

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [tracey.periclis@nhs.net]
Sent: 07 December 2018 12:29
To: Lorraine Cordell
Subject: RE: Private & Confidential : Trust Response
Dear Mrs Cordell

Thank you for your email of 5th December 2018.

I am unable to confirm receipt of your email of 28th November into the chief executive inbox as no documentation appears to have been received.

I have now forwarded your attachments with your 5th December email to our Patient Experience Team to follow up on and will bring this also to the attention of the CEO, Jinjer Kandola.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

 NHS70 email signature

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: [Lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
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