

4 March 2020



Dear Enfield Tenant,

Please find enclosed the statutory notice of your rent increase for 2020/21. You will see that your rent has gone up 2.7% in line with Government guidance. We know that times are hard for many of our residents and we want to keep rents as low as possible whilst ensuring we generate sufficient income to invest in warm, safe and secure homes.

Over the last year the Council has progressed an ambitious agenda reflecting its commitment to existing Council housing. We will be investing £200 million in improving existing homes over the next five years so that all our tenants live in good accommodation, with improved fire safety measures.

We know that day to day repairs is one of your top priorities. This is why we will be bringing Repairs back in-house, under our direct control on a phased basis to improve the service.

Good housing is probably the biggest single factor in reducing crime and anti-social behaviour, improving health and raising educational attainment. Decent housing improves life chances and we believe everyone in Enfield deserves a home to live in.

Enfield Council will be investing £900 million to build thousands of decent and affordable homes in the coming years.

We are also introducing the following:

- A new incentive scheme where we will pay up to £2,500.00 to support those of you that want to downsize your property. This will help free up larger council homes for families to live in.
- Freezing garage charges for 2020/21 to increase usage as well as introducing a new concessionary rate for private hirers in receipt of certain welfare benefits.
- Reducing our Community Hall charges to make them more affordable and accessible for local communities following consultation with residents.

Enfield Council will continue to work to ensure our council housing and services meet tenants' needs.

Regards,

Cllr Nesil Caliskan
Leader of Enfield Council

Cllr Gina Needs
Cabinet Member for Social Housing

www.enfield.gov.uk

