

From: Tara Stewart-Milne [tara.stewart-milne@ipcc.gsi.gov.uk]
Sent: 03 May 2017 15:02
To: 'Lorraine Cordell'
Subject: RE: IPCC Inv Appeal - Your ref: 2015/049718- Update
Dear Ms Cordell,

I am sorry to hear you have not had any further contact since my previous email. I have forwarded your email to the Senior Casework Manager responsible for allocating cases in High Holborn with a request that you are updated in relation to your case. I have also escalated this to my own line manager so she is aware.

Kind Regards,

Tara

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 03 May 2017 14:55
To: Tara Stewart-Milne <tara.stewart-milne@ipcc.gsi.gov.uk>
Subject: RE: IPCC Inv Appeal - Your ref: 2015/049718- Update

Dear Tara

I was wondering if there was any update as i have not heard anything since your last email to me, if you could let me know i would be grateful

Regards

Lorraine

From: Tara Stewart-Milne [<mailto:tara.stewart-milne@ipcc.gsi.gov.uk>]
Sent: 10 March 2017 13:20
To: 'lorraine32@blueyonder.co.uk'
Subject: IPCC Inv Appeal - Your ref: 2015/049718- Update

Dear Ms Cordell,

As part of the background evidence for your appeal, the MPS have provided us with CCTV footage from the custody suite. I attempted to view this footage earlier this week, however, on doing so I identified the footage is in a Multiplex format. Multiplex allows a number of video signals to be viewed on one screen and requires a specialist player to review it.

We do not have the facility to view Mutliplex footage in the office I am based in. As a result your appeal has been transferred to the IPCC's High Holborn office as they do have this facility. Your appeal has been marked as urgent and will be the next appeal to be allocated to a casework manager. Your new casework manager will contact you to confirm the allocation.

I apologise that we have had to reallocate your case and the short delay this may result in. I can assure you I have attached our correspondence and the documents you have sent me to the case file for review by the new casework manager.

If you have any further questions in relation to this, please do not hesitate to contact me.

Yours Sincerely,

Tara

Tara Stewart-Milne

Casework Manager

Independent Police Complaints Commission

PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

www.ipcc.gov.uk

[IPCC Statutory Guidance on the handling of police complaints](#)

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