

Garage charges and parking bays (if you also rent garages or parking bays from the Council)

Below is the current rent and the new rent, which will come into effect from 4 April 2022.

Licence Type	Current rent	New rent
Standard garage	£13.50	£13.90
Garage storage	£25.50	£27.30
Parking bay	£8.40	£8.70

If you are a Council Tenant or In-situ Leaseholder and you rent one or two garages, you are not charged VAT.

As a Council tenant or in-situ leaseholder, if you rent three or more garages, the third garage would be charged at Private rate plus VAT, currently 20%.

We will show you details of these charges and how to pay on your Payment Schedule which we will send you in due course.

Water rate

Since 1 April 2020, the water rates no longer formed part of your rent charge. We stopped charging you for individual water and wastewater services. Thames Water will send you a separate bill and it remains your responsibility to pay them directly for these services. If your block has a communal water supply for shared facilities, such as laundry room, you will still be charged for the communal water usage.

If your household is on a low income, you may qualify for a discount on your water and waste bills through the Thames WaterHelp scheme. For more information visit:

<https://www.thameswater.co.uk/help/account-and-billing/financial-support/waterhelp>

Use and Occupation

If you are still living at this address on the 4 April 2022 and if either:

- You are not our tenant on that date; or
- We have ended your security of tenure because we have served you with a notice to quit

Then you must pay a weekly charge for your continued use and occupation of the property. If this applies to you, we will soon send you a letter that will show the actual amount you must pay every week.

Enfield Connected

Visit www.enfield.gov.uk to sign up for an Enfield Connected account. Through your account you can:

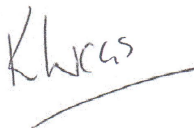
- Check your balance and payment history
- View your rent account
- View your benefit entitlement (if applicable)
- View your Council Tax account and set up a Direct Debit for your Council Tax payments
- Edit your account profile to tell us if things have changed.

We have improved our online services, allowing you to access more Council services in one place, save time and make payments easily.

The non-payment of rent is a breach of your tenancy conditions. If you are having difficulty paying your rent please speak to a member of the Council Housing team who are available to give advice and help.

We are sending this letter in accordance with the requirements of your tenancy agreement, and the Housing Act 1985 Sections 24, 102 and 103.

Yours sincerely



Karen Lucas
Head of Housing Services