

From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [r.yona@nhs.net]
Sent: 05 December 2018 15:11
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001.pdf; Simon_Cordell_authority_Letter-Mental-Health-28-11-2018.pdf

Dear Ms Cordell,

Thank you for your email.

I have copied in Patient Experience to this email for their records and information.

We will look into the concerns and respond back to you.

Thank you

Best Wishes

Rachel Yona

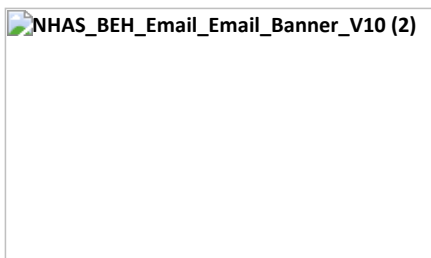
Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: @BEHMHTNHS / Facebook: [www.fb.com/behmht](https://www.facebook.com/behmht)

Tel No: 0208 702 6878 | Email: r.yona@nhs.net | Web: www.beh-mht.nhs.uk

Admin support: Gloria Adofu 0208 702 5543

Line Manager: Leigh Saunders | Assistant Director leigh.saunders@nhs.net | 0208 702 5562

Please note that my old email address rachel.yona@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use my r.yona@nhs.net



From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 14:17
To: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Rachel Yona

I forgot to forward you in with this email please accept my apologies.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [<mailto:tracey.periclis@nhs.net>]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

 NHS70 email signature

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