

February 2022

Dear Resident,

Please find enclosed the statutory notice of your rent increase for 2022/23. You will see that your rent has been increased by 4.1 % in line with Government guidance which will come into effect from April 2022.

Help is available to those in financial need

We know that in the last 12 months things have been tough. More expensive gas and electricity bills, rising food prices and the Government's planned National Insurance tax increase, will continue to put severe pressure on household budgets this year. That's why Enfield Council is committed to helping residents who are struggling to pay their bills.

If you are in Financial Hardship, please visit our **Financial Hardship webpage** for advice and support www.enfield.gov.uk/financialhardship. This information is also available at Enfield Town and Edmonton Green Community Hubs based in the libraries. If you're struggling to pay your rent our **Rent Income Team** can arrange a payment plan – email rent.council.housing@enfield.gov.uk or ring 020 8379 1000 and select option 4.

Enfield Council spends £38m annually on our **Council Tax Support Scheme**. This is financial support to a third of households in our borough to help pay their Council Tax. You can check your eligibility at www.enfield.gov.uk/benefits. This checker will also advise if you are eligible to claim Housing Benefit or Universal Credit.

North Enfield Foodbank and Citizen's Advice Enfield both offer advice services for people struggling to pay their bills:

www.citizensadvice.org.uk/consumer/energy/energy-supply/

<https://northyenfield.foodbank.org.uk/get-help/>

Enfield Council
Civic Centre
Silver Street
Enfield
EN1 3XY
www.enfield.gov.uk

 If you need this document in another language or format contact the service using the details above.