From: Complaints [complaints@lloyds.com]

**Sent:** 22 January 2015 15:11

To: lorraine32@blueyonder.co.uk

Subject: Notification Case No 7692/2014 - Cordell

Dear Mrs Cordell,

Please note our correct case number for future reference 7692/2014.

I apologise for the inconvenience.

Kind regards Cheryl

Mrs Cheryl Shannon
Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693
www.lloyds.com

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