

It also seems you have been limited with the data that has been supplied which is held on the RIO system as there has been limited data and dates inputted,

- **Date Range Criteria = Care provision time,**
- **Start Date = 12 October 2018 13: 50, End Date = 4 December 2018,**

May I ask why so much data is missing which was requested from the RIO system, the request that was submitted asked for all data?

May I also ask why so much data is missing from the main file bundle and why so many emails and attachments are missing?

When the request for my data was submitted we asked for all data from all systems and this does not seem to have been done and there is limited data that has been sent.

Could you please get back to me regarding this, and supply all data that you hold on me.

Regards

Simon Cordell
Lorraine Cordell

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