

From: Aijah Johnson <Aijah.Johnson@enfield.gov.uk>
Sent: 13 May 2022 16:06
To: lorraine32@blueyonder.co.uk
Subject: 109 Burncroft

Afternoon Ms Cordell,

As discussed, unfortunately, your son doesn't qualify for a Management Transfer. I am not entirely certain what was agreed at court; however, the Court document states that the Neighbourhood officer and you were supposed to complete the application for a Management Transfer. Once the application is made, it would need to be taking to a panel and a decision is made dependent if he meets the criteria.

There are different criteria's for a Management Transfer such as being attacked in your property, a household member being murdered in the property, etc. I am unable to confirm whether an application was completed or not. It is possible that the Neighbourhood Officer enquired if a Management move was something that could be considered for Mr Cordell. Regardless of the decision, you should have been informed. If you can provide the name of the Officer you were dealing with, I can look into this further.

In regards to what other options he has, he can make a self-referral to Homefinder UK – please click [here](#). We may be able to make an application for rehousing on medical grounds if your son qualifies and this depends on what his medical conditions are. If it is only on the basis of the noise complaints or issues with the neighbours, we couldn't complete a rehousing application on those grounds. We can discuss this further and see if any of his medical conditions warrant a move.

I agree it would be beneficial for you to contact the court and get a copy of the transcript. I would also appreciate it if you could forward me copies of the emails you've received from Enfield and any complaints you've made. I would like to look into this matter further but having the emails would help to get a bigger picture.

In regards to the noise, can you please use this app <https://noisenuisance.org/noise-app/?msclkid=10b0bf16c16611ec8fa50524fab025ee> to record the noise so we can review it and make a decision.

Kind Regards,

Aijah

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