

Date in Question	Start! 03/06/2012
Incidents in Question	
	04/06/2012

[2012](#)
June 2012

Dates	Incidents
INTRO	
03/06/2012 Start!	
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	July 2012
Dates	Incidents
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13/08/2012	1 • The Doctor's Folder / pub Book Issue: 1! A+E Arrival: 13-AUC -2012 12:51 Upload to Rio Page Numbers: 12,13,14,15,16,17,18,19 12, Receipt * 13, Notes * 14, Notes * 15, Notes * 16, Notes * 17, ECG heart check * 18, Mental State * 19, Psychosocial assessment farm * Emergence, Department-Chase Farm Hospital 2 • The Doctor's Folder / pub Book Issue: 5! Stage 5 Folder 5 Originator Details: 13 Aug 2012 Last Amended by Details: 13 Aug 2012 Mohammad Fohim Nursing

Page Numbers:106

Originator Details: 13 Aug 2012 18:58

Mohammad Fohim

Nursing Originally Entered by Details: 13 Aug 2012 19:13

Mohammad Fohim Last Amended by Details: 13 Aug 2012 19:13

Mohammad Fohim Validated by Details: 13 Aug 2012 19:13

Mohammad Fohim Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed Enfield AAC

- Faxed referral received from CFH A&E Dr Smith
- Reported **SC was under police arrest** (for? crime related offence) and **four** police officers brought him to CFH A&E due to effects of LSD he took over the weekend.
- He had about 2 x paper LSD last Saturday and ?5mcg liquid LSD on Sunday, also had about 1 bottle of rum yesterday.
- Had been partying over the weekend at a festival.
- Was under care of medics (? had first aid) at the festival.
- Was agitated on arrival, but calm down later.? hallucinating, seeing different colours.
- No other risk or symptoms identified. Dr Smith reported that these LSD effects might last for about 48hours.
- Referral triaged and advised that he did not need an emergency mental health assessment at present. Advised for him to see his GP. Likely would be arrested by police.

3

(HERTFORDSHIRE CONSTABULARY)

Arrest

Arrest/Summons Ref:

- 0

Name Charged:

- CORDELL, SIMON PAUL.

Date of Birth:

- 0

Fingerprint Status:

- CONFIRMED 41 ID **15/08/2012.**
- NOT TAKEN ARRESTED ON **13/08/2012**
- 10:30 41 HQ **13/08/2012**

DNA Status:

- COYLE/PC/8

Process Stage:

- 41 (HERTFORDSHIRE CONSTABULARY) CPS (CROWN PROSECUTION SERVICE) **13/09/13.**

Arresting Officer:

- 0

Report Owner:

- 0

Prosecuting Agent:

- CROWN PROSECUTION SERVICE (CPS.)

Description:

- REMANDED ON POLICE BAIL ON **14/08/2012**.

At:

- 41K1

To Appear At:

- NEXT APPEARING ON **18/09/2012** AT 41K1

Owner:

- 41 (HERTFORDSHIRE CONSTABULARY) **14/08/2012**.

Condition 1:

- NOT TO CONTACT DIRECTLY OR INDIRECTLY ANY WITNESS CONNECTED TO THIS INVESTIGATION.

Condition 2:

- NOT TO ENTER HERTFORDSHIRE EXCEPT TO ANSWER POLICE BAIL.

Condition 3:

- RES EDMONTON N9.

Dates Held in the Police Station:

- **13/08/2012**.

Dates Held in the Police Station:

- **14/08/2012**.

Bailed to the:

- **18/09/2012**.

Final Result:

- "Case Won by Si"

Re Arrested on the:

- **14/08/2012**

Transported to:

- West Midlands "Birmingham" Accused Car Case!

14/08/2012:

- "Arrested from; (41 HERTFORDSHIRE CONSTABULARY) the Police Station."

15/08/2012:

- "Released on Bail"

Bail till the:

- **12/09/2012**

Final Result:

- "Case Won by Si"

- **Si Note:** -- 13/08/2012

1

- All 3 exhibits above are for the same incident as next described, this is when the police came to my home / front door to arrest me.
- They told me that I was under arrest for a crime of robbery and told me that the alleged incident took place 7 years ago when I became defensive due to never committing this sort of crime.

	➤ I then explained that I had gone to a festival the days beforehand and while at the event I had gotten drunk on alcohol, and it had made me ill by causing me to hallucinate. ➤ I said to the attending police officers that I had been lying down since contemplating on calling an ambulance until they as the police had arrived at my home address, and they told me that I was getting arrested for an Armed Robbery but took me to the hospital first. ➤ My mother was contacted as I have learning difficulties and therefore need an appropriate adult. ➤ I went to the hospital with the police simply because I believed I had been spiked and this is why exhibits one and two are doctors' notes. ➤ Arrested by Police? ➤ The Third exhibit demonstrates the incident that took place entangled from the true events that occurred and evidences the reasons behind the police's unruly methods for detention. Police Came to mine and arrested me "for an accused shop robbery & a separate car case, I got held then bailed for the robbery then while in custody the next day I got re-arrested, straight away. The police were looking through my record and trying to set me up for any intel they could find. I HAVE TO LOOK IN THE DIARY I THINK THIS ARREST BACKDATED ABOUT 7 YEARS 3 MONTHS. This is From Combined Acro Report and demonstrates the Offence Date: 16/04/05 13:40 P. Arrest/Summons Ref: 12/41HQ/01/20685J. This means that 4 years after my last arrest, which is classified as a misdemeanor offence date: 14/10/09 police were searching record to set me up and for crimes worse than I have ever committed before. ? No other risk or symptoms identified.
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	September 2012
Dates	Incidents
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	November 2012
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	February 2013
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	March 2013
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07/04/2013	<u>Asbo Accused Dates</u> 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hyde Park, Alan Browne 20/04/2014 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Progress Way 07/06/2014 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2. We are not too concerned about the Asbo at the present time in this document but due to obvious reasons such as making a timeline reference of ongoing we have included these notes here and in a few other dates. One being that the Enfield council and the police both developed the Asbo together and signed certificates to that fact even aloe this was not noticed by our client as they never attended court, our client released after the Lower Court Conviction of their involvement.
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25/06/2013	1 Wrongful imprisonment! The Gazebo Case: -- 2 The Doctor's Folder / pub Book Issue: 2! Stage 2 Folder: 0 Met Police RISK ASSESSMENT (CASCADEINFO) MERLIN Ref: Page Numbers: 25,26,27,28,29,30 3 The Doctor's Folder / pub Book Issue: 2! Stage 2 Folder: 0 Met Police RISK ASSESSMENT (CASCADEINFO) MERLIN Ref: 18PAC087493 Page Numbers: 46,47,48,49,50 47, 48, 49, 50 "Same as Above!"

	<u>4</u> <u>The Gazebo Case: --</u> Arrest: 25/06/2013 Arrest/Summons Ref: 13/0000/00/625125U. Name Charged: CODELL, SIMON PAUL. Remand to Dates: -- <u>25/06/2013: "Police Station"</u> 26/06/2013: "Court & the World of Scrubs" 27/06/2013: "World of Scrubs" 28/06/2013: "Judge & Chambers "Granted Bail" 10/07/2013: "Bail Conditions" 16/07/2013: "Bail Conditions" 16/08/2013: "Bail Conditions" 09/09/2013: "Bail Conditions" 19/11/2013: "Bail Conditions" 20/11/2013: "Bail Conditions" 23/12/2013: "Bail Conditions" 08/04/2014: "Bail Conditions" "No more Bail Conditions" 01/07/2014: "I won the Case, No more Bail Conditions". ● Video of Interview: "Yes"; Link ● Correspondents & Case Files; "Yes" Link ● Bail Conditions: -- Doctor Jarvis who is or was based opposite the Enfield Civic Center
26/06/2013	
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	July 2013
Dates	Incidents
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	<u>August 2013</u>
<u>Dates</u>	<u>Incidents</u>
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	September 2013
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	November 2013
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<u>Dates</u>	<u>Incidents</u>
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	February 2014
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28/02/2014	Hippiest Account Exhibit.
	March 2014
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	April 2014
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08/04/2014	08/04/2014: "Bail Conditions" "No more Bail Conditions" Gazebo Case
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20/04/2014	Asbo Accused Dates 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hired Out to 420 Hyde Park, Alan Browne 20/04/2014 this is the day I met Shannon. 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Progress Way 07/06/2014 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2.
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	May 2014

Dates	Incidents
01/05/2014	
02/05/2014	
03/05/2014	
04/05/2014	
05/05/2014	
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07/05/2014	
08/05/2014	
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	June 2014
Dates	Incidents

01/06/2014	
02/06/2014	
03/06/2014	
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06/06/2014	
07/06/2014	Asbo Accused Dates 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hyde Park, Alan Browne 20/04/2014 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Visiting Friends at Progress Way 07/06/2014 police officer on duty sets me up! 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2.
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	July 2014
Dates	Incidents
01/07/2014	
02/07/2014	

03/07/2014	
04/07/2014	
05/07/2014	
06/07/2014	
07/07/2014	
08/07/2014	
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19/07/2014	Asbo Accused Dates 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hyde Park, Alan Browne 20/04/2014 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Progress Way 07/06/2014 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2.

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21/07/2014	
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23/07/2014	
24/07/2014	Asbo Accused Dates 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hyde Park, Alan Browne 20/04/2014 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Progress Way 07/06/2014 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2.
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27/07/2014	Asbo Accused Dates 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hyde Park, Alan Browne 20/04/2014 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Progress Way 07/06/2014 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2. ++++?
28/07/2014	
29/07/2014	
30/07/2014	
31/07/2014	

	August 2014
Dates	Incidents
01/08/2014	This Is a Ruff Date at The Moment!!!! NHS called to my door Ozzy who is Hazzan Ozman.
02/08/2014	
03/08/2014	
04/08/2014	
05/08/2014	
06/08/2014	
07/08/2014	
08/08/2014	
09/08/2014	
10/08/2014	
11/08/2014	
12/08/2014	
13/08/2014	
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15/08/2014	
16/08/2014	
17/08/2014	

18/08/2014	
19/08/2014	
20/08/2014	
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24/08/2014	
25/08/2014	
26/08/2014	
27/08/2014	
28/08/2014	
29/08/2014	
30/08/2014	
31/08/2014	
	September 2014
Dates	Incidents
01/09/2014	
02/09/2014	
03/09/2014	
04/09/2014	
05/09/2014	
06/09/2014	
07/09/2014	

08/09/2014	
09/09/2014	
10/09/2014	
11/09/2014	
12/09/2014	The Asbo dates PC Sophie Theodoulou Police Officer Who Lied and said that she Served me the First Asbo Folder! Page Numbers: 57,58 12/09/2014 -- Asbo Granted 04/08/2015. End of Asbo Court Order - 04/08/2020 The Forged Asbo conditions placed upon me finished but I could never go out ever again to a party in case I got set up again by the police and the Council! End: Asbo Accused Dates 12.2. Sunday Going Out on Motor Bikes 07/04/2013. 12.3. Hyde Park, Alan Browne 20/04/2014 12.4. Ponders End Police Station Christopher Jackson Ye 24/05/2014. 12.5. White Hart Lane Steve Hoodless 25/05/2014 12.6. Progress Way 07/06/2014 12.7. 1 Falcon Park Pc Haworth 20/06/2014 12.8. Carpet right 19/07/2014. 12.9. Alma Road 24/07/2014 12.10. Mill Marsh Lane 1. 27/07/2014 12.11. Mill Marsh Lane 2.
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15/09/2014	
16/09/2014	
17/09/2014	

18/09/2014	
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24/09/2014	
25/09/2014	
26/09/2014	
27/09/2014	
28/09/2014	
29/09/2014	
30/09/2014	
	October 2014
Dates	Incidents
01/10/2014	
02/10/2014	
03/10/2014	I Asked Shannon can you feel someone playing about with our lives around this time!
04/10/2014	
05/10/2014	
06/10/2014	
07/10/2014	

08/10/201 4	
09/10/201 4	
10/10/201 4	
11/10/201 4	
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26/10/201 4	
27/10/201 4	
28/10/201 4	
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30/10/2014	
31/10/2014	
	November 2014
Dates	Incidents
01/11/2014	
02/11/2014	
03/11/2014	
04/11/2014	
05/11/2014	
06/11/2014	
07/11/2014	
08/11/2014	
09/11/2014	
10/11/2014	
11/11/2014	
12/11/2014	
13/11/2014	
14/11/2014	
15/11/2014	
16/11/2014	
17/11/2014	
18/11/2014	
19/11/2014	

Bang, Bang, Bang Time Ozzy went mad!

I'm an innocent bystander that got horrifically violated with horrific corruption.

The Below Exhibited File is extracted from: The doctor's simulation 2015.

The exhibits are not in date and time order.

We ask you kindly to at this moment in time not to pay attention to the exhibited number 1 file extracted but to pay attention in brief to the 2nd file extracted and now exhibited dates of input and take note that what is developed against our client was made in the year of 2016.

The exhibited file number 2 is a Enfield Crisis Resolution and Home Treatment team Referral Form, for which their building is located opposite the Edmonton police station at Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD.

There are 37 pages made in this report, but we are addressing page 35 inclusively of the documents date and the way that the intel was extracted and re developed for malicious reasons and deployed against our innocent client.

A few of the names involved in this section are as follows.: --

- a) AMHP Sam Curtis.
- b) Dr Kripalani, Consultant Psychiatrist,
- c) Goodie Adama, Care Coordinator and Community Mental Health Nurse,

Hospital Not applicable –

File 3 extracted and now exhibited is date 2014 and is the true notes of the ongoing that were placed on **RIO** before

A few of the names involved in this section are as follows.: --

- a) **Assessing AMHP: Sam Curtis. “Si Note; This is the same surname as Stain 11 Burncroft Avenue!”**
- a) Dr Kripalani, Consultant Psychiatrist,
- b) Goodie Adama, Care Coordinator and Community Mental Health Nurse,

Manipulated company records to

1

The Doctor's Folder / pub Book Issue: 1!

Enfield Crisis Resolution and Home Treatment team Referral Form

Page Numbers: 1

Enfield Crisis Resolution and Home Treatment Team Referral Form

Date: 19/11/14 Time referred: 15:30 Time arrived: Time seen: Referred by: Lucy

Referral from: GP ☐ A & E ☐ Medical Ward ☐ Self ☐ Police ☐ LAS ☐ Social Services ☐ Other (please specify) Mother

Service User Details:

Title: Mr Date of Birth: 26/01/81 RIO No: 1058177 Gender: Male

First Name: Simon Ethnicity:

Surname: Cordell Interpreter needed:

Address: 109 Bulcroft Avenue, Enfield Language spoken:

Postcode: EN3 7JQ Telephone Number(s): Mobile No: 0208 245 7454 Occupation:

Civil Status:

Name	Address	Telephone Number(s)
GP:	Nightingale House Surgery	
Main carer / Next of Kin:	Mother - 0208 245 7454	
Others:	FATHER, BEN: 07415 386734	

Accommodation: Owner ☐ Rented ☐ No fixed abode (NFA) ☐ Other (specify) ☐ Living alone? Yes ☐ No ☐

Current / recent drug use: None ☐ Alcohol ☐ Please list all others:

Safeguarding Issues: Adult ☐ Children and Families ☐

Reason for referral: Current Diagnosis:

- Paranoia
- Anxiety
- Hallucinations
- Lack of insight

Analogy: MHA Act. Referred 21.11.14

CRT observations: Patient seen at: Temp: Discharge form RIO

Date and length of assessment (date) / / (time): : : Outcome of assessment:

Taken by HTT ☐ Transfer to Haringey HTT ☐ Transfer to Barnet HTT ☐ Enfield triage ☐

Discharged to GP ☐ Hospital admission ☐

Other: Not accepted - service user/referrer offered advice (specify advice on RIO)

Triage/Assessment Completed by (Please Print Name):

All areas of this form is to be completed and forward to Admin for statistical information

End of Picture!

2

The Doctor's Folder / pub Book Issue: 1!

Notes From the: 09/02/2016

Date of initial referral: 21/01/2016 Check out this date below but don't forget to read the exhibited in between.

Date of assessment: 03/02/2016

Place of assessment: Patient's Home

London Borough of Enfield

Approved Mental Health Professional Assessment Form. -

For use when compulsory powers are being considered

Assessing AMHP Sam Curtis. / Hospital _____ Not applicable -

Dr Kripalani, Consultant Psychiatrist,

Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD

Tel: 020 8702 3100

GP Nightingale House Surgery,

1 Nightingale Road, N9 8AJ

Tel 020 88059997 /

cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse,
Lucas House, cmht

305 - 309 Fore Street, Edmonton, London, N9 OPD

Tel 020 8702 3100

Page Numbers: 32,33,34,35,36,37

Days Date: 19/11/2014

-

32

"Not Relevant to Day!"

33,

"Not Relevant to Day!"

34,

"Not Relevant to Day!"

35,

➤ On 19.11.14 Mr. Cordell's mother phoned the hub (triage team) and reported that he was paranoid towards her and towards the police.

➤ In response the home treatment visited the same day.

➤ When home treatment workers arrived the same day, the police were present

➤ and reported that Mr. Cordell had been screaming in distress.

➤ The police said that they had found Mr. Cordell using a gas canister and thought that he was using nitrous oxide.

➤ He was referred for a Mental Health Act assessment.

36,

"Not Relevant to Day!"

37

"Not Relevant to Day!"

3

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 19 Nov 2014

Last Amended by Details: 19 Nov 2014

Colin Clancy Nursing

Page Numbers:101+ 102

101,

Originator Details: 19 Nov 2014 19:12

Colin Clancy Nursing

Originally Entered by Details: 19 Nov 2014 19:19

Colin Clancy Last Amended by Details: 19 Nov 2014 20:26

Colin Clancy Validated by Details: 19 Nov 2014 20:26

Colin Clancy Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

102.

CRHT:

- Mother, Lorraine: 0208
- Father, Ben: 07415
- We spoke initially with mother on phone.
- She reiterated that Simon has suffered years of harassment by the police for past offences.
- Not all true.
- She has spoken with him today and he has been extremely angry with her and the father.
- We stated to mother that we will be tactful and say only that the family were concerned.
- We attended the flat around 17.30.
- There were police outside.
- They had been attempting to enter as they had received complaints from neighbours due to Simon screaming out in distress.
- We spoke with the officers and explained that we were from the mental health services.
- They stated that they had not properly spoken with him and observed him to be holding a small gas cannister, possibly sniffing nitrous oxide for recreational purposes.
- We all jointly spoke with his mother, and she requested that CRHT do not attempt to see him following this as it will antagonise the situation.
- 19.30: Spoke with Lorraine.
- She stated that a friend is currently with him, and he is calmer.
- The coincidental timing of the police attending has caused him to blame Lorraine for calling police.
- He is convinced that she is also conspiring against her.
- he has stated to her that he is feeling persecuted, he is paranoid and suffering ideas of reference from the TV constantly.
- Lorraine explained that he has had an ASBO put on him due to being aggressive when in court, he has been bailed to his own address c/o a burglary accusation in June 2014.
- Lorraine spoke of her own mother who has been treated for BPAD and was prescribed clozaril with good effect.
- Mother is now deceased c/o cancer complications.

- Lorraine states that Simon has suffered sexual abuse as part of a paedophile ring when younger.
- This is the source of his anger and subsequent treatment under CAMHS.
- He has refused to talk about it for years and has declined any therapy / counselling for this so far.
- Lorraine states that she does not want him to be asked about any sexual abuse.
- I informed mother of the remit of HTT and that he may be potentially prescribed an antipsychotic for his emerging paranoid psychosis.
- She reiterates that he will most likely refuse all medicine interventions.
- He has been prescribed medicine for Crohn's disease.
- He does not take.
- **We have mutually agreed to plan:** CRHT to call mother tomorrow am to negotiate another visit to assess

4

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 19 Nov **2014**

Last Amended by Details: 19 Nov **2014**

[Lucy](#) Clitherow

Page Numbers:102

Originator Details: 19 Nov **2014** 15:50

Lucy Clitherow Administrative

Originally Entered by Details: 19 Nov **2014** 15:53

Lucy Clitherow Last Amended by Details: 19 Nov **2014** 15:53

Lucy Clitherow Validated by Details: (UNVALIDATED)

Significant: No Added to Risk

History: **No**

Contains Third Party Info: No Conceal

From Client: Not Concealed

- ECRHTT- Referral taken from Simon's Mother as the situation was discussed with Scott Kerr and Helen Moorey and it was decided that the team would go and assess Simon at his home address.
- Simon's mother called into say that he has kicked his father out of the house as he heard him talking with staff from the hub and is now extremely paranoid towards him.
- He thinks that he is teaming up with his mother against him.
- Simon's mother Lorraine expressed that he is not a threat to anyone but himself
- It was advised that two members of staff carry out the assessment.

5

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 19 Nov **2014**

Last Amended by Details: 19 Nov 2014

Kyieka Downie

Page Numbers:102

Originator Details: 19 Nov 2014 14:29

Kyieka Downie Administrative

Originally Entered by Details: 19 Nov 2014 14:37

Kyieka Downie Last Amended by Details: 19 Nov 2014 14:39

Kyieka Downie Validated by Details: (UNVALIDATED)

Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

HUB

- Spoke with the mother Lorraine, Simon is not living with her and is not willing to communicate with the mother as he deems her as evil.
- The mother stated he is not willing to accept any help she is also unsure whether Simon would give consent to make a referral.
- Mother left me with Simon's father number Ben 07.
- Spoke with Simon's father and he explained that he needs to calm Simon down and try to get his consent to accept help and will call the hub back later today.

6

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 19 Nov 2014

Last Amended by Details: 19 Nov 2014

Lucy Clitherow

Page Numbers:103

Originator Details: 19 Nov 2014 12:31

Lucy Clitherow Administrative

Originally Entered by Details: 19 Nov 2014 12:33

Lucy Clitherow Last Amended by Details: 19 Nov 2014 12:33

Lucy Clitherow Validated by Details: (UNVALIDATED)

Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

ECRHTT-

- Telephone call received from Simon's Mother to say that he is really unwell.
- He is extremely paranoid towards her; he thinks the television is talking to him and is having quite a lot of trouble with the police.
- He is very paranoid towards them also.
- I have given her the number for the Hub to make a referral for her son.
- He is currently staying with his Father as he is so paranoid towards his mother.
- She said that his father would help as much as he could, but he doesn't know how Simon will react if he hears his father talking about him.

Z

The Medical home treatment team came to set me up and get me because of Ozzie: - Clinic!

- With the whole understanding, my mother sub jested that I rearrange a meeting at the clinic and attended with my issues of concerns being raised, so I arranged the appointment for the following morning.
- When I attended the clinic for the second time I once again had to wait for what was a long time to get seen, when a acclimatizing asked me to follow her into a room, by me doing what she requested we took a seat in the room and spoke, while discussing the issues that I was trying to solve, so to be sure of the full understanding of a true and whole picture of what was going on in my life, I took a look into the folder the culmination had in her position on her desk top table, this folder related to my medical notes, on doing this and taking the best glance possible of the paperwork, I noticed the test result said it subjected that I may be a carrier of the blood, so showed my upset and requested an official company headed letter to get made to my person so for it to state this new information of relevance and also request that of a formal apologise, the clinicians agreed for this to get completed and I left their premises to go back home.

The Medical home treatment team came to set me up and get me because of Ozzie: -

Update: 19/11/2014

- Not being able to bear the sound problems with my flat anymore; I thought what gets done to me, is; “wrong.”
- This was when I was to realise how inadequate the sound proofing in my flat really, was. Because Ozzie had wanted his friend to live with him, he kept preterence that he could not hear me and my first partner over the first five years.
- I was to find out how much this was a lie.
- I was angry with Ozzie because he caused a lot of unneeded stress on my relationship, for so many years prior and he kept breaking promises to fix the problem.
- So, when the police arrested me in the burglary case and I got put on the bail conditions I had gone to Ozzie house and spoke to him, I took a seat in his flat with him, so to sort out the problems in mine and my partner’s life’s, I did this so to address Ozzie with the issue.
- I explained myself in full and how this was having an effect on us.
- After coming home, I had been upset due to what had got explained to me, by my new partner at that point in time.
- What I was to find out later was that Ozzie had been listening through the walls of my upset.
- I still to date cannot believe what he has done to me, and my loved ones, he had made an emergency 999 phone call to the police about overhearing me in my own home and then the police called the doctors to arrive for the first time in my life and this was not the only time the doctors would visit me.

	➤ Allegations state that I became paranoid about my mother to whom I and my mother disputed, the home treatment team attended my home address on this date and made a call to my mother. ➤ When the home treatment team turned up to my flat the police was already there, the home treatment team phoned and spoke to my mother asking her, if she understood why the police was there, which she replied to them no, she also explained to the home treatment team that the police kept coming into my flat for no reason. ➤ The Home treatment team then talked to the police and left my mother on hold. ➤ My mother heard what got said by the police to the home treatment team as too why they were at my address again. ➤ The police said they got a phone call: stating that I was shouting, they gave the home treatment team 3 different door numbers to my entrance door, which were all wrong. Not one person admitted that they understood who made the 999 calls to the police. ➤ The Home treatment team told the police to leave. ➤ On this day I was fine until the police turned up at my flat once again. ➤ I was not shouting or upset, so do not really, believe someone called the police, worried about me or if they did, they were setting me up. ➤ Due to how the police are with me, I got upset and would not open the door, so I sometimes shout to the police in these situations, through the door, as I feel safer, the police do not leave me alone, so why would I open my door when I am on my own, I always feel safer waiting until someone I have contacted gets to my flat, so they can see what is going on. ➤ Home treatment team told my mother I seemed to upset for them to talk to and she told them it was no wonder the police are going to his flat all the time when he has done nothing wrong.	
20/11/2014	Doctors went for another assessment against all the odds!	
4	Arranged for the 25-11-2014	
21/11/2014		
4		
22/11/2014		
4		
23/11/2014		
4		
24/11/2014		
4		
25/11/2014	➤ Doctors were unable to: ! We were unable to Axe Simon.	
4		

26/11/2014	
27/11/2014	
28/11/2014	
29/11/2014	
30/11/2014	
	December 2014
<u>Dates</u>	<u>Incidents</u>
01/12/2014	
02/12/2014	
03/12/2014	
04/12/2014	
05/12/2014	
06/12/2014	
07/12/2014	
08/12/2014	
09/12/2014	
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24/12/2014	
25/12/2014	
26/12/2014	
27/12/2014	
28/12/2014	
29/12/2014	
30/12/2014	
2015 January 2015	
Dates	Incidents
01/01/2015	
02/01/2015	
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27/01/2015	
28/01/2015	
29/01/2015	
30/01/2015	
31/01/2015	
	February 2015
Dates	Incidents
01/02/2015	
02/02/2015	
03/02/2015	
04/02/2015	
05/02/2015	
06/02/2015	
07/02/2015	
08/02/2015	
09/02/2015	
10/02/2015	
11/02/2015	
12/02/2015	
13/02/2015	
14/02/2015	
15/02/2015	
16/02/2015	

17/02/2015	
18/02/2015	
19/02/2015	
20/02/2015	
21/02/2015	
22/02/2015	
23/02/2015	
24/02/2015	
25/02/2015	
26/02/2015	
27/02/2015	
28/02/2015	
	March 2015
Dates	Incidents
01/03/2015	
02/03/2015	Mum Sent email complaint regarding repairs to my flat to feedback@enfieldhomes.org 3 The Enfield Gov / Email's Issue: 495. Lorraine Cordell _Re_ Complaint Simon Cordell / Page Numbers: 1769,1770, From: Lorraine Cordell [lorraine32@blueyonder.co.uk] Sent: 02 March 2015 14:05 To: feedback@enfieldhomes.org Cc: housing.repairs@enfieldhomes.org Subject: Re: Complaint Simon Cordell To Whom It May Concern: Complaint.

I am writing this email to many issues with my address of 109 Burncroft Avenue, Enfield, EN3 7JQ, over many years now I have had big issues with damp to my flat, I believe there is a wide area of concern being that. I believe there are leaks to pipe work in other flats above and beside me. This is causing the conditions I am living in and the flat is very damp. I have had a large amount of work done to try and stop this to my flat but believe due to other flats having issues this is causing my flat to suffer and this is causing my health to suffer. My flat has been unlivable due to the damp and the issues just being covered up and not repaired in the way in which they should. Since some major work was carried out in my flat for damp, they had to remove the radiators in my flat also due to leaks in pipe work under the floors. These were never replaced once the work was completed, so I have had to live for years now with no heating. When they came to do a lot of work to my flat, they had to take the flooring up in my bedroom, and bathroom, they had to replace part of it, due to the leaking pipes the floor and joists have very badly bowing and rioting. But due to them not fixing the leaks the rest of my floor in my bedroom has now started to sink, so I know the problem has not been fixed, also the smell of damp as soon as you enter the bedroom is very bad. and this is also still ruining my belongings, **I have already had to replace everything**, and I am not willing to keep replacing due to things not being done correctly. I have had around 12 surveyors to my flat each time them saying they would sort heating out for my flat and other things which has never happened therefore I have been living at my flat with no heating since the large amount of work was done. I have made many phone calls each time they just say they would send a surveyor again to look what needed doing. but how can they keep doing this and not correct the problems, until around Jan of **2015** all the information was on their system about all the problems this now seems to be missing, I am told people will call me back, but the calls never come. The last set of surveyors sent was around Nov **2014** and all work was planned to be done, the person came to see how much pipe work was needed, but no one has come to do the work, and when I call all, I get told it is being looked into. When work was also carried on my flat re doing the electric, they wired in fire alarms and a Carbon Monoxide alarm, I made many calls to say these had not been fitted correctly, and due to this got carbon monoxide poisoning due to a faulty boiler and the Carbon Monoxide alarm not working. When they did come out in Nov **2014** I was left with no boiler for weeks until parts could be ordered, work was also meant to be done to rewire the incorrect rewiring of the alarms this has again not been done and I feel very unsafe. They also repaired a new damp section to my wall, but due to them not fitting the underlying problems with other flats this has again come back. I believe to leaking pipe work. I have told the council many.

1770,

times about the other flats but nothing has been done and this is causing my health to suffer badly this is now just not good enough. They were also meant to repair my back-door window, this is not just a back door it has windows each side to it. That has a large hole around the window frame where you can see outside. This was also meant to be fixed and has not been. The other day I got up to a large amount of water on the floor due to the hole around the frame of the window and it had been raining, this has happened more than once due to this, and it is raining. Also, the window in my bedroom does not lock and needs a new hinge. Also, when the police

	kicked off my front door, I give the CAD number to get this address as my front door is not safe nothing again has been done to sort this. Also, the new toilet wish was fitting is not secure I have had this repaired once already but it still is moving around, and I feel unsafe. I just want a home to live in and to be warm and not have all these problems and for them to be addressed but I am getting nowhere, so the only option I have left is to put this complaint in. If I did not pay my rent, you would soon get me out of the flat but when it is repairs that need done nothing gets done. I am paying full rent for a flat I cannot use right; I have to sit there with covers on just to try and keep warm, this is no way to live, and I have had enough of nothing being done. I would like a reply to this complaint within the next 14 days as I feel I have waited long enough for work to be carried out on my flat. could you please reply via this email, and also confirm you have my email? Regards Simon Cordell Disrepair Claim Sheet Attached.															
03/03/2015																
04/03/2015	- Email from Jo O'Brien regarding repairs from Enfield Council. appointment has been booked for a Wates operative to attend on Tuesday 10th March between 8.00am-10.30am. Order Number 1509056/1. - On the 4th mum sent an email back to change the date for the appointment due to already having appointments on the 10.03.2015.															
05/03/2015	Jo O'Brien replied to mums' email to say date had been changed to the 13/03/2015.															
06/03/2015	<table border="1"><tr><td>15</td><td>FW RE FOI</td><td>06/03/2015</td><td>13:42</td><td>1008</td></tr><tr><td>16</td><td>FW RE FOI</td><td>06/03/2015</td><td>15:36</td><td>1008</td></tr><tr><td>17</td><td>FW RE FOI</td><td>06/03/2015</td><td>17:16</td><td>1008</td></tr></table> Mother and I were contacting the Enfield Council about the ongoing ASBO case that I was dealing with since the 12/09/2014, the met police along with Enfield Council had submitted to the court, I had been subjected to an interim order on the 05/11/2014 by the court, which breached my Human Rights and was unlawful.	15	FW RE FOI	06/03/2015	13:42	1008	16	FW RE FOI	06/03/2015	15:36	1008	17	FW RE FOI	06/03/2015	17:16	1008
15	FW RE FOI	06/03/2015	13:42	1008												
16	FW RE FOI	06/03/2015	15:36	1008												
17	FW RE FOI	06/03/2015	17:16	1008												

	- Enfield Council state they were not involved in the ASBO case but if they were not involved why is Enfield Council name on the ASBO files which were in front of the court why are there statements from Enfield Council in the ASBO files which can be proven. - There are reasons I believe I was never helped by Enfield Council with the issues with the neighbors the above is one of them.
07/03/2015	
08/03/2015	
09/03/2015	
10/03/2015	
11/03/2015	
12/03/2015	
13/03/2015	
14/03/2015	
15/03/2015	
16/03/2015	
17/03/2015	
18/03/2015	
19/03/2015	- The 1st email mum sent to Dawn Allan about flat repairs and neighbors no reply to this email (RE: Can you please help) email name. The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [lorraine32@blueyonder.co.uk] Sent: 19/03/2015 - 16:37 To: Dawn Allen Subject: RE: Can you please help Mr. Simon Cordell 109 Burncroft Ave

Enfield
Middlesex
EN3 7JQ
Dear Dawn Allen

My son has been having an issue with his neighbors who live above him, this has been going on a while and it is making my son's health go downhill he is not sleeping due to what is going on.

We would like to put a report into the issue and therefore would it please be possible for you to make a date when you would be able to come to my son home to be able to do this, if you can let me know via this email with dates this can be done so we can get this issue addressed as soon as possible I would be grateful.

Regards
Mother
Simon Cordell

20/03/201

5

15	FW RE FOI	06/03/2015	13:42	1008
16	FW RE FOI	06/03/2015	15:36	1008
17	FW RE FOI	06/03/2015	17:16	1008

- Mother and I were contacting the Enfield Council about the ongoing ASBO case that I was dealing with since the 12/09/2014 that the met police along with Enfield Council had submitted to the court, I had been subjected to an interim order on the 05/11/2014 by the court, which breached my Human Rights and was unlawful.

- Enfield Council state they were not involved in the ASBO case but if they was not involved why is Enfield Council name on the ASBO files which were in front of the court why are there statements from Enfield Council in the ASBO files which can be proven.

- There are reasons I believe I was never helped by Enfield Council with the issues with the **neighbours** the above is one of them.

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [lorraine32@blueyonder.co.uk]

Sent: 19/03/2015 - 16:37

To: Dawn Allen

Subject: RE: Can you please help

Mr. Simon Cordell

109 Burncroft Ave

Enfield

Middlesex

	EN3 7JQ Dear Dawn Allen My son has been having an issue with his neighbours who live above him, this has been going on a while and it is making my son's health go downhill he is not sleeping due to what is going on. We would like to put a report into the issue and therefore would it please be possible for you to make a date when you would be able to come to my son home to be able to do this, if you can let me know via this email with dates this can be done so we can get this issue addressed as soon as possible I would be grateful. Regards Mother Simon Cordell
21/03/2015	
22/03/2015	
23/03/2015	
24/03/2015	
25/03/2015	
26/03/2015	
27/03/2015	
28/03/2015	
29/03/2015	
30/03/2015	
31/03/2015	• The 2nd email mum sent to Dawn Allan about flat repairs and neighbours no reply to this email (RE: Issue I am having) Email name. • The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [lorraine32@blueyonder.co.uk] Sent: 31/03/2015 - 15:34 To: Dawn Allen Subject: RE: Issue I am having Mr. Simon Cordell

	109 Bumcroft Ave Enfield Middlesex EN3 7JQ Dear Dawn Allen, I am writing this email due to not having a reply to my email dated 19/03/2015 I a1n having a great deal of problems with my neighbours who live above me, they are not letting me sleep and this is having an effect on my health I have asked before if someone could come and speak to 1ne to address these problems and no one has. I and my mother have made many phone calls abot1t the neighbours above my flat, yet nothing is being done. Please can you get back to me as soon as possible to setup a meeting at 1ny home so we can address the issues with the neighbours as soon as possible as I cannot live the way I am any longer. There are also still issues with repairs that have not been addressed. Regards Simon Cordell Mother
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	April 2015
Dates	Incidents
01/04/2015	
02/04/2015	
03/04/2015	
04/04/2015	
05/04/2015	
06/04/2015	
07/04/2015	
08/04/2015	
09/04/2015	
10/04/2015	
11/04/2015	

12/04/2015						
13/04/2015						
14/04/2015						
15/04/2015						
16/04/2015						
17/04/2015 5	<table><tr><td>22</td><td>FW Issue I am having</td><td>17/04/2015</td><td>17:57</td><td>1051</td></tr></table> - The 3rd email mum sent to Dawn Allan about flat repairs and neighbors no reply to this email (FW: Issue I am having) Email name. The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [lorraine32@blueyonder.co.uk] Sent: 17/04/2015 - 17:57 To: Dawn Allen Subject: FW: Issue I am having Dear Dawn Allen I still have not had a reply to the below email please can you get back to me via this email address my son is really suffering due to what the neighbours are doing. A report needs to be made as this is making my son's health go downhill, he is not being able to sleep due to what is going on and other things. Please can you get back to me? Regards Mother	22	FW Issue I am having	17/04/2015	17:57	1051
22	FW Issue I am having	17/04/2015	17:57	1051		
18/04/2015 5						
19/04/2015 5						
20/04/2015 5						
21/04/2015 5						
22/04/2015 5						
23/04/2015 5						

24/04/2015	
25/04/2015	
26/04/2015	
27/04/2015	
28/04/2015	
29/04/2015	
30/04/2015	
	</

	I have been sending you so many emails, yet I am getting no reply nothing is being done, my son is having so many issues with the neighbours he has asked for help, yet nothing is being done. My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly, and my son's health is suffering due to this. I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area, please can this be addressed.
05/05/2015	
06/05/2015	
07/05/2015	
08/05/2015	
09/05/2015	
10/05/2015	
11/05/2015	
12/05/2015	
13/05/2015	
14/05/2015	
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17/05/2015	
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19/05/2015						
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21/05/2015						
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23/05/2015						
24/05/2015						
25/05/2015						
26/05/2015						
27/05/2015						
28/05/2015	<table border="1"><tr><td>25</td><td>FW Issue I am having with neighbours</td><td>28/05/2015</td><td>15:16</td><td>1092</td></tr></table> • The 5th email mum sent to Dawn Allan about flat repairs and neighbours no reply to this email (FW: Issue I am having with neighbours) Email name. • <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 28/05/2015 - - 15: 16 To: Dawn Allen Subject: FW: Issue I am having with neighbours Dear Dawn Allen, Could you please reply to all my emails as to what can be done with the issues that is going on, you have not replied to one email, and this is unfair. I don't know what is going on and why my son is being treated like this by Enfield Council is it due to what the police did to him? Regards Mother	25	FW Issue I am having with neighbours	28/05/2015	15:16	1092
25	FW Issue I am having with neighbours	28/05/2015	15:16	1092		
29/05/2015						

30/05/2015	
31/05/2015	
	June 2015
Dates	Incidents
01/06/2015	
02/06/2015	
03/06/2015	
04/06/2015	
05/06/2015	
06/06/2015	
07/06/2015	
08/06/2015	
09/06/2015	
10/06/2015	The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 10/06/2015 - 21: 13 To: Dawn Allen Subject: RE: Please can you help this cannot carry on Mr. Simon Cordell 109 Bumcroft Ave Enfield Middlesex EN3 7JQ Dear Dawn Allen I do not understand why all my phone calls and emails are not getting addressed, I have really tried and so has my son, we have been making calls all the ti1ne to try and get something done and I have sent a lot of emails including a complaint email dated 01/07/2015 which I still have had no reply to. My son and, I have tried to talk to the neighbours which have done nothing they still keep on. My son health is st1ffering due to what has been ongoing for a long

	time. We have tried to get help from the council as if the council speaks to them maybe they will stop what they are doing. I also went to 117 but I believe they were not at home so did not speak to them about the issues. I went to Debbie at 113 to try and talk to her but she just started to shout at me through the door. I did try and say to her through the door could she let me speak but she was just screaming at me so I went back down to my son flat the banging is very bad, and you can clearly hear they are doing this is not just so1neone living their life as no1mal people would. You can even hear her following my son around in his flat banging; he does not even want to take a bath because he can hear her above him banging on the floor. Yet she still keeps coming down to my son door asking him for money to buy drinks my son has told her could she please leave him alone and stop coming to his door and to please stop following him around and banging on the floor and pipes, but this has not helped she just acts like nothing is going on. Debbie has now started to go to my other neighbours at 111 and they are drinking and now 111 is also banging. I don't know if it is due to Debbie liking my son and when hi1n and his partner ended in Mid-2013 she was hoping something would come of this, as this is the time when she started to come to my son flat door a lot more. when my son was with his partner, she used to co1ne to his door maybe once a week for money but after they ended, she was coming down more and more she even was trying to give my son drink, he does not drink so would not accept it. She was also writing my son letters and putting them through his door, the letters are not readable. The main problem with Debbie seemed to start when she came to 1ny son's front door and saw a girl in his flat she saw the girl on more than once and I think this upset her. Since this time things have got worse and worse, and my son's health is really suffering. Please cam something be done as we really do not know what to do any longer, if you cannot do anything about the neighbours in the block can you please see if you can move my son as he cannot take any 1nore, he needs to be able to rest and sleep which at this time it is impossible, this is unfair what is going on to my son's health. Please can you reply to this email as you have not done to any of my other emails or calls or the calls my son has made regarding this issue which I do not understand why. Regards Mother
11/06/2015	
12/06/2015	
13/06/2015	

14/06/2015						
15/06/2015						
16/06/2015						
17/06/2015						
18/06/2015						
19/06/2015						
20/06/2015	<table border="1"><tr><td>29</td><td>FW Issue I am having with neighbours</td><td>20/06/2015</td><td>19:12</td><td>1115</td></tr></table> - The 6th email mum sent to Dawn Allan about flat repairs and neighbours no reply to this email (FW: Issue I am having with neighbours) Email name. The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [lorraine32@blueyonder.co.uk] Sent: 20/06/2015 - -19: 12 To: Dawn Allen Subject: FW: Issue I am having with neighbours Dear Dawn Allen, Seeing as you are not addressing the emails that are being sent, I have no option but to take this higher. Regards Mother	29	FW Issue I am having with neighbours	20/06/2015	19:12	1115
29	FW Issue I am having with neighbours	20/06/2015	19:12	1115		
21/06/2015						
22/06/2015						
23/06/2015						
24/06/2015						
25/06/2015						
26/06/2015						

27/06/2015	
28/06/2015	
29/06/2015	
30/06/2015	
	July 2015
Dates	Incidents
01/07/2015	• The 7th email mum sent to Dawn Allan about flat repairs and neighbours no reply to this email (FW: Issue I am having with neighbours) Email name. • This is the sort of things I was including in the emails sent to Dawn Allen which she was ignoring. Dear Dawn Allen Complaint I have sent several emails regarding the issues my son is having with his neighbours, which you have failed to reply to and have not addressed the issues which has been ongoing. I have given you enough time to reply and address the issues, yet you have failed to do anything. 1. I would like it investigated why you do not reply to my emails. 2. I would like it investigated why you have done nothing in regard to the issues that having been ongoing for some time and have done nothing. 3. I would like it investigated why you have allowed a person to suffer and have not done anything about it. I would like a reply to this complaint and if you cannot deal with this, please pass it over to a person that can. Regards Lorraine Cordell
02/07/2015	
03/07/2015	
04/07/2015	
05/07/2015	
06/07/2015	

07/07/2015	
08/07/2015	
09/07/2015	
10/07/2015	• The 8th email mum sent to Dawn Allan about flat repairs and neighbours no reply to this email (RE: Please can you help this cannot carry on) email name. • The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [lorraine32@blueyonder.co.uk] Sent: 10/07/2015 - 21:13 To: Dawn Allen Subject: RE: Please can you help this cannot carry on Mr. Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ Dear Dawn Allen I do not understand why all my phone calls and emails are not getting addressed, I have really tried and so has my son, we have been making calls all the time to try and get something done and I have sent a lot of emails including a complaint email dated 01/07/2015 which I still have had no reply to. My son and, I have tried to talk to the neighbours which have done nothing they keep on. My son health is suffering due to what has been ongoing for a long time. We have tried to get help from the council as if the council speaks to them maybe they will stop what they are doing. I also went to 117 but I believe they were not at home so did not speak to them about the issues. I went to Debbie at 113 to try and talk to her but she just started to shout at me through the door. I did try and say to her through the door could she let me speak but she was just screaming at me so I went back down to my son flat the banging is very bad, and you can clearly hear they are doing this is not just someone living their life as normal people would. You can even hear her following my son around in his flat banging; he does not even want to take a bath because he can hear her above him banging on the floor. Yet she still keeps coming down to my son door asking him for money to buy drinks my son has told her could she please leave him alone and stop coming to his door and to please stop following him around and banging on the floor and pipes, but this has not helped she just acts like nothing is going on. Debbie has now started to go to my other neighbours at 111 and they are drinking and now 111 is also banging.

	I don't know if it is due to Debbie liking my son and when him and his partner ended in Mid-2013 she was hoping something would come of this, as this is the time when she started to come to my son flat door a lot more. when my son was with his partner, she used to come to his door maybe once a week for money but after they ended, she was coming down more and more she even was trying to give my son drink, he does not drink so would not accept it. She was also writing my son letters and putting them through his door, the letters are not readable. The main problem with Debbie seemed to start when she came to my son's front door and saw a girl in his flat she saw the girl on more than once and I think this upset her. Since this time things have got worse and worse, and my son's health is really suffering. Please can something be done as we really do not know what to do any longer, if you cannot do anything about the neighbours in the block can you please see if you can move my son as he cannot take any more, he needs to be able to rest and sleep which at this time it is impossible, this is unfair what is going on to my son's health. Please can you reply to this email as you have not done to any of my other emails or calls or the calls my son has made regarding this issue which I do not understand why. Regards Mother
11/07/2015	
12/07/2015	
13/07/2015	
14/07/2015	
15/07/2015	
16/07/2015	
17/07/2015	
18/07/2015	
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21/07/2015	

22/07/2015	
23/07/2015	
24/07/2015	
25/07/2015	
26/07/2015	
27/07/2015	
28/07/2015	
29/07/2015	
30/07/2015	
31/07/2015	
	August 2015
Dates	Incidents
01/08/2015	
02/08/2015	
03/08/2015	
04/08/2015	Asbo Granted 04/08/2015 The Asbo dates PC Sophie Theodoulou Police Officer Who Lied and said that she Served me the First Asbo Folder! Page Numbers: 57,58 12/09/2014 -- Asbo Granted 04/08/2015 End of Asbo Court Order - 04/08/2020 The Forged Asbo conditions placed upon me finished but I could never go out ever again to a party in case I got set up again by the police and the Council! End:

05/08/2015						
06/08/2015						
07/08/2015						
08/08/2015						
09/08/2015						
10/08/2015						
11/08/2015						
12/08/2015						
13/08/2015	Asbo Newspapers Published. My Picture and Details were published in newspapers and on the internet for the world to be in acknowledgement for crimes I did not commit. The press involved stated they copied the information from the Metropolitan Police Forces Website. One of the articles is printed with the Mayor of London's Title as if to demonstrate that he was in acknowledgement and participation of the ongoing, to which his job was to partly manage anyway.					
14/08/2015						
15/08/2015						
16/08/2015						
17/08/2015						
18/08/2015	<table border="1"><tr><td>30</td><td>Mother FW Please can you help this cannot carry on</td><td>18/08/2015</td><td>11:19</td><td>1174</td></tr></table> The 9th email mum sent to Dawn Allan about flat repairs and neighbors no reply to this email (FW: Please can you help this cannot carry on) email name.	30	Mother FW Please can you help this cannot carry on	18/08/2015	11:19	1174
30	Mother FW Please can you help this cannot carry on	18/08/2015	11:19	1174		

	The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [lorraine32@blueyonder.co.uk] Sent: 18/08/2015 - 11: 19 To: Dawn Allen Subject: FW: Please can you help this cannot carry on Dear Dawn Allen Can you please give me a person name and email address that can address this issue, as you seem to not want to reply I can call and checked I am sending these emails to the correct email address which I am DA WN.ALLEN@Enfield.gov.uk Regards Mother
19/08/2015	
20/08/2015	
21/08/2015	
22/08/2015	
23/08/2015	
24/08/2015	
25/08/2015	
26/08/2015	
27/08/2015	
28/08/2015	
29/08/2015	
30/08/2015	
31/08/2015	
	September 2015
Dates	Incidents
01/09/2015	

02/09/2015	
03/09/2015	
04/09/2015	
05/09/2015	
06/09/2015	
07/09/2015	
08/09/2015	
09/09/2015	
10/09/2015	
11/09/2015	
12/09/2015	
13/09/2015	
14/09/2015	
15/09/2015	
16/09/2015	
17/09/2015	
18/09/2015	• This data is from an SRA my mum got from Enfield Council • We have custom made the exhibited table below from data that we received from the Enfield Council in pursuit of a FOI that was requested and therefore received. • Updated Weblink to the original and a text transformed copy is provided next: -- -++++ • The Exhibited table page numbers below are from: -- -++++

- My neighbor makes a complaint regarding me on this date and it gets addressed right away with you going to her home and trying to sort the matter out, I have made umpteen complaints about the neighbors spanning the last 6 months which you can see from the emails, this is not including the numerous amount of phone calls being made (which cannot be proved but were made and noted in emails sent) why do you feel it lawful to ignore me and not address my issues but when a neighbor has an issue with me, the speed you act with to help them only shows you wanted to victimise me and make me suffer the way I have been for all this time. Also, this shows a complete lack of due care towards Mr. Cordell. Why is it that Enfield Council received in their words lots of complaints from Debra Andrews but when we received the SAR, they only start on the 23/09/2021?

Weblink	https://serverone.hopto.org/Index%2011/		
Name	Debra Andrews		
Address	113 Burncroft Avenue Enfield London EN3		
Dates of living in residence			
Page Number and Title	Page Numbers: 53,54,55,56,57,58		
Date	Incident Logs	Facts	Si Note:
E. 18/09/2015	E. The 2ND Message! From: Mark.Tilley2@met.pnn.police.uk mailto: Mark.Tilley2@met.pnn.police.uk Sent: 18 September 2015 17:23 To: Dolly Ogunseye Subject: 113 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ Miss Debra Andrew [SEC=PROTECT] Hi Dolly , Nick and I attended while ago and spoke to the A while ago when she originally called Police. At the time she didn't want us to speak to her neighbour as things had got better. The lady handed us a letter about what had happened but none of it made any sense.		This was the real first date that was known about Debra to the Enfield Council and their Neighbourhood watch team.

We believe she was suffering from mental health issues.

On another occasion we popped round to see her, and she wouldn't come and speak to us so instead she spoke through her letterbox to us.

The male at 109 - Simon Cordell who is causing the problems is very well known to Police and is also very anti Police.

I know some Officers went around and spoke to him and things seemed to get better.

After that we have had no further calls from the lady

We will try and get around to see her when were back on duty on Monday.

Kind Regards

The1st Message!

Classification: PROTECT

Good afternoon, Mark,

Could you kindly assist with this query please.

Following reports of ASB by the above tenant, my colleague and I visited her this morning and were alarmed by the nature of her complaints.

She has in the past few months being constantly harassed, intimidated, bullied, stalked, and threatened to kill by her neighbour at 109.

As a result of his behaviour, she has become too scared to leave her flat for fear of what may happen to her.

She is a vulnerable tenant who requires support from services.

However, the unsettling behaviour exhibited by number 109, has hindered her from attending her appointments and exacerbated her condition.

	At the moment, she feels very disorientated / agitated and will like the harassment to stop. She advised that she had reported this to the police a few times but, wasn't taken seriously. I will appreciate if you could stop over at to reassure her that the matter is being dealt with and to stop by 109 and advise him that you are aware of what is going on and the repercussions should it continue. Thank you for your support and assistance Doliy Ogunseye Anti-Social Behaviour Officer 58, In light of the above, has been identified as one of many cases involved in this process. You will shortly hear from an office with the community Safety Unit advising you of the name of the officer that will be dealing with case. Page 6 of 32 Housing Anti-Social Behaviour Team Tenancy Management Enfield Council Referral Details:												
19/09/2015													
20/09/2015													
21/09/2015	➤ Mother contacted Dawn Allen on the 21/09/2015 about Debra Andrews and other neighbors. • This time Dawn Allen did reply to mums' emails and there were emails sent back and forth. <table><tr><td>31</td><td>Re Complaint</td><td>21/09/2015</td><td>13:59</td><td>1208</td></tr><tr><td>32</td><td>Dawn Allen RE Complaint</td><td>21/09/2015</td><td>14:17</td><td>1208</td></tr></table>	31	Re Complaint	21/09/2015	13:59	1208	32	Dawn Allen RE Complaint	21/09/2015	14:17	1208		
31	Re Complaint	21/09/2015	13:59	1208									
32	Dawn Allen RE Complaint	21/09/2015	14:17	1208									

<u>33</u>	RE Complaint	21/09/2015	15:35	1208
<u>34</u>	Dawn Allen RE Complaint	21/09/2015	15:43	1208
<u>35</u>	Mother RE Complaint	21/09/2015	16:14	1208
<u>36</u>	Dawn Allen RE Complaint	21/09/2015	16:29	1208
<u>37</u>	Mother RE Complaint	21/09/2015	17:03	1208

- By the 21/09/2015 my mother had contacted the Enfield Council more than 30 times regarding what my neighbours were doing to me by attacking me in my home illegally, as shown below up to 30

<u>15</u>	FW RE FOI	06/03/2015	13:42
<u>16</u>	FW RE FOI	06/03/2015	15:36
<u>17</u>	FW RE FOI	06/03/2015	17:16
<u>18</u>	RE FW RE FOI	06/03/2015	17:14
<u>19</u>	Read acknowledgement	06/03/2015	17:19
<u>20</u>	Read acknowledgement	09/03/2015	16:21
<u>21</u>	FW RE FOI	20/03/2015	15:33
<u>22</u>	FW Issue I am having	17/04/2015	17:57
<u>23</u>	RE Issue I am having with neighbours	04/05/2015	13:22
<u>24</u>	RE Can you please help	19/05/2015	16:37
<u>25</u>	FW Issue I am having with neighbours	28/05/2015	15:16
<u>26</u>	RE Issue I am having	31/05/2015	15:34

<u>27</u>	FW Issue I am having with neighbours	01/06/2015	14:38
<u>28</u>	RE Please can you help this cannot carry on!	10/06/2015	21:13
<u>29</u>	FW Issue I am having with neighbours	20/06/2015	19:12
<u>30</u>	Mother FW Please can you help this cannot carry on	18/08/2015	

- Some dates above are wrong because when I first started putting the emails together, I made the above as an index but due to" OCR-ing" the emails from images to text a few dates were wrong. I used the index to quickly put this document together and then realized. I have updated everything since. If I remember right, it was the months that went wrong.
- **The Enfield Gov / Email's Issue: 04**
Page Numbers:
From: Mother [mailto:lorraine32@blueyonder.co.uk]
Sent: 21/09/2015 - 13:59
To: Dawn Allen
Subject: Re: Complaint
Mr. Simon Cordell
1 09 Burncroft Ave
Enfield
Middlesex
EN3 7JQ
Dear Dawn Allen,
I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above 1ne.
I have made calls myself and my mother Miss Mother has also sent emails and made phone calls.
No one has been to my address to see me, and I am asking for you to come out to see me and make a full report of what has been going on as my health is being made worse by 11othing being done.
There is also still a repair issues I would like to talk about that has not been done.
Could you please e1nail tl1is e1nail address a date and time when you can come to see me to take a report?
Regards
Mr. Simon Cordell

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]

Sent: 21/09/2015 - 14:17

To: Mother

Cc: Feedback Council Housing

Subject: RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr. Cordell

In terms of your neighbour, you will need to attend this office for us to discuss the neighbour concerns face to face. For repairs, please speak to customer services on 0208 3791327 for any outstanding issues you have.

Our office is open Monday to Friday 08.30 am - 05.00 PM and you can attend this office to speak to us directly.

Regards

Dawn Allen

Tenancy Management Officer

Council Housing

The Edmonton Centre

36-44 South Mall

Edmonton

N90TN

E-mail dawn.allen@enfield.gov.uk

Freephone 0800 40 80 160

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities".

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 21/09/2015 - 15:35

To: Dawn Allen

Subject: RE: Complaint [SEC=UNCLASSIFIED]

Dear Dawn Allen

I no longer go out of my home due to my health, that is why I cannot come to the office.

Also, why would it need to be in a neutral environment? You would have to come to my flat at some point to here for yourself what is going on as you can clearly hear it and see what the neighbour is doing.

I have also put in reports also about the repairs this has been going on for years and things still have not been done.

You are my housing officers can you please tell me what your job description is?

I am asking for help and have been for some time and you do not seem to be willing to give me any help. Is there a problem with you coming to my flat?

My Mother will be there with me, and you can bring someone with you if you feel there is a need to.

I have ongoing issues which does need to be addressed by someone and you are my housing office and I have been told you would need to address these issues.

Regards

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]

Sent: 21/09/2015 - 15:43

To: Mother

Subject: RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr. Cordell

Can you be a bit more specific about your repairs so I can forward it to the correct person.

The Nuisance complaint will be forwarded to the Antisocial Behaviour Team for them to contact you. It is likely log sheets may be issued. If you can answer the first question it would be greatly appreciated.

Kind regards

Dawn 1 Allen

Tenancy Management Officer

Council Housing

The Edmonton Centre

36-44 South Mall

Edmonton

N90TN

181 E-mail dawn.allen@enfield.gov.uk

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother

[mailto:lorraine32@blueyonder.co.uk]

Sent: 21/09/2015 - 16:14

To: Dawn Allen

Subject: RE: Complaint [SEC=UNCLASSIFIED]

Dear Dawn Allen

My Mother has sent emails in of complaints about the repairs more than once and made lots of phone calls.

There does seem to be an issue of things not being logged on to the system and reports going missing.

But I am sure if you looked you could find them.

But I am tired of getting the run about and waiting for years for things to be done.

And a call was made to the Antisocial Behaviour Team today and they again gave me your details, so once again it seems nothing will get done about the neighbour.

My mother has now made a call to the Assistant Director Community Housing Services, and they have taken a lot of notes, and your name and I should be getting a call back and she has now booked to see the MP and will bring all the information that has been gathered along to the MP to see what they can do.

Regards

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]

Sent: 21/09/2015 - 16:29

To: Mother

Cc: Dolly Ogunseye

Subject: RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr. Cordell

Thank you for the update but unless you are specific with the repair, I cannot refer you to the correct person. In terms of the complaint with your neighbour the Anti - Social Team will be in touch with you at home.

Regards

Dawn Allen

Tenancy Management Officer

Council Housing

The Edmonton Centre

36-44 South Mall

Edmonton

N90TN

E-mail dawn.allen@enfield.gov.uk

Freephone 0800 40 80 160

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities".

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [lorraine32@blueyonder.co.uk]

Sent: 21/09/2015 - 17:03

To: 'Dawn Allen'

Subject: RE: Complaint [SEC=UNCLASSIFIED] Dear Dawn Allen

1. Was meant to be sending a surveyor out to see how the pipes have been laid for my heating system, this has not been done.

2. When work was carried on my flat re doing the electric, they wired in fire alarms and a Carbon Monoxide alarm, I made many calls to say these had not been fitted correctly, and due to this got carbon monoxide poisoning and ended up in hospital due to a faulty boiler and the Carbon Monoxide alarm not working. when they did come out in **Nov 2014** I was left with no boiler for weeks

	until parts could be ordered as they had to cap the boiler off, work was also meant to be done to rewire the incorrect rewiring of the alarms this has not been done and I feel very unsafe as I feel if my boiler went wrong again the Carbon Monoxide alarm would not go off. 3. Window in my bedroom does not lock and needs new hinges. 4. The new toilet wish was fitting is not secure. I have had this repaired once already but it still is moving around, and I feel unsafe. 5. The Sink has come away from the wall in bathroom. 6. After major works being done to my flat for damp the smell of damp as soon as you enter the bedroom is very bad. 7. They fixed damp in my front room, and this is still not died out due to them not fixing the reason for the damp. 8. I was told that the guttering was causing the damp in my flat and needed doing someone came around months ago and told me the works was due to be done this has never been done. 9. The pipes bang in the flat really bad I was told it was the main stop cock that needed replacing the pipes are still banging badly so this cannot have been done. When the man came out to do my heating the council had told them I had removed all the pipes from my home, the man was stocked to see them all still in place and could not understand why he had been told this. I have had so many surveyors come to my flat and say work is going to be done but it never is I think this is most of the list that still needs to be done. Regards
22/09/2015	
23/09/2015	• Dawn Allen Debra Andrews Enfield Council History 18 September 2015 - 18/09/2015 Is what Debra Andrews History should start with but on stead it starts with the 23/09/2015? The reason for this that on the 18/09/2021 The doctors that look after Debra at attended her home of 113 Burncroft Avenue and she would not let them in her front door on stead she just talked to them through her letter box, and she had been acting this way for some time, so the doctors contacted Dawn Allen The 23/09/2016 was put in first to cover up this fact. Because my mother had also been contacting Dawn Allen for 1) The Council History Index FOI has an index section for every relevant part, and it also has the indexed files provided below the indexed titles. 2) The document was not received in a chronological date and time format order.

- 3) The dates tend to start from the past to the present but are largely confused.
- 4) The majority of the documents contained inside of it start as Tax Support and Housing Benefit Notifications and continue without any complaints made about our client.
- 5) In fact, from the year of 2006 as to when his tenancy first started and right up until the year of

TAKEN FROM Council FOIRUF Si notes

To the Enfield Council 24/11/2016

RE: Formal Complaint dated 24/11/2016:

09/12/2016

Updated formal complaint received by email 08 12.16 passed to complaints and access to information team.

Weblink	https://serverone.hopto.org/Index%2011/		
Name	Debra Andrews		
Address	113 Burncroft Avenue Enfield London EN3		
Dates of living in residence			
Page Number and Title	Page Numbers: 53,54,55,56,57,58		
Date	Incident Logs	Facts	Si Note:

[05/10/2016](#)
[Debra Andrews](#)
[Council History](#)

53,

N/a **24/01/2017**

54,

A. 03/09/2015 +

A1. **23 September 2015 15:07 23/09/2015**

B. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747...> **08/08/2017**

55,

A2. 23/09/2015

A3. 23/09/2015

A4. 23/09/2015

A5. 23/09/2015

C. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747...> **08/08/2017**

56,

A6. 23/09/2015

D. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747...> **08/08/2017**

57,

E. **18 September 2015 18/09/2015**

F. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747...> **08/08/2017**

58

A7. 23/09/2015

A8. 23/09/2015

A9. 23/09/2015

A10. 23/09/2015

A11. 23/09/2015

A12. 23/09/2015

A13. 23/09/2015

A14. 23/09/2015

A15. 23/09/2015

G. 24/09/2015

H. 28th September 2015 **28/09/2015**

I. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747...> **08/08/2017**

Weblink	https://serverone.hopto.org/Index%2011/
Name	Debra Andrews
Address	113 Burncroft Avenue Enfield London EN3

	<u>Dates of living in residence</u>			
	<u>Page Number and Title</u>	Page Numbers: 53,54,55,56,57,58		
	<u>Date</u>	<u>Incident Logs</u>	<u>Facts</u>	<u>Si Note:</u>
	24/01/2017			<u>Out of Com Mothers FOI</u>
	A. <u>03/09/2015</u> ± A1. <u>23/09/2015</u>	A. <u>03/09/2015:</u> Sent: A1. <u>23 September 2015</u> 15:07 To: Carmel Naessens; Loretta Walsh Cc: Charles Elkington; Dawn Allen Subject: Bumcroft Annum Importance: High Classification: PROTECT New case VICTIM: Ms Bumcroft Avenue ENFIELD EN3 7JQ 297 07/ 1973 02083500628 Perpetrator <u>Simone Cordell</u> 109 Burncroft Avenue ENFIELD EN3 7JQ Home visit to flat. Attended? Dawn Allen TMO and CRN Sola Quadri Home visit to advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home		

		appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months, ago which has since been repaired but, the damage alleged had occurred. Ms also recalled an incident when the perp spat in her face. It's been one issue after the other she advised 55, The recent event which took place a week ago. She was on her way out to attend her appointment with her CRN when he apprehended her and threatened to kill her. She was pretty shaken from the incident that instead of attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't taken seriously as they assumed, she was drunk at the time of the call. She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call. She found this very frustrating and advised that it was not the first time this would happen to her. Her GPN also confirmed her statement and expressed her dissatisfaction at the way she was treated. I felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat.		
--	--	--	--	--

		I observed in her flat that her floors were very creaky, I was made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual. I advised that I contact the police to make further enquiries. I will also contact MHT to enquire if Mr. Cordell is known to them. At some point the perpetrator will need to be interviewed and a warning letter issued on him. I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered I further advised that her case will be investigated, and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates Bola Quadri has already put in place a safeguard alert.		
	• Si Note: This is said in the Enfield Councils History as the first incident dated 23/09/2015 • 55, <i>The recent event which took place a week ago.</i> <i>She was on her way out to attend her appointment with her CRN when he apprehended her and threatened to kill her. She was pretty shaken from the incident that instead of attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't taken seriously as they assumed, she was drunk at the time of the call.</i> -- • For a fact this would not have been able to have occurred due to the simple fact that the accused incident had not happened until the 30/09/2015 / 28/09/2015 and 100% means that the council history was created after this date, to cover up what had really happened and was allowed to continue. • On the 30/09/2015 / 28/09/2015 my mother and I both sent an email to Dawn Allen explain what had really happened on this date and this was never added to the Enfield Councils History due to information providing a fair account of the true ongoing that situated on the 28/09/2015 that proved my innocence. • On the 22/12/2016 Debra Andrews made up information was explained in brief to I and my mother by Geoffrey Mann but not in full as he understood that he			

	was Dawn Allen's Team Leader and he held an obligation of responsibility for what he had allowed to continue to proceed to myself and the way that the Official paperwork had been fabricated behind mine and my mother's back while we were making Official complaints in respect of the ongoings at the same time. - Debra Andrews at this stage was a Super bad alcoholic who had been diagnosed as a Mental Health High Risk Patient suffer, she had also had children in her past and the Government had taken custody and visiting rights away from her. I am not to sure of the reasons to why this had happened to her but in the years that I had gotten to know her before she had no intention of ever seeing them again and she just would not give up drinking alcoholic drinks to get them back - No Council History was built for Debra Andrews that contained the emails my mother and I had both been sending to the Enfield Council. The Enfield Council responded to my mother for the first time 00/00/201 Perpetrator Simone Cordell Dawn Allen and her team labelled me a perpetrator without no fair investigating even when the doctors warned her of Debra Andrews behaviour on the 18/09/2015 while my mother was also sending complaints about her and others copying her cruel behaviour towards myself Dawn Allen and her careers were not honest when being complacent with Debra's past Mental Health history and alcoholic dependences and not to forget the fact that she had her own light skin children taken away from her for their own safety Dawn Allen and none of the Government teams had ever met me or spoken to myself
24/09/2015	- Dawn Allen went to the Mental Health Teams and asked them to check my personal data for any history of any mental health issues about myself rather than doing a fair investigation into what me my mother and the (Doctors 18/09/2015) had said to her about Debra's Mental Health state. - They provided her with my personal data and told her that there was no Mental Health History on me. - Debra's Enfield Council History made against me had still not been built by Dawn Allen and her team until or after the date of 30/09/2015. <u>The 1st Injunction Order / Lemmy / pub Book Issue: 1!</u> Added Information Council History Debra Andrews/ Page Numbers: 53,54,55,56,57,58,58, G. 24/09/2015: Email - sent, RE SOVA Alert - D.A - 1009639 Classification: PROTECT Dear Susan, Thank you for your email. Please note that as from Monday H.

28th September 2015, all high-level cases of antisocial behaviour will be **transferred** to the Council's Community Safety Unit.

In light of the above, Ms Andrews case has been identified as one of many cases involved in this process. You will shortly hear from an officer within the Community Safety Unit advising you of the name of the officer that will be dealing with Ms Andrews case.

Kind regards

Dolly Ogunseye = Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

- **Stage 5**
The Enfield Councils History FOI Indexed

Stage 5

Deborah Andrews / Enfield Council Case History

Page Number:

1,2,3,4,5,**6**,7,8,9,10,

11,12,13,14,15,16,

17,18,19,20,21,

--

06

T

24/09/2015: Email- sent

RE SOVA Alert - D.A -1009639 Classification: PROTECT

Dear Susan,

Thank you for your email. Please note that as from Monday **28th**

September 2015, all high-level cases of anti-social behaviour will be transferred to the **Council's Community Safety Unit.**

In light of the above, Ms Andrews case has been identified as one of many cases involved in this process. You will shortly hear from an officer within the **Community Safety Unit** advising you of the name of the officer that will be dealing with **Ms Andrews case.**

Kind regards

Dolly Ogunseye

Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

U

28/09/2015: "Note from above"

V

24/09/2015: Letter – sent; TRANSFER TO CSU LETTER MS DEBORAH ANDREWS

--

Si Note

"CSU Meaning" <https://medical-dictionary.thefreedictionary.com/CSU>

--

W

24/09/2015: Email- sent

Classification: PROTECT

Good morning, Debbie,

Glad you are doing well. Thank you for being ever so helpful. I know, "we are busy bees"

I appreciate the **detailed information you've provided**

It will assist us in deciding a way forward. Have a peaceful weakened

Warm regard

Dolly Ogunseye

Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

Hi Dolly,

I'm well thanks,

I see your department is busy as ever...

Re: SC, he is not open to MH services and doesn't have a MH worker.

Y

01/03/2012: March 12- 1st contact with MH services following arrest after a bad trip of taking LSD & alcohol, mental state assessed remained in custody of police - no MH input

Z

02/03/2014: March 14 - 2nd contact, assessed by team psychiatrist, presented with anxiety & suicidal thoughts in context of social stressors due to pending court case leading to stress.

Discharged from MH services, suicidal thoughts are longstanding from early childhood and present at times of high stress, not 'A typical' of other forms of suicide as relates to thoughts as opposed to wish to die, and usually found in context of those presenting with early childhood trauma as a way of expressing emotions.

A.1

00/11/2014: Nov 14 - Mental Health Act assessment, not detained in hospital, discharged from mental health services. Presented highly volatile, angry & paranoid about motives of others, presented in context of social stressors due to on-going issues with police & court process - mother reported he has been targeted by police causing him stress??

He has a medical history of Crohn's disease which may impact on mood stability particularly if not compliant with treatment and monitoring of symptoms. All assessments completed by mental health services have found no evidence of serious mental illness, he appears to be a very angry young man who has had an extremely difficult and traumatic early childhood which is likely to explain his distrust of people in authority (e.g., police) and being angry at others and at the world....

Regards,

Debbie

Classification: PROTECT

Good afternoon, Debbie,

Hope you are doing well? could you kindly advise if the above tenant is known to your service and if he is, does he have a CPN and does he engage?

Thank you for your assistance

Mr. Simon Cordell, 109 Burncroft Avenue, Enfield, EN3 7JQ

DOB=26/01/1981 (34 yrs.)

	Phone=020 8245 7454 <u>Dolly Ogunseye</u> Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council				
25/09/2015					
26/09/2015					
27/09/2015					
28/09/2015	• <u>Tel Call</u> • <u>Debra Screamed on this day! 28/09/2015</u> • <u>The Enfield Gov / Email's Issue:</u> 597. Lorraine Cordell-RE-109 Burncroft Av / Page Numbers: 2168, <u>Debbie screamed: --</u> Date: 30 September 2015 14:23:00 To: jackie.gubby@enfield.gov.uk Subject: Re: Burncroft Ave Dear Jackie Gubby Thank you for taking the time to talk to me, on the phone today and explaining why you could not come to the meeting on the 28/09/2014 at 14:30! As said on the phone the surveyors took all the details of repairs and said they will deal with them. I am happy, you will get keep updated as too, what is going on with the repairs and keep me updated. As also said to you on the phone we did not hear from the ASB team as yet, and today my son heard the main door keep banging so he walked out to the front and saw no one there so walked out further than he was to see if he could spot anyone else around the flats. When he walked back to the main door Debbie, his neighbour was by the bin door and when she turned around and saw my son, she hit him with her shopping bags, there was a lady that was with her, but not standing with her and saw what was going on and run over and told Debbie to stop, my son asked for the lady's name and the lady would not give him it or who she worked for. But my son had time to talk to the lady and tell her what Debbie had been doing, Debbie got upset, and kept shouting and telling the lady not to talk to him the lady had to tell Debbie to stop that she wanted to hear what my son was saying and told Debbie to wait. She spoke to my son for a little while but said to my son that she was sorry, but she was busy and had to go and she left, and my son goes back into his flat. He called me and told me what had happened and asked me to call you to update you as too, what had gone on. Regards <table border="1" data-bbox="415 1789 1367 1864"> <tr> <td>Weblink</td><td>https://serverone.hopto.org/Index%2011/</td></tr> <tr> <td>Name</td><td>Debra Andrews</td></tr> </table>	Weblink	https://serverone.hopto.org/Index%2011/	Name	Debra Andrews
Weblink	https://serverone.hopto.org/Index%2011/				
Name	Debra Andrews				

	<table><tr><td>Address</td><td colspan="3">113 Burncroft Avenue Enfield London EN3</td></tr><tr><td>Dates of living in residence</td><td colspan="3"></td></tr><tr><td>Page Number and Title</td><td colspan="3">Page Numbers: 53,54,55,56,57,58</td></tr><tr><td>Date</td><td>Incident Logs</td><td>Facts</td><td>Si Note:</td></tr><tr><td>H. 28/09/2015</td><td>H. 28th September 2015, all high-level cases of antisocial behaviour will be transferred to the Council's Community Safety Unit.</td><td></td><td></td></tr></table>	Address	113 Burncroft Avenue Enfield London EN3			Dates of living in residence				Page Number and Title	Page Numbers: 53,54,55,56,57,58			Date	Incident Logs	Facts	Si Note:	H. 28/09/2015	H. 28th September 2015 , all high-level cases of antisocial behaviour will be transferred to the Council's Community Safety Unit .		
Address	113 Burncroft Avenue Enfield London EN3																				
Dates of living in residence																					
Page Number and Title	Page Numbers: 53,54,55,56,57,58																				
Date	Incident Logs	Facts	Si Note:																		
H. 28/09/2015	H. 28th September 2015 , all high-level cases of antisocial behaviour will be transferred to the Council's Community Safety Unit .																				
	Si Note: Debra Andrews History was made on or after this date!																				
29/09/2015																					
30/09/2015	- Disrepair! - The 2nd Curfew for the Asbo Interim Order Condition's got granted in Error! - The banging Continued! - Nash stayed at mine! 1 A complaint got sent to Dawn Allen from the Enfield Homes Teams <u>This is when Debra Screamed!</u> The Enfield Gov / Email's Issue: 597. Lorraine Cordell-RE-109 Burncroft Av / Page Numbers: 2168, <u>Debbie screamed: --</u> Date: 30 September 2015 14:23:00 To: jackie.gubby@enfield.gov.uk Subject: Re: Burncroft Ave Dear Jackie Gubby Thank you for taking the time to talk to me, on the phone today and explaining why you could not come to the meeting on the 28/09/2015 at 14:30! As said on the phone the surveyors took all the details of repairs and said they will deal with them. I am happy, you will get keep updated as too, what is going on with the repairs and keep me updated. As also said to you on the phone we did not hear from the ASB team as yet, and today my son heard the main door keep banging so he walked out to the front and saw no one there																				

	so walked out further than he was to see if he could spot anyone else around the flats. When he walked back to the main door Debbie, his neighbour was by the bin door and when she turned around and saw my son, she hit him with her shopping bags, there was a lady that was with her, but not standing with her and saw what was going on and run over and told Debbie to stop, my son asked for the lady's name and the lady would not give him it or who she worked for. But my son had time to talk to the lady and tell her what Debbie had been doing, Debbie got upset, and kept shouting and telling the lady not to talk to him the lady had to tell Debbie to stop that she wanted to hear what my son was saying and told Debbie to wait. She spoke to my son for a little while but said to my son that she was sorry, but she was busy and had to go and she left, and my son goes back into his flat. He called me and told me what had happened and asked me to call you to update you as too, what had gone on. Regards
	October 2015
Dates	Incidents
01/10/2015	
02/10/2015	
03/10/2015	
04/10/2015	
05/10/2015	
06/10/2015	
07/10/2015	
08/10/2015	
09/10/2015	
10/10/2015	
11/10/2015	
12/10/2015	
13/10/2015	

14/10/2015

15/10/2015

- 1
Louise Brown:
Formal Complaint about Louise Brown got made on the 16/10/2015 about the 15/10/2015 when Louise Brown: attended my flat with 2 police officers.
--
- 2
Debra got moved into a
Hotel by the Council, I got told this day!

16/10/2015

38	Dear Louise Brown,	16/10/2015	N/a	1233
39	Louise Brown Jackie Gubby	16/10/2015	N/a	1233

42	Mother RE Simon Cordell Complaint	16/10/2016	16:49	1325
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- The Enfield Gov / Email's Issue:**
604. x2 Lorraine Cordell _Re_ Simon Cordell (3)
/ Page Numbers:
From: Mother
mailto: lorraine32@blueyonder.co.uk
Sent: 16/10/2015 - 15:30
To: louise.brown2@enfield.gov.uk
jackie.gubby@enfield.gov.uk
Subject: Re: Simon Cordell
Dear Louise Brown and Jackie Gubby
Could you please read the attached letter and please reply so I know you have got this email?
Regards
Mother
Simon Cordell
Classification: PROTECT
Classification: PROTECT
Attachments: Louise Brown Jackie Gubby.doc
Louise Brown I Jackie Gubby,
I have still not had a reply to my complaint to ASB unit dated the 16/10/2015.

Louise Brown your last email was dated the **03/11/2015** where you said you would send a response outlining action to date, this has not happened, and I fill that my complaint is not being dealt with correctly.

Therefore, I would like this to go to stage 2 complaints, as nothing is being done.

Could you please make sure this is handed to the right department that deals with stage 2 complaints? And email me so I know this has been done.

Regards

Mother

Simon Cordell

- **The Enfield Gov / Email's Issue:**

Mother Re Simon Cordell /

Page Numbers: 2209,

Sent: 16 October 2015 15:30

jackie.gubby@enfield.gov.uk

Subject: Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email?

Regards Mother Simon Cordell

Formal Complaint

Dear Louise Brown:

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7 JQ. My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7 JQ.

Yesterday the

15/10/2015

you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this? Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting, so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had no contact from you. You asked my son what had been going on, yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting? You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing. You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job. You did not want to hear about the attack on my son, when Debbie was at the bins and my

son walked be hide her to the main door and when she turned around and saw my son she started screaming and attacking my son. You said to my son Debbie had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this? I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you. When you left you made my son give his word, he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her? Debbie is the person who attacked my son not the other way around here. Which was reported? You have given Debbie support moved her to a hotel like she is the victim yet failed to support my son in any way here, yet he is the victim of what Debbie is doing. Not took a report does not ask anyone what has been going on, as there is witness as to what Debbie is doing. My son's friends and I have heard what is going on and what Debbie is doing. I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was going on, that if we spoke maybe we could sort this out, she just started shouting so many things at me and sounded drunk, I left and went down to my son flat and said she would not speak to me, I was there around 3 hours after that and Debbie did not bang once or doing anything, yet the 2 hours I was there before going up to her flat to speak to her the banging was ongoing and was making my son so upset we could not do the work I was there for that is why I went up to speak to her. I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door. Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing. Debbie has been to my son's door more than once when Katie has been at my son's flat offering my son cans of alcohol which my son refused as he does not drink and asking my son for money and other things. So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday. We are the ones who put the reports in from around a year ago, yet you have done nothing to support my son the 1st time you even went to see him was the 15/10/15 yet you been out to see Debbie and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support?

Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is? My son has never acted in a way to make Debbie think my son had any interest in her, he has only every helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is, he in any harm from a next attack? This is making my son ill, but you don't care about how ill this is making my son do you or you would have addressed the issue when contact was made

with the council about this issue. You have said you are moving Debbie back in, but what has been done to the so-called feelings you think Debbie has got for my son have they just gone away? We know Debbie has mental health issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill, and something does need to be done as it has been going on to long now and you have done nothing. My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact, he has only ever tried to help his neighbours. I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what health conditions he has none you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males can't be vulnerable.

Regards

Mother

Simon Cordell

- **The Enfield Gov / Email's Issue:**

603. x2.....Louise Brown _Jackie Gubby

/ Page Numbers: 2210,2211,2212,

Dated 16/10/2015

Formal Complaint

Dear Louise Brown, Jackie Gubby,

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7JQ. My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7JQ. Yesterday the 15/10/2015 you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this? Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting, so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had no contact from you. You asked my son what had been going on, yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting? You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing. You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job. You did not want to hear about the attack on my son, when Debbie was at the bins and my son walked behind her to the main door and when she turned around and saw my son she started screaming and attacking my son. You said to my son Debbie

had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this? I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you. When you left you made my son give his word, he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her? Debbie is the person who attacked my son not the other way around here. Which was reported? You have given Debbie support moved her to a hotel like she is the victim yet failed to support my son in any way here, yet he is the victim of what Debbie is doing. Not took a report does not ask anyone what has been going on, as there is witness as to what Debbie is doing. My son's friends and I have heard what is going on and what Debbie is doing.

2211,

I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was going on, that if we spoke maybe we could sort this out, she just started shouting so many things at me and sounded drunk, I left and went down to my son flat and said she would not speak to me, I was there around 3 hours after that and Debbie did not bang once or doing anything, yet the 2 hours I was there before going up to her flat to speak to her the banging was ongoing and was making my son so upset we could not do the work I was there for that is why I went up to speak to her. I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door. Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing. Debbie has been to my son's door more than once when Katie has been at my son's flat offering my son cans of alcohol which my son refused as he does not drink and asking my son for money and other things. So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday. We are the ones who put the reports in from around a year ago, yet you have done nothing to support my son the 1st time you even went to see him was the 15/10/15 yet you been out to see Debbie and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support? Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is? My son has never acted in a way to make Debbie think my son had any interest in her, he has only every helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is, he in any harm from a next attack? This is making my son ill, but you don't care about how ill this is making my son do you or you would have addressed the issue when contact was made with the council about this issue. You have said you are moving Debbie back in, but what has been done to the

	so-called feelings you think Debbie has got for my son have they just gone away? We know Debbie has mental health issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill, and something does need to be done as it has been going on to long now and you have done nothing. My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact, he has only ever tried to help his neighbours. I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what heath conditions he has nope you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males can't be vulnerable. Regards Lorraine Cordell 2212, Simon Cordell
17/10/2015	
18/10/2015	
19/10/2015	
20/10/2015	
21/10/2015	The Enfield Gov / Email's Issue: Me to Mother Case Defence Asbo / Page Numbers: 2220, Subject: Re: Re: Simon Cordell From: Rewired (re_wired@ymail.com) To: lorraine32@blueyonder.co.uk; Date: Wednesday, 21 October 2015, 13:21 Thanks On Wednesday, 21 October 2015, 12:55, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote: read attached From: Lorraine Cordell [Mail To:lorraine32@blueyonder.co.uk] Sent: 16 October 2015 15:30 To: ' louise.brown2@enfield.gov.uk jackie.gubby@enfield.gov.uk Subject: Re: Simon Cordell Dear Louise Brown and Jackie Gubby Could you please read the attached letter and please reply so I know you have got this email? Regards

	Lorraine Cordell Simon Cordell
22/10/2015	
23/10/2015	
24/10/2015	
25/10/2015	
26/10/2015	• The 1st hearing. At Wood Green Crown Court, to see if the court case was ready for the appeal date. -- • Asbo!
27/10/2015	
28/10/2015	
29/10/2013	
30/10/2015	
31/10/2015	
	November 2015
Dates	Incidents
01/11/2015	
02/11/2015	• <u>The Enfield Gov / Email's Issue:</u> Re Simon Cordell Complaint / Page Numbers: 2230, Sent: 02 November 2015 17:38 To: Louise Brown; Jackie Gubby Subject: Re: Simon Cordell Complaint Dear Louise Brown and Jackie Gubby, it has been over 10 days since I sent the complaint in due to how my son has gotten treated. I have not had 1 reply not even a reply to say you got my email. It has also got left voice messages on Louise Brown phone yet had no calls back. I spoke to Jackie Gubby and got told I should hear within 10 days about my complaint but have heard nothing; also, I

would like to take the time to say to Jackie Gubby that jobs are still outstanding on my son's flat.

Regards

Mother Simon Cordell

- The Enfield Gov / Email's Issue:**

608. x2 Lorraine Cordell _Re_ Simon Cordell Complaint /

Page Numbers: 2231

"Same as Above"

03/11/2015

5

<u>40</u>	Louise Brown RE Simon Cordell	03/11/2015	11:16	1251
<u>41</u>	Jackie Gubby RE Simon Cordell	03/11/2015	13:03	1251

- The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Louise Brown [mailto:Louise.Brown2@Enfield.gov.uk]

Sent: 03/11/2015 - 11:16

To: Mother; Jackie Gubby

Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

a 020 8379 4467

[81 louise.brown2@enfield.gov.uk]
- The Enfield Gov / Email's Issue: 04**

Page Numbers: 592,593,594

From: Jackie Gubby [Jackie.Gubby@e11field.gov.uk]

Sent: 03/11/2015 - 13:03

To: Louise Brown; Mother

Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

	Dear Ms Cordell I am not aware of any outstanding repairs to your son's property. The surveyors who attended the inspection reported back that the heating was fully operational, and the detectors are also working. Mr. Cordell can report any new repairs to telephone 0800 40 80 160 - option 1 Yours sincerely Jackie Gubby Housing Manager Tenancy Management The Edmonton Centre 3644 South Mall Edmonton Green N90TN Tel: 0800 40 80 160* Fax: 020 8375 8016 e-mail: jackie.gubby@enfield.gov.uk If you are using a mobile, you may find it cheaper to call our landline number 020 8379 1327 "Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities."
04/11/2015	
05/11/2015	<u>INTERIM CONDITIONS GOT GRANTED on the 05/11/2014.</u> <u>Date:</u> 5 November 2014 <u>Defendant:</u> Simon Cordell <u>DOB:</u> 26.01.1981 <u>Address:</u> 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ <u>ON THE COMPLAINT</u> <u>of PC Steve Elsmore</u> <u>on behalf of the</u> <u>Commissioner</u> <u>of</u> <u>Police of the Metropolis.</u> <u>THE REASONS for making the Order are that it is said:</u> (i) that the defendant has acted on dates between 1 January 2013 to date in the London Borough of Enfield and elsewhere in an anti-social manner, that is to say, in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as himself; and (ij) that an anti-social behaviour order is necessary to protect persons in the London Borough of Enfield local government area and elsewhere in which the harassment, alarm or distress was caused, or was likely to be

	caused from further anti-social acts by him.
06/11/2015	
07/11/2015	
08/11/2015	
09/11/2015	
10/11/2015	
11/11/2015	
12/11/2015	
13/11/2015	
14/11/2015	
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16/11/2015	
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22/11/2015	
23/11/2015	
24/11/2015	
25/11/2015	
26/11/2015	

27/11/2015	
28/11/2015	
29/11/2015	
30/11/2015	
	December 2015
Dates	Incidents
01/12/2015	
02/12/2015	
03/12/2015	
04/12/2015	
05/12/2015	
06/12/2015	
07/12/2015	
08/12/2015	
09/12/2015	
10/12/2015	
11/12/2015	
12/12/2015	
13/12/2015	
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15/12/2015	
16/12/2015	

17/12/2015	
18/12/2015	
19/12/2015	
20/12/2015	
21/12/2015	
22/12/2015	
23/12/2015	
24/12/2015	
25/12/2015	
26/12/2015	
27/12/2015	
28/12/2015	
29/12/2015	
30/12/2015	
2016 January 2016	
Dates	Incidents
01/01/2016	The Enfield Gov / Email's Issue: 04 Page Numbers: Sent: 01 February 2016 14:36 To: Bola Quadri; George Benyure (george.benyure@beh-mht.nhs.uk) Craig Susan Subject: FW: Debra Andrews [SEC=PROTECT] Sensitivity: Confidential Classification: PROTECT Dear George & Bola,

	Thank you for your email, I have only copied you both as there is other information on Mr. Cordell that urgently needs to be considered. I received an email informing me that a mental health warrant had been granted for Mr. Cordell.
02/01/2016	
03/01/2016	
04/01/2016	
05/01/2016	
06/01/2016	
07/01/2016	
08/01/2016	
09/01/2016	
10/01/2016	
11/01/2016	
12/01/2016	
13/01/2016	
14/01/2016	
15/01/2016	
16/01/2016	
17/01/2016	
18/01/2016	Debra Council FOI History Pages: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21 Sent: 18 January 2016 15:31 To: Louise Brown

	Subject: RE: Cordell [SEC=PROTECT] Hi Louise, Thanks for this - I'm pleased to hear you think Deborah is being properly supported and that she sounded better - she was in a right state when we spoke to her last. Good news that it looks like she might be able to get help to move. For the camera, <u>we are very happy</u> to come along for a visit. I've spoken to our Sgt and as we understand it the ideal course of action is to advise him to remove it in our presence, then if he refuses, I believe you can take it down and that should be fine so long as the camera itself is returned to Cordell. Let me know when your best days for it would be and I'll see when we can manage best. Best wishes, James PC James Flesher 337YE Dedicated Ward Officer for Enfield Highway North Cluster NPT Team B Enfield Borough OCU
19/01/2016	
20/01/2016	
21/01/2016	2 <u>The Doctor's Folder / pub Book Issue: 1!</u> Notes From the: 09/02/2016 Date of initial referral: 21/01/2016 Check out this date below but don't forget to read the exhibited in between. Date of assessment: 03/02/2016 Place of assessment: Patient's Home London Borough of Enfield Approved Mental Health Professional Assessment Form. – For use when compulsory powers are being considered Assessing AMHP Sam Curtis. / Hospital _____ Not applicable – Dr Kripalani, Consultant Psychiatrist, Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel: 020 8702 3100 GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ Tel 020 88059997 / cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse, Lucas House, cmht 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100 Page Numbers: 32,33,34,35,36,37 Days Date: 19/11/2014 - 32 <u>"Not Relevant to Day!"</u>

	33, “Not Relevant to Day!” 34, “Not Relevant to Day!” 35, ➤ On 19.11.14 Mr. Cordell’s mother phoned the hub (triage team) and reported that he was paranoid towards her and towards the police. ➤ In response the home treatment visited the same day. ➤ When home treatment workers arrived the same day, the police were present and reported that Mr. Cordell had been screaming in distress. ➤ The police said that they had found Mr. Cordell using a gas canister and thought that he was using nitrous oxide. ➤ He was referred for a Mental Health Act assessment. 36, “Not Relevant to Day!” 37 “Not Relevant to Day!”					
22/01/2016						
23/01/2016						
24/01/2016						
25/01/2016						
26/01/2016	<table><tr><td>43</td><td>Simon Cordell Authority Letter</td><td>26/01/2016</td><td>N/a</td><td>1336</td></tr></table> • The Enfield Gov / Email’s Issue: 04 Page Numbers: 624,625 To whom it may concern: I am writing this letter to confirm I do give my mother Miss Mother my authority to speak, write, and email, Enfield Council this would include any department within Enfield Council on my behalf. I agree and give authority that my mother Miss Mother may receive replies to anything that is Witten from her email address lorraine32@blueyonder.co.uk to Enfield Council on my behalf. And also, that if any letters also sent to my address, they are also sent to my mother email which is included above. Regards	43	Simon Cordell Authority Letter	26/01/2016	N/a	1336
43	Simon Cordell Authority Letter	26/01/2016	N/a	1336		

	Simon Cordell					
27/01/2016 6	<table border="1"><tr><td>44</td><td>Re Enfield Council Subject Access Request Simon Cordell</td><td>27/01/2016</td><td>18:20</td><td>1337</td></tr></table> The Enfield Gov / Email's Issue: 04 Page Numbers: 626,627,628 From: Mother [lorraine32@blueyonder.co.uk] Sent: 27/01/2016 - 18:20 To: 'Nicholas.Foster@Enfield.gov.uk' Subject: Re: Enfield Council Subject Access Request Simon Cordell Attachments: Simon Cordell authority Letter 26-01-2016.doc, Data-Protection-Request.doc To Whom It May Concern: Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998 Regards Mr. Simon Cordell Miss Mother	44	Re Enfield Council Subject Access Request Simon Cordell	27/01/2016	18:20	1337
44	Re Enfield Council Subject Access Request Simon Cordell	27/01/2016	18:20	1337		
28/01/2016 6						
29/01/2016 6						
30/01/2016 6						
31/01/2016 6						
	February 2016					
Dates	Incidents					
01/02/2016 6	Stage 5 The Enfield Councils History FOI Indexed Stage 5 Deborah Andrews / Enfield Council Case History Page Number: 1,2,3,4,5,6,7,8,9,10,11, 12,13,14,15,16,17,18,19, 20,21, -- 18					

	-- P.1 01/02/2016: communication between CSU & Bola Quadri CPN From: Louise Brown Sent: 01 February 2016 14:36 To: bola Quadri; George Benyure (george.benyure@beh-mht.nhs.uk) Craig Susan Subject: FW: Debra Andrews [SEC=PROTECT] Sensitivity: Confidential Classification: PROTECT Dear George & Bola, Thank you for your email, I have only copied you both as there is other information on Mr. Cordell that urgently needs to be considered. I received an email informing me that a mental health warrant had been granted for Mr. Cordell. This will cause a greater issue especially if he is released back into the community. My fear is that this will indirectly cause further distress for Deborah. A plan needs to be put in place with full considerations. Please can an urgent mental health strategy meeting be held regarding Deborah Andrews, given the above information and the urgent need for full consideration in this case due to the complex needs and issues with both clients, who are known to your services and tenants of Enfield Council. Deborah is contacting me if not daily every other day these calls are coming through at all different days and times. She is informing me that she is not coping with everything and wants to go back into supported accommodation, she feels extremely frightened and vulnerable. I must confirm that its Deborah stating that she is not coping as I am not in a position to make these decisions. When I speak with Deborah asking if she is attending her appointments, she states that" it js a quick jab, in and out no one speaks with you. With regards to the management transfer this is still being prepared and waiting to be heard by panel, I am waiting to hear the next available date for this. It was explained when I suggested this action may be a route forward that this is not a quick process, and all elements need to be considered. It is not necessary for Ms Andrews to currently go into emergency accommodation either. This case will be assisted by moving Ms Andrews; however, this may not resolve all of the concerns or the overall future welfare of Ms Andrews. Transferring Ms Andrews into another independent accommodation without fully assessing her current needs and the full support required should be considered before this happens. As moving her may not solve all of Deborah Andrews concerns. She is only going out when SJOG are visiting, however they are only allocated 3 hours per week. More recommendations need to be put forward to provide a comprehensive package to support.
02/02/2016	
03/02/2016	

04/02/2016	
05/02/2016	
06/02/2016	
07/02/2016	
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19/02/2016	
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23/02/2016	
24/02/2016	
25/02/2016	

26/02/2016	
27/02/2016	
28/02/2016	
29/02/2016	
	March 2016
Dates	Incidents
01/03/2016	
02/03/2016	
03/03/2016	
04/03/2016	
05/03/2016	
06/03/2016	
07/03/2016	
08/03/2016	
09/03/2016	
10/03/2016	
11/03/2016	
12/03/2016	
13/03/2016	
14/03/2016	
15/03/2016	
16/03/2016	

17/03/2016	
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24/03/2016	
25/03/2016	
26/03/2016	
27/03/2016	
28/03/2016	
29/03/2016	
30/03/2016	
31/03/2016	
	April 2016
<u>Dates</u>	<u>Incidents</u>
01/04/2016	
02/04/2016	
03/04/2016	
04/04/2016	
05/04/2016	

06/04/2016	
07/04/2016	
08/04/2016	
09/04/2016	
10/04/2016	
11/04/2016	
12/04/2016	
13/04/2016	
14/04/2016	
15/04/2016	
16/04/2016	
17/04/2016	
18/04/2016	
19/04/2016	
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21/04/2016	
22/04/2016	
23/04/2016	
24/04/2016	
25/04/2016	
26/04/2016	
27/04/2016	

28/04/2016	
29/04/2016	
30/04/2016	
	May 2016
Dates	Incidents
01/05/2016	
02/05/2016	
03/05/2016	
04/05/2016	
05/05/2016	
06/05/2016	
07/05/2016	
08/05/2016	
09/05/2016	
10/05/2016	
11/05/2016	
12/05/2016	
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14/05/2016	
15/05/2016	
16/05/2016	
17/05/2016	

18/05/2016	
19/05/2016	
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22/05/2016	
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25/05/2016	
26/05/2016	
27/05/2016	
28/05/2016	
29/05/2016	
30/05/2016	
31/05/2016	
	June 2016
<u>Dates</u>	<u>Incidents</u>
01/06/2016	
02/06/2016	
03/06/2016	
04/06/2016	
05/06/2016	
06/06/2016	

07/06/2016	
08/06/2016	
09/06/2016	
10/06/2016	
11/06/2016	
12/06/2016	
13/06/2016	
14/06/2016	
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23/06/2016	
24/06/2016	
25/06/2016	
26/06/2016	
27/06/2016	
28/06/2016	

29/06/2016	
30/06/2016	
	July 2016
Dates	Incidents
01/07/2016	
02/07/2016	
03/07/2016	
04/07/2016	
05/07/2016	
06/07/2016	On this day https://horrific-corruption-files.serveblog.net/VideosToWatchForNow/VID-20210530-WA0000.mp4 This is wrong as I made a mistake Stains dates are simple; I was not in my house for any of them I was on bail conditions to reside at my mother's. Enfield Councils Possession Orders and our requested FOI. Temp location The Mathiyalagan Family 05/08/2016 + 06/08/2016 and the 07/08/2016 The dates of the 05th & the 06th and the 07th of July 2016 got made up by Lemmy and the Enfield Council Team so they could make the Enfield Councils History up against me and came from a letter received by the Enfield Council on the 17/11/2016 that backdated a wrongfully alleged allegation that back to the date of 06/08/2016 that stated I was a druggie. More to add but I'm working below for now. The on the 04/08/2016 Risk Assessment Doctors The Mathiyalagan Family 05/08/2016 Made up after the 1st 12 allegations were sent to my mother accusing me of Anti-Social Behaviour. In fact, when the allegations turned into 31 mysteriously

and then afterwards got served in an official law-abiding court application to deprive me of my home / belongings and freedom of Legal Rights.

- **The Mathiyalagan Family**

06/08/2016

Made up by use of the Mathiyalagan's letter that was the first contact by them to the Enfield Council that got received by the Enfield Council dated 17/10/2016 that backdated a complaint to the 06/08/2016,

Doctors

CRIS 5217352/16 - Subject came to police attention - First Instance harassment recorded.

- **The Mathiyalagan Family**

The text below labelled as (A) got forged to make thing sound worse for myself than the original letter stated as the original letter stated that I was a drug addicted but this still proves that this was 1st contact between the Enfield Council and the Mathiyalagan family.

- My mother and I had complained about the Mathiyalagan family on a numerous number of different days before this.
- I was a secure tenant and had no prior complaints in my name since 2006 till Lemmy and Co forged the computer systems after the 11/01/2016 and before the 24/01/2017, when the Enfield Council had to release an FOI of my personal data in a subject access request.
- The Mathiyalagan's were temporary accommodation and did not have a secure tenancy and therefore were on a trial basis and had no stern stability in their word.

- **The Mathiyalagan Family**

Sarah Flexure the neighbourhood officer at the time had checked the Enfield Councils computer systems and there was no history against me on the date of 20/10/2016:

The 1st Injunction Order / Lemmy / pub Book Issue: 1!

B: Markandu Council History / Tel/Updated Complaint / **Address of 117 /**

Page Numbers: 40,41,42,43,44,45

41

B.

20/10/2016:

No prior reports received from Complainant / Tenants 117" - may have been reported to Waltham Forest District Council?

Response sent to Members Enquiry - no prior reports received from Complainant - may have been reporting to Waltham Forest District Council? Contact information requested for complainant in order to investigate further. Contact number subsequently provided.

- **The Mathiyalagan Family**

Geoffrey Man who was Dawn Alans Team Leader wrote to my mother on the 22/12/2016 and in his letter he states that he had checked the Councils

computer systems and there was only one complaint in my name which he knew me, and mother did not know about as he had allowed for his team to forge documents to help cover up what they had illegal took apart in by

- **The Mathiyalagan Family**

On the **29/12/2016** Lemmy Nwabusi wrote to my mother and all he mentioned was one date and that date was made in reference towards the 05/11/2016 George's bike 5 days after he started employment for the Enfield Council and he even got the date wrong in that letter, Lemmy Nwabusi stated the **04th of November 2016**.

Enfield Council

(A)

06/08/2016: Threats and intimidation,

Date reported:

(A)

17/10/2016 Threats and intimidation (General)

Letter received from complainant via MEQ alleging that another resident **who is drug**

addicted has been aggressively demanding money, making threats and exhibiting

threatening behaviour towards him/his wife. Complainant requesting action be taken

against Waltham Forest District Council and the police. (Complainant is living in a

leasehold property - accommodation provided by Waltham Forest?).

Perpetrator

identified as living on ground floor but door number not specified.

Referral Details **17/10/2016:**

Organisation

- **The Mathiyalagan Family**

This proves that when they went to the Enfield Civic Centre for the 1st time, they never mentioned the 05/08/2016

The Enfield Gov / Email's Issue:

Made up on the 17/10/2016 by a Letter sent, not the 11/11/2016 first interview and statement with Sarah Fletcher **"Really said by Mathiyalagan"** / Page Numbers:

Mathiyalagan paperwork: --

"Interview Civic Centre"

Plases sees attached notes of interview - The complainant is really frightened for his family. Mr. Cordell is very aggressive- and has previously kicked him in the nose/face and threatened to hit him with a piece of wood: his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts. Interview Complainant interviewed the Complainant. He reported that the issues have been ongoing for about l8 months (He, his wife

and daughter have lived on Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs.) Please see attached notes of the interview - the complainant is really frightening for his family - Mr. Cordell is very aggressive and has previously kicked him in the nose/face and threatened to hit him with a piece of wood; his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts.

Name Of interviewer(s) Sarah Flexure

Start Time 10:05 am

End Time 11:15am

Location; the Green Tower, Meeting Room!

I interviewed the Complainant. He reported that the issues have been ongoing for about 18 months, He, his wife and daughter have lived at Burncroft Avenue in temporary accommodation provided Waltham Forest DC for 2.5yrs).

Mathiyalagan paperwork:

interview Complainant interviewed the Complainant.

Please see attached notes of the interview -

1. He reported that the issues have been ongoing for about 18 months
2. (He, his wife and daughter have lived on Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs.)
3. The complainant is really frightening for his family
4. Mr. Cordell is very aggressive
5. Mr. Cordell has previously kicked him in the nose/face and threatened to hit him with a piece of wood.
6. His wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts.

Name Of interviewer(s) Sarah Flexure

Start Time: 10:05am

End Time: 11:15am

Location: Green Tower Meeting Room.

Resides at 117 Burncroft Avenue – placed by Waltham Forest District Council (Temp Accommodation) – Has lived there for 2.5 Years Household: Mr. + Miss Mathiyalagan + 2-year-old daughter. Complaint **re:** Mr. Cordell, 109 Burncroft Avenue has been expressing issues for about 18 months. Mr. Mathiyalagan was approached by Mr. Cordell asking him to write a letter of support in relation to a problem he was having with the lady who use to live at 113 Burncroft Avenue. Mr Mathiyalagan told Mr. Cordell that he did not wish to get involved as he has not had problems with the lady that lived at 113 (this lady moved out earlier this year) Since then Mr. Cordell has made living in this block difficult for Mr. Mathiyalagans family.

Incidents include:

Threatening / intimidating behaviour – aggressively demanding money

(06/08/2016 – 6pm)

(27/09/2016 – 11.45)

(28/09/2016 – 5:30pm)

This is just a few of the family

Mr. Mathiyalagan tries to be quite / despite adding / no carpet

No complaints from 113 **(New resident since summer 2016: Young Man)**

Constantly going on about noise
 Tyres slashed on car (all 4)
 Living in fear – wife + child
 (When Mathiyalagan goes out to work Hoddison work they are freighted to stay at home so accompany him and stay in the car)
 Damage fuse box resulting in no electric (**08/08/2016**)
 Suspect that Mr. Cordell uses drugs / possible Mental Health issues.
 Physically threatened with a piece of wood.
 Have reported all of the issues to the police.
 Have tried to report the problem to Waltham Forest District Council (Jabin, Kehandle, Ibrahim”)
 Temp accommodation Team.
End

- Lemmy Harassment Letter to my mother dated **29/11/2016**
- Lemmy Harassment Letter to my mother dated **02/02/2017** used for 1st Injunction Order.
- **18/03/2017**
 - CRIS 5210999/17 - Subject's female neighbour at number 115, reports that Subject has knocking at her door, following her to her car and asks her why she has been making noises. Neighbour thinks Subject has mental health [problem](#)
[s. 1st instance harassment warning has been issued to Subject.](#)
- On **28th May 2017**, the police issued you with a first instance Harassment letter f
- Lemmy Harassment Letter dated used for 1st Injunction Order **02/02/2017**

[Stan](#)

- All Stain could remember was an alleged incident that happened in **September 2016**, He Could not remember any dates or the true events that occurred around the days and months of 2016.
- On the **31/10/2016** This was the day that Stain came to light to the Enfield Council it was not him personal who spoke to the Council bout that of one of his friends. His friend tried to explain an incident but could not say any precise dates as Stain could not remember to give anyone that information. A new employee of Enfield Councils staff took the telephone call who is named as Kaunchita Maudhub, who is an Anti-Social Behaviour - Team Leader attached to the Community Safety Unit and who was Lemmy’s Line Manager who did work for the Enfield Council.”

- Debra Andrews personal data of History held on the Enfield Councils computer systems got vexatiously forged as the 1st illegal cover up by dawn Alan's and her team the neighbourhood watch.
- Lemmy used this information on the **11/01/2016** or their after but before my mother's FOI Dated the **24/01/2016**. Lemmy Used Dawn Alans forged work in his own forgery against me and this was the second time the information got used as an illegal cover up.

- **What Lemmy done was**

- All the dates in Stains history apart from Debra Andrews is forged official documentation that got created by Dawn Alans team I was not living at my rented flat from the Enfield Council as I was on bail to stay at my mother's due to the Christian Carron Case and Georges Bike Case that I got arrested for and no further action got taken by the police and CPS on the **17/11/2016**.
Bail Dates 05/10/2016 till the **17/11/2016** but I did not go back home until the **04/12/2016**

- **Evidence**

Old Stuff

Took a telephone call in her notes of a person call Jhon Baits or Jhon Duncan

But Lemmy said in his first 12 allegations sent to my mother on the 10/02/2017 that

➤ **Complainant C**

The Enfield Gov / Email's Issue: 10

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers: 2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 03 2901,

On 31/10/2016 telephone call received from another resident on behalf of Complainant C. **He** alleged that Complainant C's neighbour, Simon was using threatening, abusive, and insulting words towards Complainant C. He stated that he witnessed an incident that happened in **September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.**

Christine

- This was the date that the Enfield Council released to my mother's my personal data that they held in their computer systems about me **24/01/2017**. FOI of my personal data subject access request.

- **03/11/2016** Jean Barton Called Stain Curtis by telephone, she also spoke to Kaunchita Maudhub by email - ASB Victim Support. Jean. Barton @enfield.gov.uk
- **04/11/2016** Lemmy went to stains house to see if it could help him and his team get away with the Asbo ongoings that Pat and Steve made. They released that I had not been arrested for Stain but for Christine and Caron setting me up for Stain to help him get away with what me and my mother had been complaining about. Lemmy asked stain about the incidents that had been called in on the **31/10/2016** and stain said he could not remember much and that he could not remember the dates. Stain gave sometime in June and or in September!
- **11/11/2016** Sarah flexure went to Stains house to see if she could make things worse by making stain remember some dates.
Stain still said the same and that he could not remember much about the days and that he could not remember the dates. Stain gave sometime in June and or in September again!
This is also the day she backdated claims to help the Mathiyalagan's and her colleagues get away from complaints I and my mother dad mad about them.
- When Lemmy and the Enfield Council team made my **neighbours** councils History's on and after the **11/01/2017** after meeting George for the first time. Lemmy added the day of the 06th
And after meeting the Mathiyalagan's Jhon Irvon George Quinton

<u>Weblink</u>	https://serverone.hopto.org/Index%2011/	
<u>Name</u>	Stain Curtis / Fisher	
<u>Address</u>	111 Burncroft Avenue Enfield London EN3	
<u>Dates of living in residence</u>		
<u>Page Number and Title</u>	Page Numbers: 46,47,48,49,50,51,52	
<u>Date</u>	<u>Incident Logs</u>	<u>Si Note:</u>

		<u>47,</u> <u>C.</u> <u>06/07/2016</u> C1. <u>06/07/2016</u>	C. 06/07/2016: Making threats, Date reported: C1. 06/07/2016 Making threats Elderly The defendant using threatening/abusive/insulting words and behaviour with intent to cause fear -provoke unlawful violence - directed at the victim.		
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<u>Weblink</u>	https://serverone.hopto.org/Index%2011/		
<u>Name</u>	Stain Curtis / Fisher		
<u>Address</u>	111 Burncroft Avenue Enfield London EN3		
<u>Dates of living in residence</u>			
<u>Page Number and Title</u>	Page Numbers: 46,47,48,49,50,51,52		
<u>Date</u>	<u>Incident Logs</u>	<u>Si Note:</u>	
<u>D.</u> <u>31/10/2016</u> D1. <u>31/10/2016</u>	D. 31/10/2016: From: John Duncan [mailto:johnboy0070@virginmedia.com] Sent:		

		D1. 31 October 2016 18:09 To: Kaunchita Maudhub Subject: Contact phone number for Mr. Stanley Curtis Hi Kaunchita, This is the contact phone number for Stanley Curtis. 0787-0655010 As stated, he is partially deaf so may not hear the phone sometimes. If I can be of further assistance, please do not hesitate to call me. Thanks for your help. Regards, John Bates	
07/07/2016			
08/07/2016			
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25/07/2016	
26/07/2016	
27/07/2016	
28/07/2016	
29/07/2016	
30/07/2016	
31/07/2016	
	August 2016
Dates	Incidents
01/08/2016	
02/08/2016	
03/08/2016	

04/08/2016	
05/08/2016	
06/08/2016	
07/08/2016	
08/08/2016	
09/08/2016	
10/08/2016	
11/08/2016	
12/08/2016	
13/08/2016	
14/08/2016	• 14/08/2016 / Christine & Carron setting me up! St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 My Formal Complaint dated 24/08/2016. Released: 28/08/2016 Waiting to return on police bail: 04/10/2016 George's bike: 04/10/ 2016
15/08/2016	• St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 date happened 1st before the 06/07/2016 Formal Complaint dated 24/08/2016. Released: 28/08/2016 Waiting to return on police bail: 04/10/2016 -- George's bike: 04/10/ 2016 Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 Formal Complaint dated 29/11/2016.
16/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016

	2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/ 2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
17/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/ 2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
18/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/ 2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
19/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/ 2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
20/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/ 2016

	5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
21/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
22/08/2016	7. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 8. Formal Complaint dated 24/08/2016 9. Waiting to return on police bail: 04/10/2016 10. George's bike: 04/10/2016 11. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 12. Formal Complaint dated 29/11/2016.
23/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
24/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016. --

	My Formal Complaint dated 24/08/2016. – My Formal Complaint dated 24/11/2016. My Formal Complaint dated 29/11/2016. – My Formal Complaint dated 05/12/2016 My Formal Complaint dated 08/12/2016 ➤ MP'S INVOLVED 24/11/2016 MOTHER FORMAL COMPLAINT
25/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
26/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
27/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016 3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
28/08/2016	1. St Ann's Hospital Christine & Carron Case – Stains Friends Detained: 15/08/2016 Date happened 1st before the 06/07/2016 Released: 28/08/2016 2. Formal Complaint dated 24/08/2016

	3. Waiting to return on police bail: 04/10/2016 4. George's bike: 04/10/ 2016 5. Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 6. Formal Complaint dated 29/11/2016.
29/08/2016	• Back at home from St Ann's hospital Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
30/08/2016	• Back at home from St Ann's hospital Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
31/08/2016	• Back at home from St Ann's hospital Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
	September 2016
Dates	Incidents
01/09/2016	• Back at home from St Ann's hospital Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
02/09/2016	• Back at home from St Ann's hospital Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
03/09/2016	• Back at home from St Ann's hospital Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants

	attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
04/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
05/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
06/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
07/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
08/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
09/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.

10/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
11/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
12/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
13/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
14/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
15/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
16/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong,

	and it would be against the Law for them to take matters into their own hand even if I had.
17/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
18/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
19/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
20/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
21/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
22/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.

23/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
24/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
25/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
26/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
27/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
28/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
29/09/2016	<u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong,

	and it would be against the Law for them to take matters into their own hand even if I had.
30/09/2016	• <u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
	<u>October 2016</u>
<u>Dates</u>	<u>Incidents</u>
01/10/2016	• <u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had. • <u>Lemmy started work for the Enfield Council</u>
02/10/2016	• <u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
03/10/2016	• <u>Back at home from St Ann's hospital</u> Christine caron & Stain all knew that I was working out that they had set me up and that I was upset because of Stain and 117 / 113 Burncroft Avenue tenants attacking me while I was inside of my home when I had done nothing wrong, and it would be against the Law for them to take matters into their own hand even if I had.
04/10/2016	• <u>Georges Bike Day!</u> I got put on bail conditions to stay at my mother's home until the <u>03/12/2016</u> • <u>Police Bail</u> for Christine & Carron Case but George attacked me and got me arrested on stead interviewed for both cases
05/10/2016	• <u>On Met police Bail Conditions to stay at my mother's house</u>

- **LEMMYS, Index I received on the 25/06/2018**

Claim form, application for an injunction and statements / New 2 Injunction / Indexed

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7th day of August 2017

CLAIM NUMBER: D02EDO73

IN THE EDMONTON COUNTY COURT

BETWEEN:

{CLAIMANT}

**THE MAYOR AND BURGESSES OF THE
LONDON BOROUGH OF ENFIELD**

-AND-

(DEFENDANT)

MR. SIMON CORDELL

DIRECTIONS ORDER

Dated this **7th day of August 2017**

220

Dated **7 August 2017**

I have held this employment since **August 2016**

CLAIM NUMBER: D02EDO73

IN THE EDMONTON COUNTY COURT

BETWEEN:

{CLAIMANT}

**THE MAYOR AND BURGESSES OF THE
LONDON BOROUGH OF ENFIELD**

-AND-

(DEFENDANT)

MR. SIMON CORDELL

DIRECTIONS ORDER

1. Made on behalf of the Claimant
2. Witness Statement of Lemmy Nwabuisi
3. Statement No. 1
4. Exhibit No LN1
5. Dated **7 August 2017**

IN THE EDMONTON COUNTY COURT

CLAIM, NO:

BETWEEN:

**THE MAYOR AND BURGESSES OF THE
LONDON BOROUGH OF ENFIELD Claimant**

-and-

MR. SIMON CORDELL Defendant

**WITNESS STATEMENT OF MR. LEMMY
NWABUISI**

I, Mr. Lemmy Nwabuisi, of PO BOX 50, Civic Centre, Enfield, EN1 3XA make this statement believing it to be true and understand that it may be placed before court.

insofar as the content of this witness statement is within my own personal knowledge it is true and insofar as it is not within my personal knowledge it is true to the best of my knowledge.

I WILL SAY AS FOLLOWS

1. I am employed by the London Borough of Enfield as an Anti-Social Behaviour Coordinator in the Community Safety Unit. **!**

have held this employment since August 2016. My role as an Anti-Social Coordinator consists of investigating and dealing with reports of anti-social behaviour involving council and non-council tenants. My involvement with the Defendant was due to allegations of verbal abuse, threats, harassment and intimidation made against him by some of his neighbours.

221

14th August 2006

October 2016

05 October 2016

17 November 2016

4 August 2015

CLAIM NUMBER: D02EDO73

IN THE EDMONTON COUNTY COURT

BETWEEN:

{CLAIMANT}

**THE MAYOR AND BURGESSES OF THE
LONDON BOROUGH OF ENFIELD**

-AND-

(DEFENDANT)

MR. SIMON CORDELL

DIRECTIONS ORDER

2. I make this Witness Statement in support of the Claimant's application for an injunction to stop the Defendant from causing intimidation, harassment and alarm to other residents and their visitors on Burhcroft Avenue.

3. The Defendant is a secure tenant of the Claimant at 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ. His tenancy commenced on **14th August 2006**. I hereby attach a bundle of documents relating to this case as exhibit number **LN1**. A copy of the Defendant's tenancy agreement and terms and conditions are hereby attached at pages 1-24.

4. The reports concerning the Defendant's alleged anti-social behaviour towards his neighbours was first brought to my attention in **October 2016** when a case involving the Defendant and one of his neighbours was referred to me for investigation. The Defendant was reported to have caused frequent acts of harassment and anti-social behaviour against an elderly neighbour. The Defendant was arrested by the Police and bailed to a different address. The matter was referred to the **Highbury Corner Magistrates' Court** on **05 October 2016** where a first hearing took place. The Defendant pleaded not guilty, and the trial was fixed for **17 November 2016**. However, the trial did not proceed due to insufficient support as **the elderly tenant** was unable to attend Court due to health reasons. A copy of a letter from the Magistrate Court is attached to this statement at pages 25-26.

5. The Defendant was previously known to the Claimant and an anti-social behaviour

	order was made on 4 August 2015 by the Magistrates Court to prevent him from knowingly using or supplying property, personal or otherwise, for the use in a rave as defined in s.63(1) of the Criminal Justice Order Act 1994. The order was made for a duration of 5 years. A copy of the Order is at page 27 of the exhibit bundle.	
06/10/2016	On Met police Bail Conditions to stay at my mother's house	
07/10/2016	- On Met police Bail Conditions to stay at my mother's house "Housing Transfer Information." The Doctor's Folder / pub Book Issue: 5! Stage 5 Folder 5 <u>Originally Entered by Details: 07 Oct 2016</u> <u>Last Amended by Details: 07 Oct 2016</u> Goodie Adama Page Numbers: 18 Originator Details: 03 Nov 2016 12:35 Goodie Adama Nursing Originally Entered by Details: 03 Nov 2016 12:45 Goodie Adama Last Amended by Details: 03 Nov 2016 15:45 Goodie Adama Validated by Details: 03 Nov 2016 15:45 Goodie Adama Significant: No Added to Risk History: No Contains Third Party Info: No Conceal From Client: Not Concealed I made 2 calls to Simon's mobile to try and speak with him about his health and Police case. I wanted to simply offer support. There was no answer. t/c I spoke with Simon's mother [she is not too well with bad back] because Simon will not talk to me. Simon believes that since he met me, I caused him to be in hospital. Mother informed me that Simon was working at the moment; she said he was doing his own work Mother informed me that Simon's court case is on 17 Nov 2016. She said that Simon wants to move from current property and will require support from EIP. He believes that if he moves, he will not have the kind of problems he is going through.	

	<u>I advised mother to ask Simon to apply to Housing and I added EIP will be willing give supporting letter.</u>
08/10/2016	• On Met police Bail Conditions to stay at my mother's house
09/10/2016	• On Met police Bail Conditions to stay at my mother's house
10/10/2016	• On Met police Bail Conditions to stay at my mother's house • The Doctor's Folder / pub Book Issue: 5! Stage 5 Folder 5 Originator Details: 10 Oct 2016 Last Amended by Details: 10 Oct 2016 Goodie Adama Nursing Page Numbers: 18 Originator Details: 19 Oct 2016 11:36 Goodie Adama Nursing Originally Entered by Details: 19 Oct 2016 11:43 Goodie Adama Last Amended by Details: 19 Oct 2016 11:43 Goodie Adama Validated by Details: 19 Oct 2016 11:43 Goodie Adama Significant: No Added to Risk History: No Contains Third Party Info: No Conceal From Client: Not Concealed t/c to Lorraine, Simon's mother and I asked if I could speak with him. Lorraine told me that Simon was sleeping but I could clearly hear him say that he did not wish to speak with me. I asked Lorraine about Simon's court case. He was due to report to court for sentencing on 17 and Lorraine did not answer and rather asked if I could get Simon moved from his current accommodation. I said to Lorraine that Simon should contact me to discuss his housing needs. Lorraine then said that Simon agreed to call me tomorrow to discuss his housing. I did not have time and opportunity to ask about Simon's mental state and mood. Or whether or not he is taking medication.
11/10/2016	• On Met police Bail Conditions to stay at my mother's house
12/10/2016	• On Met police Bail Conditions to stay at my mother's house
13/10/2016	• On Met police Bail Conditions to stay at my mother's house
14/10/2016	• On Met police Bail Conditions to stay at my mother's house

15/10/2016	• On Met police Bail Conditions to stay at my mother's house
16/10/2016	• On Met police Bail Conditions to stay at my mother's house
17/10/2016	• On Met police Bail Conditions to stay at my mother's house • Mathiyalagan's: 17/10/2016 First letter got used to make the 05/08/2016 and 06/08/2016 + backdate NHS computer system on the 06/08/2016 to create a first-hand instant warning letter. • The 1st Injunction Order / Lemmy / pub Book Issue: 1! Markandu Council History / Information Gained from the First Interview Statement / The day he made up story for me being a drug addict / reported 17/10/2016 / Address of 117 / Page Numbers: 40,41,42,43,44,45 43 06/03-2/2017: 08/02/2017: I visited Mr. Mathiyalagan at 117 Burncroft Avenue today to look at the flooring following email from Mrs Cordell concerning noise as a result of wood flooring in the flat. <u>This is a lie</u>
18/10/2016	• On Met police Bail Conditions to stay at my mother's house
19/10/2016	• On Met police Bail Conditions to stay at my mother's house
20/10/2016	• On Met police Bail Conditions to stay at my mother's house • The 1st Injunction Order / Lemmy / pub Book Issue: 1! B: Markandu Council History / Tel/Updated Complaint / Address of 117 / Page Numbers: 40,41,42,43,44,45 41 B. 20/10/2016: No prior reports received from Complainant / Tenants 117" - may have been reported to Waltham Forest District Council? Response sent to Members Enquiry - no prior reports received from Complainant - may have been reporting to Waltham Forest District Council? Contact information requested for complainant in order to investigate further. Contact number subsequently provided. -- • Si Note: Christine & Carron Case dropped Info: 16/11/2016 / 17/11/2016 My Formal Complaint dated 29/11/2016. – My Formal Complaint dated 24/08/2016. –

	My Formal Complaint dated 24/11/2016.
21/10/2016	• On Met police Bail Conditions to stay at my mother's house
22/10/2016	• On Met police Bail Conditions to stay at my mother's house
23/10/2016	• On Met police Bail Conditions to stay at my mother's house
24/10/2016	• On Met police Bail Conditions to stay at my mother's house
25/10/2016	• On Met police Bail Conditions to stay at my mother's house
26/10/2016	• On Met police Bail Conditions to stay at my mother's house
27/10/2016	• On Met police Bail Conditions to stay at my mother's house
28/10/2016	• On Met police Bail Conditions to stay at my mother's house
29/10/2016	• On Met police Bail Conditions to stay at my mother's house
30/10/2016	• On Met police Bail Conditions to stay at my mother's house
31/10/2016	• On Met police Bail Conditions to stay at my mother's house • Stains first complaint was put in on the 31/10/2016 as below 1. • The Enfield Gov / Email's Issue: 10 Sent: 10/02/2017 - 16:01 Complainant C is Stain and Christine & Carron! -- Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell / Page Numbers: 2901,2902,2903,2904,2905, Kaunchita Maudhub = Lemmy line manager. Lemmy's Incident Number is list as: 03 2901, On 31/10/2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive, and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him. Christine

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- **Si Note:**

The 1st Injunction Order / Lemmy / pub Book Issue: 1!

A: Stain Curtis Council History / A: Complaint Made/ Address of 111 /
Page Numbers: 47,48,49,50,51,52

D.

31/10/2016:

From: John Duncan [mailto:johnboy0070@virginmedia.com]

Sent:

D1.

31 October 2016 18:09

To: Kaunchita Maudhub = [Lemmy line manager](#)

Subject: Contact phone number for Mr. Stanley Curtis

[Hi Kaunchita,](#)

This is the contact phone number for Stanley Curtis.

0787-0655010

As stated, he is partially deaf so may not hear the phone sometimes.

If I can be of further assistance, please do not hesitate to call me.

Thanks for your help.

Regards,

John Bates

E.

03/11/2016:

From: Kaunchita Maudhub

--

E2.

Referral Details 03/11/2016:

Organisation making referral = Community Safety Unit

--

E1.

Sent: 03 November 2016 10:13

To: Jean Barton

Subject: FW: Contact phone number for Mr. Stanley Curtis

Dear Jean,

We received a phone call from a Mr. John Bates on behalf of his friend Mr.

Stanley Curtis. He explained that Mr. Curtis is 83 and having to attend court to
give evidence against a male named Simon Cordell who verbally abused him.

We are aware of Simon Cordell as [Steve/Pat obtained an ASBO against him](#) for
illegal raves etc. I believe he is also a council tenant (I need to check)

Could you initially contact Mr. Curtis - obtain his address and the reasons he is
going to court? Also ascertain what support he needs. It is not an open case as
such but depending on your findings we

Could you initially contact

ascertain what support he needs. It is not may be able to assist.

obtain his address and the reasons he is going to court. Also, an Open case as
such but depending on your findings we

	Many Thanks Kaunchita Maudhub Anti-Social Behaviour - Team Leader Community Safety Unit Regeneration & Environment Enfield Council Civic Centre, Silver St Enfield EN1 3XA --
	November 2016
Dates	Incidents
01/11/2016	• On Met police Bail Conditions to stay at my mother's house
02/11/2016	• On Met police Bail Conditions to stay at my mother's house
03/11/2016	• On Met police Bail Conditions to stay at my mother's house
04/11/2016	• On Met police Bail Conditions to stay at my mother's house • Si Note: Lemmy went to Stains on the 04/11/2016 in The 1st Injunction Order / Lemmy / pub Book Issue: 1! G: Stain Curtis Council History / A: Complaint Made/ Address of 111 / Page Numbers: 46,47,48,49,50,51,52 Phone call made to the Witness Service from the victim's home - to possible arrange a pre-court trial visit to no avail. • LEMMYS, Index I received on the 25/06/2018 Claim form, application for an injunction and statements / New 2 Injunction / Indexed / Page Numbers: 196,197,198,199,200,201,202,203, 204,205,206,207,208,209,210,211, 212,213,214,215,216,217,218,219, 220,221,222,223,224,225,226,227, 228,229,230,231,232,233,234,235, 236,237,238,239,240,241,242,243, 244,245,246,247,248,249,250,251, 252,253,254,255,256,257,258,259, 260,261,262,263,264,265,266,267, 268,269,270,271,272,273,274,275, 276,277,278,279,280,281,282,283, 284,285,286,287,288,289,290,291, 292,293,294,295,296,297,298,299, 300,301,302

	275 Referral Details 03/11/2016: Organisation making referral: Community Safety Unit History 03/11/2016: request I contacted the victim explained the reason for my call – Mr. Stain Curtis did have some reservations about going to court. Therefore, I have arranged to conduct a visit scheduled for Friday 04/11/2016 at 2:30 pm then we discuss the matter further.																																																								
05/11/2016	• On Met police Bail Conditions to stay at my mother's house																																																								
06/11/2016	• On Met police Bail Conditions to stay at my mother's house																																																								
07/11/2016	• On Met police Bail Conditions to stay at my mother's house																																																								
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11/11/2016	• On Met police Bail Conditions to stay at my mother's house <table><tr><td colspan="2">Name</td><td colspan="2">Sarah Fletcher Math Interview</td></tr><tr><td colspan="2">Address</td><td colspan="2"></td></tr><tr><td colspan="2">Dates of living in residence</td><td colspan="2"></td></tr><tr><td colspan="2">Page Number and Title</td><td colspan="2">Page Numbers: 117,118,119</td></tr><tr><td colspan="2">Page Number and Title</td><td colspan="2"></td></tr><tr><td>Date</td><td>Incident Logs</td><td>Facts</td><td>Si Note:</td></tr><tr><td>E: 11/11/2016</td><td></td><td></td><td></td></tr><tr><td>E1: 06/08/2016</td><td></td><td></td><td>17/10/2016 A letter got sent backdating to the 06/08/2016</td></tr><tr><td>E2: 27/09/2016</td><td></td><td></td><td></td></tr><tr><td>E3: 28/09/2016</td><td></td><td></td><td></td></tr><tr><td>E4: 08/08/2016</td><td></td><td></td><td></td></tr><tr><td>E5: 16/10/2016</td><td></td><td></td><td></td></tr><tr><td>E6: 12/08/2016</td><td></td><td></td><td></td></tr><tr><td colspan="4">End</td></tr></table> • Si Note: On 11th November 2016, my former colleague, Sarah Fletcher interviewed an elderly resident who wished to remain anonymous. • The Enfield Gov / Email's Issue:	Name		Sarah Fletcher Math Interview		Address				Dates of living in residence				Page Number and Title		Page Numbers: 117,118,119		Page Number and Title				Date	Incident Logs	Facts	Si Note:	E: 11/11/2016				E1: 06/08/2016			17/10/2016 A letter got sent backdating to the 06/08/2016	E2: 27/09/2016				E3: 28/09/2016				E4: 08/08/2016				E5: 16/10/2016				E6: 12/08/2016				End			
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Made up on the 17/10/2016 by a Letter sent, not the 11/11/2016 first interview and statement with Sarah Fletcher **“Really said by Mathiyalagan”** / Page Numbers:

Mathiyalagan paperwork: --

“Interview Civic Centre”

Plases sees attached notes of interview - The complainant is really frightened for his family. Mr. Cordell is very aggressive- and has previously kicked him in the nose/face and threatened to hit him with a piece of wood: his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts. Interview Complainant interviewed the Complainant. He reported that the issues have been ongoing for about 18 months (He, his wife and daughter have lived on Burncroft Avenue in temporary accommodation provided by [Waltham Forest DC for 2.5yrs.](#)) Please see attached notes of the interview - the complainant is really frightening for his family - Mr. Cordell is very aggressive and has previously kicked him in the nose/face and threatened to hit him with a piece of wood; his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts.

Name Of interviewer(s) Sarah Flexure

Start Time 10:05 am

End Time 11:15am

Location; the Green Tower, Meeting Room!

I interviewed the Complainant. He reported that the issues have been ongoing for about 18 months, He, his wife and daughter have lived at Burncroft Avenue in temporary accommodation provided Waltham Forest DC for 2.5yrs).

Mathiyalagan paperwork:

interview Complainant interviewed the Complainant.

Please see attached notes of the interview -

1. He reported that the issues have been ongoing for about 18 months
2. (He, his wife and daughter have lived on Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs.)
3. The complainant is really frightening for his family
4. Mr. Cordell is very aggressive
5. Mr. Cordell has previously kicked him in the nose/face and threatened to hit him with a piece of wood.
6. His wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts.

Name Of interviewer(s) Sarah Flexure

Start Time: 10:05am

End Time: 11:15am

Location: Green Tower Meeting Room.

Resides at 117 Burncroft Avenue – placed by Waltham Forest District Council (Temp Accommodation) – Has lived there for 2.5 Years Household: Mr. + Miss Mathiyalagan + 2-year-old daughter. Complaint **re:** Mr. Cordell, 109 Burncroft Avenue has been expressing issues for about 18 months. Mr. Mathiyalagan was approached by Mr. Cordell asking him to write a letter of support in relation to a problem he was having with the lady who use to live at 113 Burncroft Avenue. M r Mathiyalagan told Mr. Cordell that he did not wish to get involved as he has

	not had problems with the lady that lived at 113 (this lady moved out earlier this year) Since then Mr. Cordell has made living in this block difficult for Mr. Mathiyalagan's family. Incidents include: Threatening / intimidating behaviour – aggressively demanding money (06/08/2016 – 6pm) (27/09/2016 – 11.45) (28/09/2016 – 5:30pm) This is just a few of the family Mr. Mathiyalagan tries to be quite / despite adding / no carpet No complaints from 113 (New resident since summer 2016: Young Man) Constantly going on about noise Tyres slashed on car (all 4) Living in fear – wife + child (When Mathiyalagan goes out to work Hoddison work they are freighted to stay at home so accompany him and stay in the car) Damage fuse box resulting in no electric (08/08/2016) Suspect that Mr. Cordell uses drugs / possible Mental Health issues. Physically threatened with a piece of wood. Have reported all of the issues to the police. Have tried to report the problem to Waltham Forest District Council (Jabin, Kehandle, Ibrahim") Temp accommodation Team. End • <u>"This is not a true date, it got made up to cover up their house they sold when the never declared the assets for selling it."</u>
12/11/2016	• On Met police Bail Conditions to stay at my mother's house
13/11/2016	• On Met police Bail Conditions to stay at my mother's house
14/11/2016	• On Met police Bail Conditions to stay at my mother's house
15/11/2016	• On Met police Bail Conditions to stay at my mother's house
16/11/2016	• On Met police Bail Conditions to stay at my mother's house • Christine & Carron Case dropped Info: • <u>The 1st Injunction Order / Lemmy / pub Book Issue: 1!</u> DD: Stain Curtis Council History / A: Complaint Made/ Address of 111 / Page Numbers: 47,48,49,50,51,52 BB. 4/11/16 Home visit conducted on

BB1.

Friday 4th Nov 16. And emotional support was provided. At the time he was having problems remembering the timeline of dates pertaining to incidents, said he was quite friendly with Simon Cordell - leading up to current events - and was somewhat perplexed as the sudden change in the attitude of the accused.

Mr. Curtis and other alleged residents felt the problem could have something to do with a resident named Miss who has since moved Mr. referred to Simon Cordell boasting in having something to do with her departure.

Mr. was trying to recall events and said **it could have been in the month of July**, when Simone Cordell shouted abuse and swore at him and threatened to burn his flat down Mr. did not call the housing or police to report the threat. His friend, another resident who did not want his name mentioned, said that it was it was on

DD.

6th July. Mr. A| could not quite remember when the second incident occurred but said that it was around mid-September. Simon Cordell approached Mr. m outside his flat when Mr. | was on his way to the fields and threatened him. A lady called Karen also a resident of Burncroft witness the threat and asked Mr. Cordell to the leave him alone.

With encouragement from other residents - Mr. called the police a few days after the threat to make a report.

Mr. A|the police a lot of police some with riot gear-entered his flat with officers posted to the front and rear of the building. They managed to coax Mr. Cordell out of his flat and arrested him.

The case has since been heard in court and Simone Cordell pleaded not guilty. He has been bailed with conditions - to stay away from Mr. | and also not to enter the Burncroft area.

Mr. is required to stand witness in court on the

--

- **Si Note:**

Lemmy and Kaunchita Maudhub and Co added a day to the accused incident of July 2016 by the 1st Injunction Order of the 6th day on the month.

--

- **The Enfield Gov / Email's Issue: 11**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers: 2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 02

2901,

On 04 /11/2016 met with Complainant C to discuss **his** concerns following the **report from another resident**. He stated the first incident happened sometime

in **00 July 2016**, that he cannot remember the exact date. He alleged that he was approached by Mr. Cordell as he came out of his front door, and he started

shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in **September 2016**.

He stated that he was on his way to meet a friend when Mr. Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other **neighbours** witnessed the incident and that one of them told Mr. Cordell to leave him alone. Complainant C also complained that Mr. Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable, and uncomfortable and is an invasion of his privacy.

--

- **Complainant C is Stains and Christine**

Sarah Flexure also went to visit Stains and Christine's on the 11/11/2016 and this was never said.

--

- **LEMMYS, Index I received on the 25/06/2018**

Claim form, application for an injunction and statements / New 2 Injunction / Indexed

/ Page Numbers: 196,197,198,199,200,201,202,203,204,205,

206,207,208,209,210,211,212,213,214,215,216,217,

218,**219,220,221,222,223,224,225,226,227,228,**

229,230,231,232,233,234,235,236,237,238,239,240,241,

242,243,244,245,246,247,248,249,250,251,252,253,254,

255,256,257,258,259,260,261,

262,263,264,265,266,267,268,269,270,271,272,273,274,

275,276,277,278,279,280,281,282,283,284,285,286,287,

288,289,290,291,292,293,294,

295,296,297,298,299,300,301,302

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7th day of August 2017

222

On 11th November 2016, my former colleague, [Sarah Fletcher](#) interviewed an elderly resident who wished to remain anonymous. He said that the Defendant approached him as he came out of his flat and started to shout abuse, swear at him, and threatened to bum down the elderly neighbour's flat. The report continued that sometime around mid-**September 2016**, one of the Defendant's **neighbours** reported that the Defendant confronted him outside his block as he was going to the local park and started to shout abuse and threats at him and said to him "I can get you over at the park, I know you go for a walk". This incident led to his arrest and to the matter being referred to the Magistrates Court. A file note of the report is exhibited on page 31 of the exhibit bundle **LN1**.

--

- **Complainant A the Mathiyalagan's Enfield Councils History never put into their history but taken by Sarah on the 11/11/2016 = 45 + 46 DAYS LATERR**

27/09/2016 at 11.45pm and
28/09/2016 at 5.30pm

- **Si Note:**

16/11/2016:

Visited Christine (flat 97 Burncroft Avenue) and Karen (flat 105).

Christine stated that she witnessed the September when Mr. Cordell threatened Mr. Curtis.

She stated that she was with her neighbour Karen when they heard Mr. Cordell shouting and as they came out to see what was happening, she saw Mr. Cordell shouting at Mr. Curtis.

She alleged that he was shouting abuse and threats and that Karen told him to leave Mr. Curtis alone, that he is an old man.

Mr. Cordell then started shouting abuse and threats at Karen.

Christine stated that she is not prepared to give a statement and that she will not keep incident logs.

We then met with Karen outside the block.

She stated that she and Christine witnessed the incident that happened in September, she stated that Mr. Cordell was shouting abuse and threats at Mr. Curtis and that she told him to leave Mr. Curtis alone as he is an old man and that Mr. Cordell then turned against her and started threatening her. She stated that she is not afraid of him when she is on her own, that her only concern is that she is looking after 2 very vulnerable children and she will not be able to defend herself and them if Mr. Cordell was to attack her when she is with them. She is happy to make a statement and will log any further incidents.

P.

17/11/2016:

Visited Mr. Curtis and to hand deliver incident diaries.

- **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**

DD: Stain Curtis Council History / A: Complaint Made/ Address of 111 /

Page Numbers: 47,48,49,50,51,52

EE.

17th Nov 2016. However, Mr. is feeling quite anxious and feels there may be reprisals to him giving evidence. I asked Mr. if he would like me to attend the hearing in support he said yes, he would not mind. I also visited another resident Christine to get her account of things.

- **The Enfield Gov / Email's Issue: 12**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers: 2901, **2902**, 2903, 2904, 2905,

Lemmy's Incident Number is list as: 07

2902,

On 14/12/2016 Complainant C reported that one of his **neighbours** visited him and as she rang his doorbell Mr. Cordell came out of his flat and started

	shouting abuse at her. He also alleged that Mr. Cordell shouted that he would take some action when his ASBO expires.
17/11/2016	• On Met police Bail Conditions to stay at my mother's house • Christine & Carron Case dropped Info:
18/11/2016	• On Met police Bail Conditions to stay at my mother's house • Stage 4 <u>The Enfield Councils History FOI Indexed</u> Stage 4 Re: CCTV camera on inner communal/fire door Page Number: 10 18/11/2016 10 Dear Mr. Cordell, Re: CCTV camera on inner communal/fire door Sarah Fletcher Neighbourhood Officer The Edmonton Centre, 36-44 South Mall, Edmonton London N9 OTN Sarah.Fletcher@enfield.gov.uk 0800 40 80 160 Please contact me on or before 5.00pm on Friday 25th November 2016 Sarah Fletcher Enfield Council Ian Davis Director Regeneration Environment Enfield Council • Stage 4 <u>The Enfield Councils History FOI Indexed</u> Stage 4 Re: CCTV camera on inner communal/fire door Page Number: 10 18/11/2016 Dear Mr. Cordell, Re: CCTV camera on inner communal/fire door Sarah Fletcher Neighbourhood Officer The Edmonton Centre, 36-44 South Mall, 18th November 2016 It has been brought to my attention that you have fitted a security camera onto the inner communal/fire door on the ground floor of our building. This is in breach of tenancy conditions as it has been fitted without permission. Please arrange for the camera to be removed by Friday 25th November 2016. Failure to remove the camera by this date will result in the Council arranging for the removal of the camera and carrying out any necessary repairs to the structure of the building for which you will be charged, and we may take action against you for breach of your tenancy conditions.

	Please contact me on or before 5.00pm on Friday 25th November 2016 to advise that the camera has been removed or we will proceed with the action as advised above. Yours Sincerely, Sarah Fletcher Enfield Council Ian Davis Director Regeneration Environment Enfield Council • Stage 4 The Enfield Councils History FOI Indexed Stage 4 Please reply to Geoffrey Mann Geoffrey Mann Neighbourhood Manager Page Number: 27,28,29,30, -- 27 2. CCTV We can confirm that a letter was sent to your son by Sarah Fletcher, Neighbourhood Officer on 18th November 2016 giving him until 25th November 2016 to remove the CCTV that he had installed on the internal communal door leading to flats 109 and 111 Burncroft Avenue and facing towards the main door of the block.
19/11/2016	• On Met police Bail Conditions to stay at my mother's house • 19/11/2016, 23/11/2016 Housing Transfer -- • The Enfield Gov / Email's Issue: 661. Lorraine Cordell _Re_ Simon Cordell Reply to email / 19/11/2016, 23/11/2016, 24/11/2016 Page Numbers: 2563,2564,2565,2566 -- MP's Enfield Council
20/11/2016	• On Met police Bail Conditions to stay at my mother's house
21/11/2016	• On Met police Bail Conditions to stay at my mother's house • Stage 4 The Enfield Councils History FOI Indexed Stage 4 RE: Formal Complaint dated 24/11/2016: To the Enfield Council Page Number: 2,3,4,5, 3,

	I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/2016 and I was told that Sarah Fletcher would 100% call me that day.
22/11/2016	On Met police Bail Conditions to stay at my mother's house <u>Stage 4</u> <u>The Enfield Councils History FOI Indexed</u> Stage 4 RE: Formal Complaint dated 24/11/2016: = 4 days after the 18/11/2016 / On the 22/11/2016 To the Enfield Council Page Number: 2,3,4,5, -- On the 22/11/2016 I went to my son's home and there was a letter from Sarah Fletcher dated the 18/11/2016 which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person's rights, it does not show any person's front door who lives in the block or windows. In fact, on the 14/08/2016 when the police went to my son's flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/2016 or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it's a matter of emergency, I speak to her. I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son's flat and was going to call again later. When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes, he was upset due to what has been going on and said many times he was upset that she had not called, and they spoke about the CCTV camera which my 22/11/2016 <u>Stage 4</u> <u>The Enfield Councils History FOI Indexed</u> Stage 4 Updated formal complaint received by email 08/12/2016 passed to complaints and access to information team Page Number: 1 1.

29-NOV-2016 SFLETCHER-TINF - Current

Call received from tenant on **22 11.16** re CCTV camera removal letter and transfer options. Tenant was agitated throughout the conversation and when he passed the phone to his mother to speak to me. he said aggressively 'I'm goanna do her over*' and Tm goanna take her job just for fun' in reference to me. File note on iclipse

--

Sarah Flextures notes that got put into my Enfield Councils History about our telephone call

- **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**

DD: Stain Curtis Council History / A: Complaint Made/ Address of 111 / Page Numbers: 47,48,49,50,51,52

22/11/2016

I made a telephone call to the Enfield Councils

--

22/12/2016

- **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**

Sarah Fletcher Tel Call History

/ Page Numbers: 39

39

22nd November 2016

2015

Simon Cordell's

The 1st Injunction Order Dated: 00/00/2014

INDEX

Sarah Fletcher from the council claims that on

22nd November 2016

during a telephone conversation between you, Mrs Cordell your mother and Ms. Sarah Fletcher, neighbourhood officer, Ms. Fletcher reported that:

she overheard you threaten her by saying 'I'm going to do her over' and then I' am going to take her job just for fun'.

This is a copy of the Council's memo of a telephone call on that day: --

1. I received a call from Simon Cordell of 109 Burncroft Avenue at approx. 1.20pm.
2. The call was transferred by the customer services team informing me that Mr. Cordell wished to discuss his housing option show to move.
3. I took the call- he sounded agitated and said that he had a few things that he wished to discuss with me.
4. He said he was calling in response to a letter that I had sent him requesting the removal of a CCTV camera that he had installed on the inner communal/fire door on the ground floor of the block. He informed me that he would not be removing the camera as he believed he was legally allowed to have the camera
5. as the communal area was his.
6. I explained that he was in breach of his tenancy conditions as permission had not been sought or granted for the installation and he could not install anything in the communal area as these belonged to the Council.
7. He maintained that his neighbour in another block had a camera and had taken the Council to court about it and won the case, I responded that I could not comment on other cases, but my position remains as per the letter I sent That the camera was in breach of tenancy conditions, was invasive of the privacy of other residents in the block as it points at the outer communal door and should be removed by Friday 25th November or the Council will remove it and charge him for the cost of doing so.
8. He then said that the camera was fake, so it didn't need to be removed. I responded that it did still need to be removed.
9. His voice was raised throughout the exchange, and I had to ask him to calm down and lower his voice more than once.

		10.	He then said that he wanted to move on to finding out about moving to another address.
		11.	He proceeded to give me a full history of his experiences with the police
		12.	and previous housing management
		13.	and alleged that 'Jackie', who had previously lived above him and 'Stan', his immediate neighbour on the ground floor, had victimised him over a long period of time and that he had done nothing wrong.
		14.	This history was very full
		15.	and it was difficult to get a word in because he was so worked up
		16.	so, I let him relay the information to me as it seemed like he wanted to get it off of his chest.
		17.	He was very derogatory about the police and previous housing staff who had signed a request for an Asbo application against him.
		18.	I told him that I could not comment about the previous action taken.
		19.	He then came on to more recent events and stated that there had been an incident between him and another resident where she had shouted at him out of her window because of him starting up a scrambler bike in his garden. He maintained that he was courteous during the exchange, but the police came and arrested him because she told them that he had threatened to kill her and that he had been put in the mental hospital, had won his case in court and
		20.	was able to go home as of today.
		21.	He said that he wanted me to give him 'points' so that he could move.
		22.	I explained that his best means of moving would be through a mutual exchange, but he was adamant that he did not want to do this and wanted to be moved in the same way

		that he moved into this property 1 l yrs. ago by being given points.	
	23.	I explained that a transfer was unlikely based on what he had told me so far but that I could look into the position for him.	
	24.	He said a lot about his perceived victimisation by his neighbours	
	25.	and expressed that he felt that I should I have a duty to protect him.	
	26.	I explained that I had a responsibility to all residents living at Burncroft Avenue	
	27.	and took the opportunity to mention that I had received some reports about antisocial behaviour by him that I would need to discuss with him	
	28.	but suggested that we leave that for today.	
	29.	He then put his mother on the line (she had been trying to interject throughout the conversation) who said she wanted to know why I had not responded to her messages to call her.	
	30.	I apologised for this and explained that I have been very busy,	
	31.	but that I needed to know whether we had written permission from Mr. Cordell for us to speak to her	
	32.	she said that there was a written note recorded on our files in 2015	
	33.	Mr. Cordell asked her what I was asking her and when she replied that I was querying permission	
	34.	I clearly heard Mr. Cordell say angrily and aggressively "I am goanna do her over" and then "I am goanna take her job just for fun".	
	35.	I informed Mrs. Cordell that I had overheard these remarks and that I was ending the call.	

36.	She said that her son had now left the room and she was talking to me. I repeated that I would be ending the call and that she should put what she wanted to say in writing to me.
37.	Sarah Fletcher Neighbourhood Officer.

- **22/11/2016**

They gave me an eating disorder by this stage: --

After speaking to many friends and family who have witnessed the on goings of torture committed by 117, 111 and 113 Burncroft avenue inclusive of Carron Dunno 000 or either having it explained to them with the evidence I had present and provided, the general return of reply of them decent people, was to approach my housing officer and ask him or her for a fresh start, by way of adding points for an emergency move to a new safe home, I chose to take the good advice given to me at the time and to then make a phone call to them and this is what I did, this can be proved by my mother's phone bill and corresponding emails also the council officials own correspondent that I claimed in a subject access request being granted to me from, when I requested it prior. To me somebody had got themselves into trouble and for once it had not been me, I could no longer do a lot with my company, so it started to suffer a lot and I lost loads of contracts, I definitely had started to get fed up with trying so hard, this was due to the bail conditions that I had got imposed, too, I felt sick in knowing that I had done nothing wrong, so I understood that by me actually being put under these conditions, that they had changed my life for the worse, I assume it would be fair for me to say, that at this moment in my life everything had changed in it a lot and this was at no fault of my own, it was because of them.

- **22/11/2016**

Reply:

2. Particulars of Breaches (8)

Reply:

Sarah Fletcher neighbourhood officer from the council claims that on

22nd November 2016

during a telephone conversation between her, myself and mother that she overheard me threaten her by saying 'I'm going to do her over' and then 'I'm going to take her job just for fun'.

This is not true

The reason that it is not true is because what has now been stated to have occurred is more than just misinterpreted information of the so called Mid – day event.

The Council's memo of a telephone call on that day:

Is forged and therefore incorrect and is not supported by self and mother to be true facts that have been documented with a fair process by the statement maker. The context contained within the statement had been fabricated so to support the claimant's claim.

While also set out to avoid disciplinary action for the statement makers and hardworking colleague's incompetence leading to negligence and gross misconduct, set out against myself and then on afterwards having a negative effect also within my loved one's life's.

All what has been achieved by the Enfield Council since the start of my official complaint to themselves has gotten managed with criminal intention to put I in harm's way

From the of start of themselves handling my case load of an official workload.

Sarah Fletcher as mentioned whom once was a neighbourhood officer who did work in collaboration with the Enfield Council, states that she received a call from Mr. Simon Paul Cordell

Whom is an Enfield secure resident within his housing tenancy that is attached to the address of 109 Burncroft Avenue at around the time of Mid – Day: 01:20Pm?

The time that Sarah Fletcher states she received the phone call is incorrect but not by far even low it is still 100% incorrect. I and my mother am sure of this as we cared very much so when deciding to make the phone call to my housing officer that we both documented down all relevant information accurately.

When doing so we noted down the precise time of 01:04Pm

I did get transferred by customer services when making the phone call to my housing officer about the way I was getting victimised, this did not take too long.

Once on the phone to Sarah Fletcher I started to explain to her a shorted down list of emergency issues that I was having while renting my home.

1. That my mother had been contacting her and her team, while also contacting other official persons with relevance since the date of

00/00/2015

And this had continued up to a till date and without any fair follow ups as company protocol states is mandatory.

And due to this lack of concern I had continued to suffer for a much further time frame than ever would have been if her and other persons jobs were followed correctly.

2.

3.

4.

5.

. 1.20pm.

The call was transferred by the customer services team informing me that Mr. Cordell wished to discuss his housing option show to move.

I took the call- he sounded agitated and said that he had a few things that he wished to discuss with me.

He said he was calling in response to a letter that I had sent him requesting the removal of a CCTV camera that he had installed on the inner communal/fire door on the ground floor of the block.

He informed me that he would not be removing the camera as he believed he was legally allowed to have the camera as the communal area was his.

I explained that he was in breach of his tenancy conditions as permission had not been sought or granted for the installation and he could not install anything in the communal area as these belonged to the Council.

He maintained that his neighbour in another block had a camera and had taken the Council to court about it and won the case, I responded that I could not comment on other cases,

but my position remains as per the letter I **sent**: That the camera was in breach of tenancy conditions, was invasive of the privacy of other residents in the block as it points at the outer communal door and should be removed by Friday 25th November, or the Council will remove it and charge him for the cost of doing so.

He then said that the camera was fake, so it didn't need to be removed.

I responded that it did still need to be removed.

His voice was raised throughout the exchange, and I had to ask him to calm down and lower his voice more than once.

He then said that he wanted to move on to finding out about moving to another address.

He proceeded to give me a full history of his experiences with the police and previous housing management and alleged that 'Jackie', who had previously lived above him and 'Stan', his immediate neighbour on the ground floor, had victimised him over a long period of time and that he had done nothing wrong. This history was very full, and it was difficult to get a word in because he was so worked up so, I let him relay the information to me as it seemed like he wanted to get it off of his chest.

He was very derogatory about the police and previous housing staff who had signed a request for an Asbo application against him.

I told him that I could not comment about the previous action taken.

He then came on to more recent events and stated that there had been an incident between him and another resident where she had shouted at him out of her window because of him starting up a scrambler bike in his garden.

He maintained that he was courteous during the exchange, but the police came and arrested him because she told them that he had threatened to kill her and that he had been put in the mental

hospital, had won his case in court and was able to go home as of today.

He said that he wanted me to give him 'points' so that he could move.

I explained that his best means of moving would be through a mutual exchange, but he was adamant that he did not want to do this and wanted to be moved in the same way that he moved into this property 1 l yrs. ago by being given points.

I explained that a **transfer** was unlikely based on what he had told me so far but that I could look into the position for him.

He said a lot about his perceived victimisation by his **neighbours** and expressed that he felt that I should I have a duty to protect him.

I explained that I had a responsibility to all residents living at Burncroft Avenue and took the opportunity to mention that I had received some reports about antisocial behaviour by him that I would need to discuss with him but suggested that we leave that for today.

He then put his mother on the line (she had been trying to interject throughout the conversation) who said she wanted to know why I had not responded to her messages to call her.

I apologised for this and explained that I have been very busy, but that I needed to know whether we had written permission from Mr. Cordell for us to speak to her - she said that there was a written note recorded on our files in

2015

Mr. Cordell asked her what I was asking her and when she replied that I was querying permission I clearly heard Mr. Cordell say angrily and aggressively "I am goanna do her over" and then "I am goanna take her job just for fun".

I informed Mrs Cordell that I had overheard these remarks and that I was ending the call.

She said that her son had now left the room and she was talking to me.

I repeated that I would be ending the call and that she should put what she wanted to say in writing to me.

Sarah Fletcher Neighbourhood Officer.

- **22/11/2016**

Stage 4

The Enfield Councils History FOI Indexed

Stage 4

Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.

Page Number: 16,17,18,19,

18,

You have also stated:

- "Your **neighbours** have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your **neighbours** have alleged that this is an invasion of their privacy".

I have already put an appeal in my formal complaint dated the **24/11/2016** in regard to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal. I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security.

But since the **14/08/2016** when the police themselves damaged the CCTV camera due to what they were doing to Mr. Simon Cordell, it has not worked. So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr. Simon Cordell flat itself. When Mr. Simon Cordell was on a phone call to Sarah Fletcher on the **22/11/2016** she did say if the CCTV camera was facing Mr. Simon Cordell's front door there would be no problem with that this is at this time being acted on.

It also seems that this complaint has come in very late as if any **neighbours** felt that this was an invasion of their privacy why was this not acted **on in 2013** when it was installed? Why has it taken them **until 2016** to say they feel this is an invasion of their privacy?

In fact I feel it has protected Mr. Simon Cordell's **neighbours** there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been effected in the block Mr. Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the **neighbours** in the block the police could obtain a copy. The CCTV camera does not show any **neighbours** living in the block, front doors, or windows. And only showed part of the ground floor communal area leading up to Mr. Simon Cordell's own front door.

It also makes us feel the only reason that the **neighbours** have now said about the CCTV is due to what they are trying to say about Mr. Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr. Simon Cordell against what the **neighbours** have alleged, why else would it

	have taken them over 3 years to say they now felt it was an invasion of their privacy? As said in my formal complaint the police don't like Mr. Simon Cordell and this has been for many years when the police go to Mr. Simon Cordell flat, he feels safer that the CCTV is there as it shows what the police are doing to Mr. Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also? As stated these allegations are very serious and I would like them addressed as soon as possible but until I have the information I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, as since 2014 all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr. Simon Cordell address this. Mr. Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it. He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his health more and more.
23/11/2016	• On Met police Bail Conditions to stay at my mother's house
24/11/2016	• On Met police Bail Conditions to stay at my mother's house • MP'S INVOLVED 24/11/2016 MOTHER FORMAL COMPLAINT Stage 4 • <u>The Enfield Councils History FOI Indexed</u> Stage 4 Dated: 24/11/2016 Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016. -- I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated 24/11/2016, also until I have the subject access request information dealt with and have a list of dates and times these so called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council I do not think holding this meeting would be appropriate. People that have been copied into these letters are below Joan Ryan: MP for Enfield Mr. Rob Leak: Chief Executive Enfield Council Mr. Ray James: Director of Health, Housing and Adult Social Care Ms Sally McTernan: Assistant Director Community Housing Services Sarah Fletcher Sarah: Housing Officer Jackie Gubby: Housing officer Lemmy Nwabuisi: ASB Team

- **Mother Formal Complaints**

I know Formal Complaints are ongoing regarding letters written on the **24/11/2016** and **05/12/2016** but I feel I have known option but to again write a new Formal Complaints dated **08/12/2016**.

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 718,719,720,721

RE: Formal Complaint dated **24/11/2016**

To Whom It May Concern:

I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7 JQ.

Over the past few years my son has been having some issues with his **neighbours** this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his **neighbours** why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held **Jan 2017**

It was after this was printed in the newspaper and on the met website my son started to have issues with **neighbours** banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or take any reports, this has made his health suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son's skin as I am lost for words that Enfield Council has done nothing to help.

My son has been a tenant for many years now with no complaints about him until this all started above, and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in **Jan 2017**

The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the I PCC and police complaints, and we are now sorting out legal action as to what this has done to our life's over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police.

There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regard to my son, this will also include any police reports that the police have handed to Enfield

Council. If this needs to be handed to the correct department to deal with this or there is a cost please advice via this email, I have also included a letter of authority from my son so I can act on his behalf.

I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act.

On the **14/08/2016** my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the **neighbours** said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7 JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son's home. I Miss L Cordell even went around his flat as he needed some things. In fact, my son does not go out of his home, and this has been for some time now due to how he is being treated.

When he was arrested on the **14/08/2016** my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the **04/10/2016** when he was due to go back to the police station to be interviewed.

On the **04/10/2016** my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home.

Both cases for the **14/08/2016** and the **04/10/2016** were dropped by the CPS this was done on the

15/11/2016 with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested.

My son is scared to go home due to what the **neighbours** are doing and saying and putting false allegations into the police, it seems they really don't want him to live there and will do anything they can to get him out.

On the **16/11/2016** I tried to speak to my son's housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me.

Since the **16/11/2016** I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in their team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called

this was on the **21/11/2016** and I was told that Sarah Fletcher would 100% call me that day.

On the **22/11/2016** I went to my son's home and there was a letter from Sarah Fletcher dated the

18/11/2016 which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person's rights, it does not show any person's front door who lives in the block or windows. In fact, on the **14/08/2016** when the police went to my son's flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the **25/11/2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it's a matter of emergency, I speak to her.

I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son's flat and was going to call again later.

When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes, he was upset due to what has been going on and said many times he was upset that she had not called, and they spoke about the CCTV camera which my son said he wants to appeal it having to be taken down. They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in **2014** and **2015** about my son's neighbours. After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between **2013** to **2015** this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Mother authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it's on their systems.

Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could no

longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down.

I feel at this time Enfield Council is doing nothing to help my son they don't even want to speak to me so I can explain fully what is going on. My son is under the early intervention team, and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.

- I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 000
- I would like to find out if Enfield Council is willing to move my son due to the reasons in this letter and the help of the early intervention team.
- I would also like full dates and times that my son's **neighbours** have put any complaints in and what they have said he has done and on what date.
- I would a full report of any police reports that have been given to Enfield Council by the police about my son.
- I would like information as to how to appeal about removing my CCTV camera and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.

Regards

Miss Mother Mr. Simon Cordell

Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

Joan Ryan MP for Enfield

Mr. Rob Leak Chief Executive Enfield Council

Mr. Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan assistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Lemmy Nwabuisi: ASB Team

Daniel Ellis Complaints & Access to Information Officer

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 723,724

Enfield Council all Departments where data is held about Mr. Simon Cordell

Dear Sir or Madam

Subject access request

Mr. Simon Cordell

109 Burncroft Ave

Enfield

Middlesex

EN3 7JQ

Please supply the information about me I am entitled to under the Data Protection

Act 1998 relating to:

- All data that is held at Enfield Council all departments, on all systems and any files about me.
- All audio call files that Enfield Council when Mr. Simon Cordell has called or my mother Miss Mother and spoke to anyone. This would include any times the police have called Enfield Council about Mr. Simon Cordell.
- Any Reports of any complaints about Mr. Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.
- All police reports submitted to Enfield Council all departments about Mr. Simon Cordell.
- All repair requests held.
- Any data held about Mr. Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr. Simon Cordell when the Met Police were applying for the [ASBO application](#).

If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.

If you need any more information from me, or a fee, please let me know as soon as possible via email at lorraine32@blueyonder.co.uk If this subject Access request needs to go to the data protection Officer at Enfield Council can this be passed over to them.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/

Yours faithfully
Mr. Simon Cordell

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 725

RE: Letter of Authority for my mother Miss Mother dated **24/11/2016**

To whom it may concern:

I am writing this letter to confirm I do give my mother Miss Mother my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, any letters that Enfield council send me can they also send to my mother Miss Mother. And can be done via Phone, Email, and Letter.

I also give my Mother Miss Mother authority to speak to my MP or any other person that is working with my local MP

Phone:

Email: lorraine32@blueyonder.co.uk

Letter: 23 Byron Terrace, Edmonton, London N9 7DG

This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.

Regards
Simon Cordell

The Enfield Gov / Email's Issue: 04

Page Numbers: 726

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 24/11/2016 - 16:22

To: joan.ryan.mp@parliament.uk

joan@joanryan.org.uk

Chief Executive; Ray James

Sally McTernan

Sarah Fletcher

Jackie Gubby

Subject: Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr. Simon Cordell is being treated.

People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
- Joan Ryan MP for Enfield
- Mr. Rob Leak Chief Executive Enfield Council
- Mr. Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

• **The Enfield Gov / Email's Issue: 04**

Page Numbers: 727

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 24/11/2016 - 16:34

To: joan.ryan.mp@parliament.uk

joan@joanryan.org.uk

Chief Executive; Ray James; Sally McTernan; Sarah

Fletcher; Jackie Gubby

Subject: FW: Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Mother to speak to my local MP

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr. Simon Cordell is being treated.

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- Mr. Rob Leak Chief Executive Enfield Council
- Mr. Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 728,729

From: Chief Executive [Chief.Executive@enfield.gov.uk]

Sent: 24/11/2016 - 16:40

To: lorraine32@blueyonder.co.uk

Cc: complaints and information; Ray James; Sally McTernan, Sarah Fletcher

Subject: FW: Re: Simon Cordell Formal Complaint 24/11/2016 (& SAR)

[SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Attachments: [Simon_Cordell_authority_Letter-24/11/2016.pdf](#).

[Data-Protection-Enfield-Council-24-11-2016.pdf](#).

[Formal Complaint dated 24/11/2016 .pdf](#)

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Miss Cordell

Thank you for your email addressed to the Chief Executive.

I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. This matter will be looked into, and a response sent to you direct on the issues raised.

A copy of the response will also be sent to this office for information.

Regards

Heather Littler

Senior Admin Officer

Chief Executive's Unit

London Borough of Enfield

Civic Centre, Silver Street, Enfield, EN1 3XY

Tel: 020 8379 4037

Email: heather.littler@enfield.gov.uk

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities"

- **Stage 4**

The Enfield Councils History FOI Indexed

Stage 4

Enfield Council all Departments where data is held about Mr. Simon Cordell

Page Number: 13,14,

24/11/**2016**

13,

24/11/2016

The Enfield Councils History
FOI Indexed

Mr. Simon Cordell

109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016**

• **Enfield Council all Departments where data is held about Mr. Simon Cordell**

Dear Sir or Madam

Subject access request

Mr. Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ

Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:

- All data that is held at Enfield Council all departments, on all systems and any files about me.
- All audio call files that Enfield Council when Mr. Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. This would include any times the police have called Enfield Council about Mr. Simon Cordell.
- Any Reports of any complaints about Mr. Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.
- All police reports submitted to Enfield Council all departments about Mr. Simon Cordell.

air requests held.

Any data held about Mr. Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the **ASBO application the police had with Enfield Council** and any minutes held in any meeting about Mr. Simon Cordell when the Met Police were applying for the ASBO application.

14,

The Enfield Councils History
FOI Indexed

	If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied. If you need any more information from me, or a fee, please let me know as soon as possible via email at lorraine32@bluevonder.co.uk If this subject Access request needs to go to The data protection Officer at Enfield Council can this be passed over to them. It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days. If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/ Yours faithfully Mr. Simon Cordell
25/11/2016	• On Met police Bail Conditions to stay at my mother's house
26/11/2016	• On Met police Bail Conditions to stay at my mother's house
27/11/2016	• On Met police Bail Conditions to stay at my mother's house
28/11/2016	• On Met police Bail Conditions to stay at my mother's house
29/11/2016	• On Met police Bail Conditions to stay at my mother's house • My Formal Complaint dated 29/11/2016. – • Stage 4 The Enfield Councils History FOI Indexed Stage 4 <u>Please reply to Geoffrey Mann</u> <u>Geoffrey Mann Neighbourhood Manager</u> Page Number: 27,28,29,30, 27 We can also confirm that another letter was sent to him on 29th November 2016 by Lemmy Nwabuisi, Anti-Social Behaviour Officer in relation to complaints received from your son's neighbours concerning the CCTV. This matter • The 1st Injunction Order / Lemmy / pub Book Issue: 1! 1st Lemmy Harassment Letter / Page Numbers: 91,92,93

91

29 November 2016

4th October 2016

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ENFIELD

Connected

ENFIELD

Council

Please reply **to:** Lemmy Nwabuisi

Anti-Social Behaviour Team Community Safety Unit B Block North Civic Centre
Enfield EN1 3XA

E-Mail: lemmy.nwabuisi@enfield.gov.uk

My Ref:

Your Ref:

Date: 29 November **2016**

Dear Mr. Cordell,

Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour

I write with regards to reports of anti-social behaviour, intimidation, harassment, and threatening behaviour made against you by your neighbours. The reports include using threatening, abusive, and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4th October **2016**, you banged on your ceiling, and you later started to bang and kick at your neighbour's door. It is alleged that you were very aggressive and was shouting through your neighbour's door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up.

It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours. Your **neighbours** have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your **neighbours** have alleged that this is an invasion of their privacy.

If these allegations are true, they are in breach of the following terms and conditions of your Tenancy Agreement:

Mr. Simon Cordell 109 Burncroft Avenue Enfield EN37JQ

Environment

Enfield Council

Civic Centre, Silver Street

Enfield EN13XY

EQUALITY

FRAMEWORK FOR LOCAL GOVERNMENT EXCELLENT

Website: www.enfield.gov.uk

92,

2.2.1 Anti-social behaviour, nuisance, and noise disturbance.

We will consider all legal remedies available to us to deal with anti-social behaviour, domestic abuse, harassment, rate crime, nuisance, gang activity and other criminal activity where this is supported by sufficient evidence. If we take legal action, we will ask the court to give us an order against you for the legal costs we have incurred.

Condition 10. You must not act in any way which causes, or is likely to cause, a nuisance or annoyance or is anti-social.

Condition 11. You must install any radio and/or video equipment or carry out any physical measures to respond to any nuisance or anti-social behaviour which you are suffering from without first consulting us,

2.2.3 Harassment and hate crime.

Condition 16. You must not harass or threaten to harass anyone because of their age, colour, culture, disability, ethnic origin, gender, gender reassignment, HIV status, nationality, race, religion, sexual orientation or for any reason.

2.2.6 Other unacceptable behaviour

Condition 21. You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the police.

2.15 Pet(s) and animal(s)

Condition 76. You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit, hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality-

Condition 81. If your pet(s) or animal(s) is/are causing a nuisance, annoyance, or disturbance to others, or is/are being treated inappropriately or cruelly, we

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6th December 2016

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will take action and give written notice asking you to remove it/them from your home.

It is very important that we meet with you to discuss these very serious allegations and give you the opportunity to respond to them. I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, **EN1 3XY** at 2pm on Tuesday, **6th December 2016** to discuss this matter. Please ask to see Mr. Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.

Yours Sincerely

Lemmy Nwabuisi ASB Team

IMPORTANT - Enfield residents should register for an online Enfield Connected account Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to www.enfield.gov.uk/connected

- **Stage 4**
The Enfield Councils History FOI Indexed

	Stage 4 Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016. Page Number: 16,17,18,19, 16 Dear Lemmy Nwabuisi and any other person who is copied in this letter. I am writing this letter on behalf of Mr. Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the 29/11/2016 which was received on the 01/12/2016.
30/11/2016	• On Met police Bail Conditions to stay at my mother's house • <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: From: complaints and information [mailto:complaintsandinformation@enfield.gov.uk] Sent: 30/11/2016 - 15:14 To: lorraine32@blueyonder.co.uk Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Importance: High Classification: OFFICIAL Dear Lorraine, Thank you for your email. I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress. The reference number for your complaint is CRM COM 1885. The deadline for our response to the complaint is 14 December The team handling the SAR will be in touch with you regarding the file request. If you have any queries, please contact me or one of my team. Kind regards, Daniel Ellis Complaints & Access to Information Officer Complaints & Access to Information Team Phone: 020 8379 2808 Email: daniel.ellis@enfield.gov.uk Website: www.enfield.gov.uk • <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: 735,736 From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 30/11/2016 - 15:54 To: complaints and information Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Dear Daniel Ellis Thank you for the update email and the deadline date for my reply to the complaint. But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this

	that he has to sign up to housing moves which can take years to be able to get a move yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. She does not even know he was under the early intervention team for how this has all had such a large impact on his health they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done. I have called and left emails to ask someone to call me back, yet no one still has so I still do not know what is going on if anything about moving my son. Regards Mother
	December 2016
Dates	Incidents
01/12/2016	• On Met police Bail Conditions to stay at my mother's house • "Housing Transfer Information." The Enfield Gov / Email's Issue: 03 Daniel Ellis RE CRM COM 1885 Simon Cordell Formal Complaint / Page Numbers: 2625,2626,2627,2628, From: Daniel Ellis Daniel.Ellis@enfield.gov.uk Sent: 01 December 2016 11:21 To: lorraine32@blueyonder.co.uk Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Classification: OFFICIAL Hi Lorraine, Thanks for the email. I will see what I can do to try and speed things up if possible. Can you please confirm what number would be best to ring you on? Thanks, Daniel Ellis Complaints & Access to Information Officer Complaints & Access to Information Team Phone: 020 8379 2808 Email: daniel.ellis@enfield.gov.uk Website: www.enfield.gov.uk • The Enfield Gov / Email's Issue: 04 Page Numbers: From: complaints and information Sent: 01 December 2016 11:10 To: Daniel Ellis Daniel.Ellis@enfield.gov.uk Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

	Classification: OFFICIAL From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk] Sent: 30 November 2016 15:54 To: complaints and information Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Dear Daniel Ellis Thank you for the update email and the deadline date for my reply to the complaint. But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. She does not even know he was under the early intervention team for how this has all had such a large impact on his health they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done. I have called and left emails to ask someone to call me back, yet no one still has so I still do not know what is going on if anything about moving my son. Regards Lorraine Cordell
02/12/2016	• On Met police Bail Conditions to stay at my mother's house
03/12/2016	• On Met police Bail Conditions to stay at my mother's house I just got back home from being on bail conditions at my mother's house because of George's bike and carron and the Christine cases
04/12/2016	
05/12/2016	• <u>Mother Formal Complaints</u> • <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: 741 Mother [lorraine32@blueyonder.co.uk] Sent: 05/12/2016 - 21:41 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Reply-Letters-From-Council-02/12/2016 -001.pdf. Simon Cordell authority _Letter-24/11/2016. pdf To Whom It May Concern:

	I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated 24/08/2016 I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr. Simon Cordell which is meant to have been done. Regards Mother
06/12/2016	
07/12/2016	
08/12/2016	• <u>Mother Formal Complaints</u> • <u>The Enfield Councils History FOI Indexed</u> Stage 4 Updated formal complaint received by email 08/12/2016 passed to complaints and access to information team -- 18-NOV-2016 SFLETCHER-TINF -Current Letter sent to tenant requesting removal of camera from communal/fire door (ground floor) Page Number: 1 Si Note: Sarah Flexure is in my Personal data on this date -- • <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: 743 From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 08/12/2016 - 10:12 To: Daniel Ellis Daniel.Ellis@enfield.gov.uk Lemmy Nwabuisi Lemmy.NWABUISI@enfield.gov.uk Joan Ryan joan.ryan.mp@parliament.uk Joan@joanryan.org.uk Chief Executive Chief.Executive@enfield.gov.uk Ray James ray.james@enfield.gov.uk Sally Mcternan Sally.McTernanSenfield.gov.uk Sarah Fletcher Sarah.Fletcher@enfield.gov.uk Jackie Gubby Jackie.Gubby@enfield.gov.uk Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] To Whom It May Concern: I am once again writing an email to all the above in the hope something will be able to be done, please read attached letter.

Regards

Mother Classification: OFFICIAL [Campaign]

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- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 706,707

Re: Formal Complaint **08/12/2016**

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done.

I know Formal Complaints are ongoing regarding letters written on the **24/11/2016** and **05/12/2016** but I feel I have known option but to again write a new Formal Complaints dated **08/12/2016**

The last time we spoke to someone regarding moving my son was on the **22/11/2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since **16/11/2016** sometimes calling up to 3 times a day. (All their lines are set to do not disturb) this has not changed, and I still am making calls to try and address this issue with no one calling me back.

My son is having a nightmare in his flat since he moved back there he does not leave his flat and has not since he returned there, once again the **neighbours** have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and, in the day, due to what the **neighbours** are doing.

I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer. It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son.

When I get letters or calls or emails, I do not just do nothing I reply to the letters, but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing since 2014 with my son's **neighbours** and what they are doing to him.

It does not seem to matter that my son's heath is suffering due to this and has been for some time due to not being able to sleep. It seems that Enfield Council is happy that the **neighbours** are doing this to my son with nothing being done. I would like someone to email me via lorraine32@blueyonder.co.uk with what is being done to help my son, I would like an update today as so far, I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.

Regards

Miss Mother

Mr. Simon Cordell

Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

Joan Ryan MP for Enfield

Mr. Rob Leak Chief Executive Enfield Council

Mr. Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan assistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Lemmy Nwabuisi: ASB Team

Daniel Ellis Complaints & Access to Information Officer

- **Stage 4**
The Enfield Councils History FOI Indexed

Stage 4

Re: Formal Complaint 08/12/12/016

Page Number: 25,26

08/12/2016

25,

24/11/2016

24/11/2016

05/12/2016

08/12/2016

22/11/2016

16/11/2016

since 2014

The Enfield Councils History
FOI Indexed

Mr. Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ

24/11/2016

Re: Formal Complaint **08/12/12/016**

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done.

I know Formal Complaints are ongoing regarding letters written on the **24/11/2016** and **05/12/2016** but I feel I have known option but to again write a new Formal Complaints dated 08/12/**2016**.

The last time we spoke to someone regarding moving my son was on the **22/11/2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since **16/11/2016** sometimes calling up to 3 times a day. (All their lines are set to do not disturb) this has not changed, and I still am making calls to try and address this issue with no one calling me back. My son is having a nightmare in his flat since he moved back there he does not leave his flat and has not since he returned there, once again the **neighbours** have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and in the day due to what the **neighbours** are doing.

I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer.

It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son.

When I get letters or calls or emails, I do not just do nothing I reply to the letters, but it seems Enfield Council is doing nothing to

	address the under-laying issue of what has been ongoing since 2014 with my son's neighbours and what they are doing to him. It does not seem to matter that my son's health is suffering due to this and has been for some time due to not being able to sleep. It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done. I would like someone to email me via lorraine32@bluevonder.co.uk with what is being done to help my son, I would like an update today as so far I think I have waited long enough to get an update as to what is being done to address this issue if anything at all. Regards Miss Lorraine Cordell Mr. Simon Cordell l 26 <u>The Enfield Councils History</u> <u>FOI Indexed</u> People that have been copied into these letters are below Joan Ryan MP for Enfield Mr. Rob Leak Chief Executive Enfield Council Mr. Ray James Director of Health, Housing and Adult Social Care Ms Sally McTernan Assistant Director Community Housing Services Sarah Fletcher Sarah Housing Officer Jackie Gubby Housing officer Lemmy Nwabuisi: ASB Team Daniel Ellis Complaints & Access to Information Officer
09/12/2016	Stage 4 <u>The Enfield Councils History FOI Indexed</u> Stage 4 Updated formal complaint received by email 08/12/2016 passed to complaints and access to information team Page Number: 1 09/12/2016 1 09-DEC-2016 SFLETCHER-TINF - Current Formal complaint, subject access request, and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email 24 11 16 - Passed to complaints and an access to information team.
10/12/2016	

11/12/2016	
12/12/2016	The Enfield Gov / Email's Issue: 683. Lorraine Cordell _Re_ (Case Ref_ JR5802) / Page Numbers: 2652, From: Lorraine Cordell [lorraine32@blueyonder.co.uk] Sent: 12 December 2016 11:11 To: 'alev.cazimoglu@parliament.uk' Subject: RE: (Case Ref: JR5802) Dear Alev Thank you for the update but there are 3 formal complaints to Enfield Council for the lack of doing nothing in regard to this issue I have had not calls back no information if they are dealing with the main issue which at this time is to move my son and keep getting put off all the time. The dates I sent the formal complaints which was also CC into Joan was 24/11/2016 05/12/2016 08/12/2016 All of these emails where CC to Joan Enfield Council is leaving my son not my brother in a nightmare this has been ongoing since 2014 and Enfield Council has done nothing to address any issues and also did not reply to any of the complaints that was put in around that time which I still have all the emails I just don't have the dates of all the calls that was made in 2014/2015 about this. I am so upset that I have had to find the details of all the high up people in the council and CC all including Joan into the last 3 emails I should not have had to do this. I am most grateful that a letter has been sent to Enfield Council from Joan but this need addressing ASAP as my Son's Heath has gone downhill so far due to what he is living with he is not being allowed to sleep and this is not helping his heath and I am very worried. Regards Lorraine Cordell The Enfield Gov / Email's Issue: 04 Page Numbers: 744 From: alev.cazimoglu@parliament.uk Sent: 12 December 2016 09:19 To: lorraine32@blueyonder.co.uk Subject: (Case Ref: JR5802) Dear Lorraine Thank you for contacting Joan on behalf of your brother, Simon. Joan has written to Enfield Council on your behalf and will contact you as soon as she receives a response. Kind regards, Alev, on behalf of Joan Ryan MP Labour Member of Parliament for Enfield North

	t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster) e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk Westminster Office: House of Commons, London, SW1A 0AA T: 0207 219 2442 Constituency Office: 542 Hertford Road, Enfield, EN3 5ST T: 0208 804 4543
13/12/2016 6	<u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: 745,746 From: complaints and information [mailto:complaints and information@enfield.gov.uk] Sent: 13/12/2016 - 11:32 To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sarah Fletcher Cc: Lemmy Nwabuisi; Sally McTernan; Ray James Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Classification: OFFICIAL Dear Lorraine, Just to keep you updated on your complaint, I wanted to let you know that a senior Manager within the Housing Neighbourhood Team will be meeting with the Community Safety Team later this week to discuss the issues in your complaint. Those teams will be working closely together after the meeting on Thursday to provide our response. Due to the complexity of the case, we are likely to need some more time to supply you with the response, although we will try and provide it to you as soon as we can - hopefully before the Christmas break. If I have any further news for you, I will try and let you know. Kind regards, Daniel Ellis Complaints & Access to Information Officer Complaints & Access to Information Team Phone: 020 8379 2808 Email: daniel.ellis@enfield.gov.uk Website: www.enfield.gov.uk <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 13/12/2016 - 13:16 To: 'complaints and information'

	Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Dear Daniel Thank you for the update but why has this taken so long to arrange? if you knew the senior Manager within the Housing Neighbourhood Team was going to be needed to address this then why was this not already started? My son is being left in a situation he should not be with no update as to if the housing is doing anything at all to address moving him. I think my son has already suffered enough which has caused his health to go downhill and this cannot be allowed to go on any longer. Will I also be invited to go to this meeting to see what is being said about my son and what will be done after all this meeting is about my son so feel someone with my son's interest should be there. As so far it seems everything is being blamed on my son when my son has done nothing wrong. I do know there are issues that do need to be addressed but leaving my son in a place he does not feel safe in and has suffered since 2014 is not acceptable. Also, I still have not heard anything from the people that are meant to be dealing with the subject access request. I am not sure if a payment will be needed to process this or if not if the data has started to be processed so I will get all data. Could you please update to this? Regards Mother
14/12/2016 6	• The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 14/12/2016 -11:20 To: Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; complaints and information ccomplaintsandinformation@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan.ryan.mp@parliament.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; alev.cazimoglu@parliament.uk Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Dear Daniel Is there any update to the below email as from what you updated me with the meeting is due to take place tomorrow and I would like a reply to know if I will be invited to this meeting seeing as you will be talking about my son? If I am not allowed to go to this meeting, I would like full minutes taken so when I get the subject access request, I will know what has been said. No one has also yet even spoken to me or my son the only thing you have is all the letters, emails and calls that have been made. So how in this meeting are the people going to a full understanding as since 2014 no reports have ever been taken from my son as to what has been on going and how he is suffering? I also still have not heard anything from the person dealing with the subject access request and would like an update.

	And I would like to know if anything is being done to move my son out of the situation he has been left in since 2014? As I think at this point this is the most important part to get my son moved somewhere else where he will not have to suffer any longer and hopefully this will help his health. It does seem Enfield Council is more worried over the formal complaints then removing the situation my son has been left in. which has said it is affecting his health. I cannot understand why nothing is being done and more time is being asked for, yet no updates given to the situation my son is being left in. Or is it the case nothing is going to be done to move my son and he is just going to be left where he is to suffer even more? I would be most grateful for an update. Regards Lorraine The Enfield Gov / Email's Issue: 04 Page Numbers: 747,748,749 From: Mother Sent: 14/12/2016 - 11:31 To: complaints and information Subject: complaintsandinformation@enfield.gov.uk Mother; joan.ryan.mp@parliament.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sally McTernan; alev.cazimoglu@parliament.uk RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL] Classification: OFFICIAL Dear Lorraine, At this point in the complaints process, it is an internal meeting for Council Staff to promote a co-ordinated approach between different teams to your complaint. I cannot comment further on your complaint at the moment, but I have asked for your Subject Access Request to be processed as soon as possible. I am sorry the complaint will take a little longer than usual, but we would appreciate your continued patience while we investigate. Kind regards, Daniel Ellis Complaints & Access to Information Officer Complaints & Access to Information Team Phone: 020 8379 2808 Email: daniel.ellis@enfield.gov.uk Website: www.enfield.gov.uk
15/12/2016	
16/12/2016	
17/12/2016	

18/12/2016	
19/12/2016	The Doctor's Folder / pub Book Issue: 5! Stage 5 Folder 5 Originator Details: 19 Dec 2016 Last Amended by Details: 19 Dec 2016 Goodie Adama CPA Review Page Numbers: 16 + 17 Originator Details: 19 Dec 2016 12:43 Goodie Adama CPA Review Originally Entered by Details: 19 Dec 2016 12:50 Goodie Adama Last Amended by Details: 19 Dec 2016 12:50 Goodie Adama Validated by Details: 19 Dec 2016 12:50 Goodie Adama Significant: <u>Yes</u>, Added to Risk History: No Contains Third Party Info: No Conceal From Client: Not Concealed 17 CPA Review Date: 19 December 2016 12:43 Review Type: Discharge Attendees: 1. G. Adama (Care coordinator) 2. CORDELL, Simon (Mr.) (Client) 3. Review unmet needs wants to clear his name with the Police and legal / judicial services 4. Client view Simon says he has and never had psychotic symptoms and not willing to engage with mental health services 5. Career view Mother, <u>Lorraine agrees with Simon that he is not mentally ill</u>. However, she would like Simon to engage with mental health services to support him to sort himself out with the police 6. What worked well 7. What did not work well 8. Other notes Simon refuses to engage with EIP Simon declines to have medication EIP therefore deemed it appropriate to discharge him to GP <u>Simon may be referred back to mental health services in future if the need arises</u>
20/12/2016	
21/12/2016	The Enfield Gov / Email's Issue: 04 Page Numbers: 751,752 From: Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk] Sent: 21/12/2016 - 13:03 To: lorraine32@blueyonder.co.uk

	Subject: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE] Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE Dear Mr. Cordell, Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998. We have registered the request under reference number SAR 251, and you may quote this should you need to get back in touch with us. Unfortunately, we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred. Under the Act, we are legally required to verify the identity of the data subject I requester before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requester: One photographic - such as a passport or driving licence (both parts) One address based - showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity. Yours sincerely, Concetta Nobile Complaints and Access to Information - Gateway Services Finance, Resources and Customer Services Enfield Council Thomas Hardy House 39 London Road EN26DS 0208 379 3035 Enfield Council is committed to serving the whole Borough fairly delivering excellent services and building strong communities. Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE
22/12/2016 6	Si Note: ➤ Geoffrey Mann 22/12/2016 just one complaint is his reply in his formal complaint, and he was referring to Debra Andrews 113 Burncroft Avenue and what he had allowed to happen as the team leader with Dawn Alien and Louise Brown and Jackie Gubbie prior and wrongfully. Stage 41 <u>The Enfield Councils History FOI Indexed</u> Stage 4 <u>Please reply to Geoffrey Mann</u> <u>Geoffrey Mann Neighbourhood Manager</u> Page Number: 27,28,29,30, 22/12/2016

28,

- We note your comment that your son has been a tenant for many years and that there have been no complaints about him until the publication of the ASBO against him on **4th August 2015**. However, our records show that since your son's tenancy began on 14th August 2006, there has been at least one previous complaint against your son from another neighbor prior to the ASBO.

--

- We are aware of the alleged incident that happened on **4th October 2016** as this was reported to us and this will be addressed separately as part of ongoing Anti-Social Behaviour investigations.

- **Stage 4**

The Enfield Councils History FOI Indexed

Stage 4

Please reply to Geoffrey Mann

Geoffrey Mann Neighbourhood Manager

Page Number: 27,28,29,30,

22/12/2016

28,

We have checked our records since **4h August 2015** and found two records of telephone complaints received from your son. One on **20h August 2015** and again on **26h January 2016** which related to noise and the issues he was having with a neighbour. These concerns were dealt with at the time by relevant officers.

We note your comment that your son has been a tenant for many years and that there have been no complaints about him until the publication of the ASBO against him on **4th August 2015**.

However, our records show that since your son's tenancy began on 14th August 2006, there has been at least one previous complaint against your son from another neighbour prior to the ASBO.

29,

Communications

We are aware [that you left messages for Sarah Fletcher](#) on three occasions between 16 and **21 November 2016** and she was not available at these times.

We confirm that she spoke directly with Mr. Simon Cordell by telephone on **22nd November 2016**.

- **Stage 4**

The Enfield Councils History FOI Indexed

Stage 4

Please reply to Geoffrey Mann

Geoffrey Mann Neighbourhood Manager

Page Number: 27,28,29,30,

22/12/2016

We have checked our records since **4h August 2015** and found two records of telephone complaints received from your son. One on **20h August 2015** and again on **26h January 2016** which related to noise and the issues he was having

with a neighbour. These concerns were dealt with at the time by relevant officers.

We note your comment that your son has been a tenant for many years and that there have been no complaints about him until the publication of the ASBO against him on **4th August 2015**.

However, our records show that since your son's tenancy began on 14th August 2006, there has been at least one previous complaint against your son from another neighbour prior to the ASBO.

We are aware of the [alleged incident that happened on 4th October 2016](#) as this was reported to us and this will be addressed separately as part of ongoing Anti-Social Behaviour investigations.

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 22/12/2016 - 17:00

To: 'Concetta Nobile'

Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08/06/2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about me.

The minutes from the meeting that was held about me by Enfield council on the **15/12/2016** with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council All that were put in for Enfield Council to address this would include all comments made on any such report such as I have removed all my piping for my heating system.

All my housing benefit and anything to do with my rent account and council Tax. Any complaints that have been put in about me this would include any **neighbours** or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

	If Enfield Council has any data, I want this subject access request to cover this data and if any data is going to be withheld, I would like to know this and the reason why it is being withheld. As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released. If you could get back to me about the ID, I would be grateful and get this emailed across to you so that this can be dealt with. Regards Simon Cordell Mother The Enfield Gov / Email's Issue: 04 Page Numbers: 698,699 From: Geoffrey Mann [Geoffrey.Mann@enfield.gov.uk] Sent: 22/12/2016 - 17:45 To: lorraine32@blueyonder.co.uk Cc: complaints and information Subject: confidential [SEC=OFFICIAL] Attachments: COM 1885.pdf Classification: OFFICIAL Dear Ms Cordell Please find attached a copy of our response to your complaint on behalf of your son. Yours sincerely Geoff Mann Neighbourhood Team Manager Council Housing Regeneration and Environment Department Enfield Council 36-44 South Mall London N9 OTN Tel: 0208 379 8264 Fax: 020 8884 0069 Email: Geoffrey.mann@enfield.gov.uk Classification: OFFICIAL
23/12/2016	
24/12/2016	
25/12/2016	
26/12/2016	
27/12/2016	

28/12/2016	
29/12/2016	29/12/2016 Lemmy's first Letter of complaint about me with no allegations attached -- 29th December 2016 Stage 5 The Enfield Councils History FOI Indexed Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour Page Number: 22,23,24, 29/12/2016 22, 29 December 2016 4th November 2016 -- ENFIELD Connected ENFIELD Council Mr. Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ Please reply to; Lemmy Nwabuisi Anti-Social Behaviour Team Community Safety Unit B Block North Civic Centre Enfield EN13XA E-mail; lemmy.nwabuisi@enfield.gov.uk My Ref. Your Ref: Date: 29 December 2016 Dear Mr. Cordell, Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour I write with regards to reports of anti-social behaviour, intimidation, harassment, and threatening behaviour made against you by your neighbours. The reports include using threatening, abusive, and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4th November 2016, - Si Note This date should be 05/10/2016 -

you banged on your ceiling, and you later started to bang and kick at your neighbour's door. It is alleged, that you were very aggressive and was shouting through your neighbour's door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up.

It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours. Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy.

If these allegations are true, they are in breach of the following terms and conditions of your Tenancy Agreement:

Environment Enfield Council Civic Centre, Silver Street Enfield EN13XY

EQUALITY

FRAMEWORK FOR LOCAL GOVERNMENT

EXCELLENT

Website: www.enfield.gov.uk

23,

2.2.1 Anti-social behaviour, nuisance, and noise disturbance.

We will consider all legal remedies available to us to deal with anti-social behaviour, domestic abuse, harassment, rate crime, nuisance, gang activity and other criminal activity where this is supported by sufficient evidence.

If we take legal action, we will ask the court to give us an order against you for the legal costs we have incurred.

Condition 10. You must not act in any way which causes, or is likely to cause, a nuisance or annoyance or is anti-social.

Condition 11. You must install any radio and/or video equipment or carry out any physical measures to respond to any nuisance or anti-social behaviour which you are suffering from without first consulting us.

2.2.3 Harassment and hate crime.

Condition 16. You must not harass or threaten to harass anyone because of their age, colour, culture, disability, ethnic origin, gender, gender reassignment, HIV status, nationality, race, religion, sexual orientation or for any reason.

2.2.6 Other unacceptable behaviour

Condition 21. You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the police.

2.15 Pet(s) and animal(s)

Condition 76. You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit, hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality.

Condition 81. If your pet(s) or animal(s) is/are causing a nuisance, annoyance or disturbance to others, or is/are being treated inappropriately or cruelly, we

24,

6th December 2016

--

will take action and give written notice asking you to remove it/them from your home.

It is very important that we meet with you to discuss these very serious allegations and give you the opportunity to respond to them. I have therefore **arranged for you to meet with me at the Civic Centre**, Silver Street, Enfield, EN1 3XY at 2pm on Tuesday, **6th December 2016** to discuss this matter. Please ask to see Mr. Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.

Yours Sincerely

Lemmy Nwabuisi ASB Team

IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to www.enfield.gov.uk/connected

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 758,759,760

Please reply **to:** Lemmy Nwabuisi

Anti-Social Behaviour Team Community Safety Unit

B Block North

Civic Centre

Enfield

EN13XA

Date: 29/12/2016

Dear Mr. Cordell,

Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour

I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. The reports include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on **04/10/2016** you banged on your ceiling, and you later started to bang and kick at your neighbour's door. It is alleged that you were very aggressive and was shouting through your neighbour's door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up.

It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours.

Your **neighbours** have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your **neighbours** have alleged that this is an invasion of their privacy.

If these allegations are true, they are in breach of the following terms and conditions of your Tenancy Agreement:

2.2.1 Anti-social behaviour, nuisance and noise disturbance.

	We will consider all legal remedies available to us to deal with anti-social behaviour, domestic abuse, harassment, rate crime, nuisance, gang activity and other criminal activity where this is supported by sufficient evidence. If we take legal action, we will ask the court to give us an order against you for the legal costs we have incurred. Condition 10. You must not act in any way which causes, or is likely to cause, a nuisance or annoyance or is anti-social. Condition 11. You must install any radio and/or video equipment or carry out any physical measures to respond to any nuisance or anti-social behaviour which you are suffering from without first consulting us. 2.2.3 Harassment and hate crime. Condition 16. You must not harass or threaten to harass anyone because of their age, colour, culture, disability, ethnic origin, gender, gender reassignment, HIV status, nationality, race, religion, sexual orientation or for any reason. 2.2.6 Other unacceptable behaviour Condition 21. You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the police. 2.15 Pet(s) and animal(s) Condition 76. You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit, hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality. Condition 81. If your pet(s) or animal(s) is/are causing a nuisance, annoyance or disturbance to others, or is/are being treated inappropriately or cruelly, we will take action and give written notice asking you to remove it/them from your home. It is very important that we meet with you to discuss these very serious allegations and give you the opportunity to respond to them. I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2pm on Tuesday, 06/12/2016 to discuss this matter. Please ask to see Mr. Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre. Yours Sincerely Lemmy Nwabuisi ASB Team
30/12/2016	
31/12/2016	
2017 January 2017	

Dates	Incidents
01/01/2017	
02/01/2017	
03/01/2017	
04/01/2017	
05/01/2017	
06/01/2017	
07/01/2017	
08/01/2017	
09/01/2017	
10/01/2017	• Si note: Stain history = (W 10/01/2017 Joint home visit conducted with Lemmy. Mr. Curtis said that he has had no further problems from Simone Cordell however, he was aware of altercations between Simone Cordell and other residents in the block. Mr. Curtis said he will still maintain his own logs and call the police and the council if necessary. The camera directly outside of Simone Cordell flat has been removed however, we notice that there was a camera in the communal area pointed toward the staircase - we need to find out who the camera belongs to. <u>SI NO PROBLEMS JOINT HOME VISIT + it is said that MATH ATTENDED CIVIC CENTRE)</u>
11/01/2017	• <u>1st Injunction Order Index</u> K. 11/01/2017 I met with Mr. Quinton today at the Civic Centre • This is the day that Lemmy met George for the first time and took a statement of him. • Lemmy also created all the other Enfield Council histories on and after this day apart from Debra Andrews. • <u>George Quinton Council history</u>

	Weblink	https://serverone.hopto.org/Index%2011/	
	Name	George Quinton's History –	
	Address	113 Burncroft Avenue Enfield London EN3	
	Dates of living in residence		
	Page Number and Title	➤ Lemmy 1st Injunction their Case History – Page Numbers: 36,37,38	
	Date	Incident Logs	Si Note:
	05/10/2016 George Quinton's Enfield Council History A: 05/10/2016 Reported on the B:06/10/2016 - 36, A. 05 Oct 16 05/10/2016 https://ecaseworks.net/ENFIELD/ViewSelected.asp?sView-Data=798655,798658,803... 24/01/2017 37, A1. 05/10/2016 B. 06/10/2016 B1. 06/10/2016 B2. 06/10/2016 B3. 06/10/2016 B4. 06/10/2016 B5. 06/10/2016 C. 10/10/2016 D. 19/10/2016 E. 08/11/2016 F. 21/11/2016 F1. 21/11/2016 G. 28/11/2016 H. 29/11/2016 I. 06/12/2016 J. 16/12/2016 Si note: Stain history = (W 10/01/2017 SI NO PROBLEMS JOINT HOME VISIT + MATH ATTENDED CIVIC CENTRE) K. 11/01/2017 - I met with Mr. Quinton today at the Civic Centre		

April 2016 00/04/2016
 L. **08/08/2017** Out of Com
38
 M. **04/10/2016** - I met with Mr. Quinton today at the Civic Centre George
bike date
 Oct. 2016 00/10/2016
 N. **11/12/2016** - I met with Mr. Quinton today at the Civic Centre
 O. **08/02/2017**
 P. **07/03/2017**
 Q. **27/07/2017**

Si Note:
 Witness Statement of George Quinton
 Statement No, 1 4.
 Dated **28 July 2017**

➤ **Stain Curtis / Fisher!**

Weblink	https://serverone.hopto.org/Index%2011/	
Name	Stain Curtis / Fisher	
Address	111 Burncroft Avenue Enfield London EN3	
Dates of living in residence		
Page Number and Title	Page Numbers: 46,47,48,49,50,51,52	
Date	Incident Logs	Si Note:
05/10/2016 Stain Curtis / Fisher Council History Complaint Made A: 06/07/2016 - An Associate of Stains call for a free cab to take stain to court Updated B: 31/10/2016 - Case dropped Info C: 16/11/2016 -- 46, A. SINCE 05 Oct 16 05/10/2016 B. 24/01/2017		

47,
C. 06/07/2016
 C1. 06/07/2016
D. 31/10/2016
 D1. 31 October 2016 31/10/2016
 --
E. 03/11/2016
 E1. 03 November 2016 03/11/2016
F. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?s ViewData=::798655.798658.817...> 24/01/2017
48,
 E2. 03/11/2016
 E3. 03/11/2016
G. 04/11/2016
 E4. 03/11/2016
 G1. 04/11/2016
 G1. 04/11/2016
 G2. 04/11/2016
H. 07/11/2016
 H1. 07 November 2016 07/11/2016
I. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?s ViewData=::798655.798658.817...> 08/08/2017
49,
 H2. 07/11/2016
J. 08/11/2016
 J1. 08/11/2016
 J2. 08/11/2016
 J3. 08 November 2016 08/11/2016
K. 01/11/2016
 L. 14 November 2016 14/11/2016
 L1. 14/11/2016
 L2. 14 November 2016
M. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?s ViewData=798655.798658.817> 08/08/2017
50,
N. 15/11/2016
 Sent: 15 November 2016 15/11/2016
O. 16/11/2016
 O1. 16/11/2016
 O2. 16/11/2016
P. 17/11/2016
Q. 28/11/2016
R. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?s ViewData==798655.798658.817> 08/08/2017
51,
S. 07/12/2016
T. 09/12/2016

U. [14/12/2016](#)
 V. [09/01/2017](#)
 W. [10/01/2017](#)
 W1. 10/01/2017
 X. [21/02/2017](#)
 Y. [06/03/2017](#)
 Z. [15/03/2017](#)
 AA. <https://ecaseworks.net/ENFIELD/ViewSelected.asp?s ViewData==798655.798658.817> [08/08/2017](#)
 52
 BB. [04/11/2016](#)
 BB1. 04th Nov 16 04/11/2016
 CC. [00 July 2016](#)
 DD. [6th July](#)
 EE. 17th Nov 2016 [17/11/2016](#)

➤ **Mathiyalagan Family!**

Weblink	https://serverone.hopto.org/Index%2011/	
Name	Mathiyalagan Markandu History	
Address	117 Burncroft Avenue Enfield London EN3	
Dates of living in residence		
Page Number and Title	Page Numbers: 40, 41, 42	
Date	Incident Logs	Si Note:
05/10/2016 Mathiyalagan Markandu Enfield Council History A: 06/08/2016 Reported on the Aa: 17/10/2016 -- 40, 24/01/2017 41, A. 06/08/2016 A. 17/10/2016 A1. 17/10/2016 A2. 17/10/2016 A3. 17/10/2016		

A4. 17/10/2016
 B. [20/10/2016](#)
 C. [26/10/2016](#)
 D. [01/11/2016](#)
 E. [02/11/2016](#)
 F. [11/11/2016](#) - SARAH
 G. [08/08/2017](#) - COM
 42,
 H. [28/11/2016](#)
 I. [25/11/2016](#)
 J. [06/12/2016](#)
 06/12/2016
 K. [07/12/2016](#)
 L. [08/12/2016](#)
 M. [12/12/2016](#)
 N. [22/12/2017](#)
 O. [10/01/2017](#)
 P. [13/01/2017](#)
 --
 Q. [23/12/2016](#)
 R. 23 December 2016
 S. [26/12/2016](#)
 T. [03/01/2017](#)
 U. [16/01/2017](#)
 16/01/2017
 V. [23/01/2017](#)
 W. [21/01/2017](#)
 X. [01/02/2017](#)
 Y. 01/02/2017
[31/01/2017](#)
 Z. 08/08/2017
 43,
 AA. [06/02/2017](#)
 BB. [08/02/2017](#)
 CC. [17/02/2017](#)
 DD. [22/02/2017](#)
 EE. [01/02/2017](#)
 FF. [21/02/2017](#)
 GG. [20/03/2017](#)
 HH. [17/03/2017](#)
 II. [05/05/2017](#)
 JJ. [08/05/2017](#)
 KK. [12/05/2017](#)
 LL. [15/05/2017](#)
 MM. 08/08/2017
 44,
 NN. 12/05/2017

	OO. 02/06/2017 PP. 01/06/2017 QQ. 12/06/2017 RR. 09/06/2017 SS. 19/06/2017 TT. 16/06/2017 UU. 26/06/2017 VV. 23/06/2017 WW. 03/07/2017 XX. 28/06/2017 YY. 08/08/2017 45 AA. 03/06/2017 BB. 02/07/2017 CC. 13/07/2017 DD. 19/07/2017 EE. 27/07/2017 FF. 08/08/2017 GG. 08/08/2017 Si Notes:
12/01/2017	
13/01/2017	The Enfield Gov / Email's Issue: 04 Page Numbers: 763,764,765 From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 13/01/2017 - 11:54 To: 'Concetta Nobile' Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE] Dear Concetta Nobile As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please. Regards Mother From: Mother [mailto:lorraine32@blueyonder.co.uk] Sent: 22/12/2016 - 17:00 To: 'Concetta Nobile' Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE] Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08/06/2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about me.

The minutes from the meeting that was held about me by Enfield council on the **15/12/2016** with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council All that were put in for Enfield Council to address this would include all comments made on any such report such as I have removed all my piping for my heating system.

All my housing benefit and anything to do with my rent account and council Tax. Any complaints that have been put in about me this would include any **neighbours** or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

If Enfield Council has any data, I want this subject access request to cover this data and if any data is going to be withheld, I would like to know this and the reason why it is being withheld.

As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID, I would be grateful and get this emailed across to you so that this can be dealt with.

Regards
Simon Cordell
Mother
--

From: Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]
Sent: 21/12/2016 - 13:03
To: lorraine32@blueyonder.co.uk
Subject: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]
Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE
Dear Mr. Cordell,
Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251, and you may quote this should you need to get back in touch with us.

Unfortunately, we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject I requester before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requester:

One photographic - such as a passport or driving licence (both parts)

One address based - showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services

Finance, Resources and Customer Services

Enfield Council

Thomas Hardy House

39 London Road

EN26DS

0208 379 3035

Enfield Council is committed to serving the whole Borough fairly delivering excellent services and building strong communities.

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 766,767,768

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 13/01/2017 -12:02

To: Dionne Grant

Subject: FW: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

Thank you for your email. I will be back in the office on Monday

My emails are not being monitored during my absence. I will respond as soon as possible following my return to work.

For any urgent matters which cannot wait until then, please contact

Dionne.grant@enfield.gov.uk.

I work Mondays, Tuesday mornings and Wednesday.

Could you please address this as I did not get a reply back from my email, I sent on **22/12/2016** as of yet also

Regards
Mother

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 769,770,771,772,773

From: Dionne Grant

mailto: Dionne.Grant@enfield.gov.uk

Sent: 13/01/2017 - 13:55

To: Mother

Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Many thanks for your email below. I am sorry to hear you did not receive a reply back to your email of **22/12/2017**

I confirm that the documents you have provided are satisfactory and your subject access request should be progressed. Concetta will be back in the office on Monday so I will ensure to follow up matters with her then and will also ask her to make contact with you directly.

Kind regards

Dionne Grant

Statutory Complaints Manager - Gateway Services

Finance, Resources and Customer Services

Enfield Council

Thomas Hardy House

39 London Road

EN2 6DS

Tel: 0208-379-2806

Email: Dionne.grant@enfield.gov.uk

www.enfield.gov.uk

Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities.

THINK BEFORE YOU PRINT

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 13/01/ 2017 - 14:00

To: Dionne Grant

Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Thank you for the reply, as this request was put in on the **24/11/2016** you are 10 days overdue, and I do need this data as soon as possible so if this can be done, I would be most grateful.

Regards

Mother

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 774,775,776,777,778,779

From: Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]

Sent: 13/01/2017 -18:48

To: Mother

Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Thank you for your further email, Ms Cordell.

We cannot progress a subject access request without first verifying the identity of a requester, so the response timescale does not start until we receive all necessary documentation which includes proof of ID.

I understand that you would urgently like to receive the information and we will provide this to you as soon as possible. When Concetta returns, I will be requesting a specific update on your case to check progress on matters and get a better understanding of the timescale for your response so please be assured this will be looked into further and we will come back to you shortly.

Kind regards

Dionne Grant

Statutory Complaints Manager - Gateway Services

Finance, Resources and Customer Services

Enfield Council

Thomas Hardy House

39 London Road

EN2 605

Tel: 0208 379 2806

Email: Dionne.grant@enfield.gov.uk

www.enfield.gov.uk

Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities.

THINK BEFORE YOU PRINT

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 13/01/2017 -19:47

To: Dionne Grant

Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

I requested this as said on the **24/11/2016** and I did not get a reply about the ID that was needed until the

21/12/2016 I wrote back on the **22/12/2016** asking about the ID due to what was written in the email from Concetta, but before this Daniel Ellis repeatedly asked for contract to be made with me about my request as he was over seeing my complaint. As said above this did not happen until the **21/12/2016**

	I do not understand why I will need to wait longer for my request when it was not down to me as to the delay. Regards Mother
14/01/2017 7	
15/01/2017 7	
16/01/2017 7	The Enfield Gov / Email's Issue: 04 Page Numbers: 780,781,782,783,784,785,786,787 From: Dionne Grant [Dionne.Grant@enfield.gov.uk] Sent: 16/01/2017 - 15:20 To: Mother Cc: Concetta Nobile Subject: RE: SAR 251 [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE] Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE Dear Ms Cordell Thank you for your email below. I am sorry for the delay in progressing your case. Unfortunately, we are dealing with a lot of requests at the moment, and this has contributed to our delay. I am also sorry that this was not explained to you at the time when we initially made contact on 21st December. Ordinarily there is a £10 fee payable for dealing with such requests however in your case we will not be applying this charge because of the delay you have experienced. I can confirm that we are now progressing with your request and Concetta is the allocated officer dealing with matters. I have also raised matters with Concetta today and she is currently reviewing your case and will be contacting you directly. I have also copied Concetta into this email for reference. I hope this helps to clarify matters further and we thank you for your patience during this time. Kind regards Dionne Grant Statutory Complaints Manager - Gateway Services Finance, Resources and Customer Services Enfield Council Thomas Hardy House 39 London Road EN2 6DS Tel: 0208 379 2806 Email: Dionne.grant@enfield.gov.uk www.enfield.gov.uk Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities. *THINK BEFORE YOU PRINT*

17/01/2017	
18/01/2017	
19/01/2017	
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24/01/2017	Mothers FOI 24/01/2017
25/01/2017	
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28/01/2017	
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30/01/2017	
31/01/2017	31st January 2017 The 1st Injunction Order / Lemmy / pub Book Issue: 1! 3rd Lemmy 1st Injunction Letter of Harassment / Date: 31 January 2017 I write with regards to reports of anti-social behaviour, intimidation, harassment, and threatening behaviour made against you by your neighbours. I wrote to you on 29th November 2016 regarding these reports and invited you to meet with me at the Civic Centre on 6th December 2016 to discuss the allegations made against you, Page Numbers: 67,68 The Enfield Gov / Email's Issue: 04 Page Numbers: 761,762 Please reply to: Lemmy Nwabuisi Anti-Social Behaviour Team Community Safety Unit B Block North Civic Centre

	Enfield EN13XA Date: 31/01/2017 Dear Mr. Cordell, Re: Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. I wrote to you on 29/11/2016 regarding these reports and invited you to meet with me at the Civic Centre on 06/12/2016 to discuss the allegations made against you, copy attached. I received a letter from your mother dated 24/12/2016 in which she stated that she does not believe that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. I understand these have now been dealt with. The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them. The allegations include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation, making threats towards your neighbours and tampering with the electricity and water supply to their flat. These are very serious breach of tenancy c9nditions and it is very important that we meet with you to discuss these allegations and give you the opportunity to respond to them. I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2pm on Thursday, 09/02/2017 to discuss this matter. You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you. Please ask to see Mr. Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre. Yours Sincerely Lemmy Nwabuisi ASB Team
	February 2017
Dates	Incidents
01/02/2017 7	The Enfield Gov / Email's Issue: 04 Page Numbers: 789,790 Council Housing The Edmonton Centre 35-44 South Mall Edmonton Green N90TN 0800 ,40 80 160 Date: 01/02/2017 Dear Mr. Cordell Re: Loss of water pressure/supply to neighbouring property Letter Hand Delivered

	I called today in response to a report of loss of water pressure/supply into a flat and/or area above your property. We urgently need to gain access into your property within the next 24 hours. We need to establish the source of the loss of water pressure/supply to the flat/area above, and which we believe may be emanating from your property. What you must do: Please contact the Repairs team in Customer Services on 0800 40 80 160 or 020 8379 1000 by 5.00pm Thursday 02/02/2017 to make an appointment for our Contractor/Surveyor to inspect your property. Please quote reference no. 1772024/1. Please be aware that in accordance with your tenancy agreement you will be liable for any damage caused by you or from your property to other properties, personal property or to the fabric of the building. You will also be liable for our reasonable costs in dealing with this matter. EMERGENCY ACCESS If we are unable to agree an appointment with you within the timescales we set and to prevent any further damage to neighbouring properties, to the block or to personal property, we reserve the right to gain emergency access to your property, which may involve a locksmith. You will be responsible for all of our reasonable costs if this action is required. Please take immediate steps now to avoid further action and charges being incurred and to resolve the water pressure/supply issues as speedily as possible. Yours sincerely, Sarah Fletcher Neighbourhood Officer
02/02/2017 7	2 February 2017 <u>The 1st Injunction Order / Lemmy / pub Book Issue: 1!</u> <u>4th Lemmy Harassment Letter / Date: 2 February 2017</u> I wrote to you on 29th November 2016 regarding these reports you to meet with me at the Civic Centre on 5th December 2016 Page Numbers: 31,32 Lemmy Nwabuisi Re Anti-Social Behavior Allegations against Mr. Simon Cordell! <u>The 1st Injunction Order / Lemmy / pub Book Issue: 1!</u> Lemmy Harassment Letter = 02/02/2017 / Page Numbers: 31,32 <u>31</u> I received a letter from your mother dated 24th November 2016 in which she stated that she does not believe that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. I understand these have now been dealt with. The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them.

Mr. Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ
Director- Ian Davis Environment Enfield Council Civic Centre, Silver Street
Enfield EN1 3XY Website: www.enfield.gov.uk

EQUAUTY

&

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The Enfield Gov / Email's Issue: 04

Page Numbers: 791,792

From: Lemmy Nwabuisi [mailto: Lemmy.NWABUISI@enfield.gov.uk]

Sent: 02 February 2017 10:45

To: lorraine32@blueyonder.co.uk

Subject: Re: Anti-Social Behaviour Allegations against Mr. Simon Cordell

[SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr. Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr. Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr. Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr. Cordell's address.

Kind Regards

Lemmy Nwabuisi Anti-Social Behaviour Team Community Safety Unit
Environmental & Community Safety B Block North

122,

Civic Centre Enfield EN13XA

Tel: 020 8379 5354

Classification: OFFICIAL

Campaign

<http://www.enfield.gov.uk>

<http://www.enfieldgov.uk>

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This email has been scanned for viruses, but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

	The Enfield Gov / Email's Issue: 04 Page Numbers: 793,794 From: Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk] Sent: 02/02/2017 - 13:08 To: Mother Subject: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr. Simon Cordell [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE] Attachments: Access letter for 109 Bumcroft Avenue.pdf Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE Dear Ms Cordell, Please find attached a copy of a letter hand delivered to Mr. Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate low water pressure issue in the block. Kind regards, Sarah Fletcher Neighbourhood Officer Neighbourhood Team 2 Edmonton Centre 36-44 South Mall Telephone: 0800 40 80 160 Website: www.enfield.gov.uk Enfield Council is committed to serving the whole borough fairly, delivering services and building strong communities. Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE
03/02/2017	
04/02/2017	
05/02/2017	
06/02/2017	The Enfield Gov / Email's Issue: 04 Page Numbers: From: Lorraine Cordell mailto: lorraine32@bluevonder.co.uk Sent: 06 February 2017 13:33 To: Lemmy Nwabuisi Lemmy.NWABUISI@enfield.gov.uk Chief Executive Chief.Executive@enfield.gov.uk Daniel Ellis Daniel.Ellis@enfield.gov.uk joan.ryan.mp@parliament.uk ioan@ioanryan.org.uk Sally Mc Ternan Sally.McTernan@enfield.gov.uk

	Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell [SEC=OFFICIAL] Dear Lemmy Nwabuisi I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data. I have asked for the dates these complaints were put in and yet have had nothing about the dates and times. Could you please forward me a list of dates and times these complaints were put in, and list them in an order like this so we know if more complaints have been put in by one person. 1. Complaint from A on date and Time: Body of complaint from A. 121, 2. Complaint from B on date and Time: Body of complaint from B. 3. Complaint from C on date and time: Body of complaint from C And it can carry on like this until all complaints are listed. As at this time you have just listed complaints and failed to supply any other information. If I can get this back today, I would be most grateful, as it has been asked for before. Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer. As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago. We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this. Regards Lorraine Cordell
07/02/2017	We received a report that on 07th February 2017 that the Defendant approached the leaseholder of 117 Burncroft Avenue and his plumber outside the block as they were attempting to resolve the problem causing low water pressure in the flat. The Defendant said to the leaseholder that there were problems between him and his

tenants but did not give any specific details. The leaseholder explained to the Defendant that his tenants were experiencing low water pressure in the flat and the Defendant said to him 'you will not solve the problem as I am restricting their water supply'. The leaseholder later knocked on the Defendant door and asked whether he would increase the water pressure and the Defendant stated 'I cannot do anything at the moment, I will sort it out later'.

[07/02/2017](#)

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 795,796,797,798

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]

Sent: 07/02/2017 - 14:09

To: Mother

Cc: Sarah Fletcher

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by **Friday 10/02/2017** and a copy will be sent to Mr. Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr. Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr. Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr. Cordell to refrain from doing this? He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his **neighbours** instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

EN1 3XA

Tel: 020 8379 5354

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 07/02/2017 - 17:02

To: [Lemmy Nwabuisi](#)
Sarah.Fletcher@enfield.gov.uk
sally.mcternan@enfield.gov.uk
Chief.Executive@enfield.gov.uk
joan.ryan.mp@parliament.uk
joan@joanryan.org.uk
[Daniel Ellis](#)

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the **10/02/2017** I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr. Cordell has not been up to his **neighbours** at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the **neighbours** are stating in their complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints? Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr. Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact, my son has put a lot of complaints about his **neighbours** into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours' complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the **neighbours** with nothing being done by Enfield Council every day he lives there?

It is not Mr. Cordell harassing his **neighbours** it is the **neighbours** tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards
Mother

08/02/201

7

- **LEMMYS, Index I received on the 25/06/2018**

Claim form, application for an injunction and statements / New 2 Injunction / Indexed

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270

06/02/2017 :08/02/2017:

I visited Mr. Mathiyalagan at 117 Burncroft Avenue to day to look at the flooring following email from Mrs Cordell concerning noise as a result of wood flooring in the flat. I noticed that there is laminate flooring in the whole flat and ceramic tiles in the kitchen. Mr. Mathiyalagan stated that the flooring was already in the flat when they moved in. He stated that they do not make noise deliberately and that any noise from his flat is household noise. He also stated that as far as he is aware that the person living below them-), we not complained of noise and that he will be the one that will be affected if there are excessive issues from his flat. He also stated that he has asked the **mau-'f they** are causing noise disturbances arid he said they are not. He also requested that Mr. Cordell should contact the council if he is being disturbed by noise from his flat instead of harassing him and his family by banging on his front door, shouting abuse at him and his wife, threatening them and confronting them when they come into the block.

I informed him that laminate flooring can generate some noise and to be mindful of his **neighbours** while walking around inside his flat-
I then went and knocked at flat 113 but there was no response

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 08/02/2017 - 10:38

To: Lemmy Nwabuisi

Lemmy.NWABUISI@enfield.gov.uk

Sarah Fletcher

Sarah.Fletcher@enfield.gov.uk

Sally McTernan

Sally.McTernan@enfield.gov.uk

Daniel Ellis

Daniel.Ellis@enfield.gov.uk

Chief Executive

Chief. Executive@enfield.gov.uk

Joan@JoanRyan.org.uk

Joan. Ryan.mp@parliament.uk

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr. Cordell's door knocked he was not expecting anyone but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for.

He does know which neighbour the person was talking to as I do. But at this time, he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my son's door and say they were the council?

This is getting way too much now, and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is and does not go outside his flat as I feel something would have already happened to him.

And yes, we are keeping full history of what has been ongoing.

Regards

Mother

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 799,800,801,802,803,804

From: Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]

Sent: 08/02/2017 - 16:08

To: Mother

Cc: Sarah Fletcher

Daniel Ellis

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The allegations are from at least three residents of Burncroft Avenue. They have alleged that he is coming up to their front door to shout abuse and threats and they have provided evidence to back up their allegations. Some of them have also alleged that he has confronted them outside the block and on different occasion have followed them up the communal staircase shouting abuse and threats and on at least one occasion have tried to prevent them from going up to their flat. They have also provided evidence to back up the allegations.

I am aware that some of these incidents have been reported to the police and it is up to the police to deal with them as they see fit. However irrespective of whether the accusations were dismissed by the police or not, they are very serious allegations and if true, constitutes a breach of tenancy conditions and they need to be addressed by the council. It is therefore very important that we meet with Mr. Cordell to discuss the allegations made against him and give him the opportunity to respond to them.

We are not aware that Mr. Cordell's neighbour allegedly "got around 7 of his friends" to intimidate and harass him for no apparent reason. Mr. Cordell did not report the incident to the council, and I will advise him to report it through the appropriate channel and provide the name and address of the neighbour to enable us to investigate and take appropriate action. He should also report the matter to the police.

With regards to your concerns regarding the nature of the flooring in the two flats above your son's. We have inspected one of the flats and we have made an appointment to inspect the second flat. I will arrange for a noise impact assessment to be carried out as soon as we complete our initial investigations to determine the level of noise transmission and make appropriate recommendations if necessary. We will need access to Mr. Cordell's flat to enable us to investigate this matter and we will contact him in due course to arrange access.

You have stated that it is not Mr. Cordell that is harassing his **neighbours** and that it is his **neighbours** that is harassing him. Could you please ask Mr. Cordell to provide evidence of this to enable us to investigate and take appropriate action if necessary.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

EN1 3XA

Tel: 020 8379 5354

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 805,806,807,808,809,810

From: Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]

Sent: 08/02/2017 - 16:44

To: Mother; Sarah Fletcher; Sally Mcternan; Daniel Ellis; Chief Executive.
Joan@JoanRyan.org.uk; joan.ryan.mp@parliament.uk

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Attachments: Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors, and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr. Cordell's door and I can confirm that no Council official went to his flat at Barn this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr. Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by **23/02/2017**

You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

EN1 3XA

Tel: 020 8379 5354

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 811

From: Mother

Sent: 08/02/2017 - 16:45

To: Lemmy Nwabuisi

Subject: [Lemmy.NWABUISI@enfield.gov.uk]

Mother; Sarah Fletcher; Sally Mcternan; Daniel Ellis; Chief Executive;
joan@joanryan.org.uk; joan.ryan.mp@parliament.uk

Recall: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Lemmy Nwabuisi would like to recall the message, "Anti-Social Behaviour Allegations against Mr. Simon Cordell [SEC=OFFICIAL]".

[Campaign] <<http://new.enfield.gov.uk/connected>>

[Facebook]Follow us on Facebook<<https://www.facebook.com/pages/Enfield-Council/252946378095154>> [Twitter]

Twitter<<https://twitter.com/EnfieldCouncil>> [Enfield]

<http://www.enfield.gov.uk>

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- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 812,813,814,815,816,817,818

From: Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]

Sent: 08/02/2017 - 16:56

To: Mother

Subject: FW: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Attachments: Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors, and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr. Cordell's door and I can confirm that no Council official went to his flat at Barn this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr. Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by **23/02/2017**

You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

	ENI 3XA Tel: 020 8379 5354
09/02/2017	
10/02/2017	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 1 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations that accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017. ➤ George lost the bike case on the 17/11/2016 but Lemmy still went and took a statement of him on the 11/01/2017 to build a history against myself The 12 allegations were made up on and after the 11/01/2017 when Lemmy met George for the 1st time The allegations were put into my personal data held on the Enfield Councils Computer systems illegally as it was forged to aid in a guilty conviction against myself. I and my mother requested a data subject access request for my personal data, dated 24/01/2017 to get disclosed to we and the information was put into that request as a cover up. Shortly after my mother and I being showed the forged work in the FOI the Enfield Council sent my mother the forged claims on the date of 10/02/2017 and keep arranging for me to attend a meeting at the Enfield Civic Centre! The 12 Allegations <u>The Enfield Gov / Email's Issue: 06</u> <u>Email Sent: 10/02/2017 - 16:01</u> <u>Complainant A</u> 1. 11/11/2016 The Mathiyalagan Family were called into the Enfield Civic Centre for a meeting by Sarah Flexure and others to make history up about me they backdated - Complainant (1) - 06/08/2016 at 6pm, "This date was used above." 1.2. - Complainant (2) - 27/09/2016 at 11.45pm and 1.3. - Complainant (3) - 28/09/2016 at 5.30pm ➤ Si Notes. <u>Complainant (1) - 06/08/2016 =</u> <u>Complainant (2) - 27/09/2016 =</u> <u>Complainant (3) - 28/09/2016 =</u>

- **The reason given for me supposedly doing the alleged that Mathiyalagan stated is.**

Mr. Mathiyalagan was approached by Mr. Cordell asking him to write a letter of support in relation to a problem he was having with the lady who use to live at 113 Burncroft Avenue. Mr Mathiyalagan told Mr. Cordell that he did not wish to get involved as he has not had problems with the lady that lived at 113 (this lady moved out earlier this year) Since then Mr. Cordell has made living in this block difficult for Mr. Mathiyalagan's family.

2. **- Complainant (1)** - Mathiyalagan's drug letter received by the council on the **17/10/2016** backdating to the date of **06/08/2016**.

2.1. **- Complainant (4)** -

He also alleged that **in July 2016**, someone used a knife to puncture his tyres, all 4 of them, that **he believes** that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him.

2.2. **- Complainant (5)** -

He also alleged that Mr. Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.

- **Si Notes.**

Complainant (1) - 06/08/2016 =

Complainant (4) - in July 2016 =

Complainant (5) - 00/00/0000 =

3. **- Complainant (6) - 08/12/2016 Complainant A** reported that Mr. Cordell came and banged on his front door, shouted abuse, and threats at him and accused him of making noise.

- **Si Notes.**

- **Complainant (6) - 08/12/2016 =**

4. **- Complainant (7) - 23/12/2016 Complainant A**

This is not in the Council's History!

On **23/12/2016 Complainant A** reported that his wife was at home alone with their child **between 3.45pm** when Mr. Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr. Cordell later removed his electricity fuse thereby cutting their **power supply**.

- **Si Notes.**

5. **- Complainant (8) - 10/01/2017 Complainant A** telephoned to report that on **26/12/2016** at about **12 to 1 pm** he was going out with his family when Mr. Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr. Cordell accused him of tampering with his water supply and tried to stop them from leaving the block.

5.1. - **Complainant (9)** - He also stated that on **03/01/2017 at 10.47pm**, he was coming back from a family outing and as soon as they entered the block, Mr. Cordell came out of his flat and started shouting abuse and threats at him.

➤ **Si Notes.**

Complainant (8) - 26/12/2016 =

Complainant (9) - 03/01/2017 =

6. **Complainant (10) - 23/01/2017 Complainant A** reported an incident that occurred at **6.24pm on 21/01/2017**. He alleged that his wife was at home with their child when Mr. Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.

➤ **Si Notes.**

• **Complainant (10) - 21/01/2017 =**

7. **Complainant (11) - 01/02/2017 Complainant A** reported an incident that occurred at **5:10pm on 31/01/2017**. He alleged that his wife was alone with his child at home when Mr. Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

➤ **Si Notes.**

Complainant (11) - 31/01/2017 =

1st Injunction Order Index

<https://serverone.hopto.org/Index%2011/>

L. 08/12/2016

L. Copy of the letter sent to Mr. Cordell giving him Until to remove the CCTV he installed on the internal communal door attached.

--

M. 12/12/2016

Mr. Mathiyalagan telephoned to report that Simon Cordell aggressively banged on his front door and accused them of making noise. He stated that he also shouted abuse and threats and swore at them

➤ **Si Notes.**

I had just come back to my home from being at my mother's house due to being on bail conditions

Sarah Flexure and her team had met the Mathiyalagan's on the **11/11/2016** and let them make up claims about me. She also went on a fishing exploration to aid in building a case against me while not doing a fair investigation into what had been explained to her prior, by going to stains house after Lemmy went there on the **04/11/2016** and he realised that I had not been arrested for any Stain Case as prior thought by the telephone call made to the Enfield Council on the **31/10/2016** and in knowing that Stain could not recollect any dates of any relevance.

I had also made a phone call to Sarah flexure while at my mother's house on the **22/11/2016** to express my concerns about what gets done to me illegal in my rented home by their other clients, she also, manipulated the true events of the phone call in her notes.

- a. She said that it was safe for me to go back home and that there was no reason for them to help me or to get an emergency transfer, in knowing that she had met the Mathiyalagan's on the **11/11/2016**
- b. **XX**
- c. To my understanding Sarah Flexure took over Dawn Allen's position in job, while Dawn Allen got moved into another department in the same company after what she had done to me. I understand this because I made phone calls to their place of work and asked questions. Part of the reason that I am explaining this is that she already understood that my mother had put complaints in first.

- **Enfield Councils – “FOI” - Index**

<https://serverone.hopto.org/Enfield%20Councils%20Index/>

Weblink	https://serverone.hopto.org/Index%2011/	
Name	The 1st Injunction Order Mathiyalagan Markandu History	
Address	117 Burncroft Avenue Enfield London EN3	
Dates of living in residence		
Page Number and Title	➤ Lemmy 1st Injunction their Case History – Page Numbers: 40,41,42	
	Date	Incident Logs
	05/10/2016 Mathiyalagan Markandu Enfield Council History A: 06/08/2016 Reported on the Aa: 17/10/2016 -- 40, 24/01/2017 41, A. 06/08/2016 This was labelled as (A) In my mother's FOI A. 17/10/2016 A1. 17/10/2016 A2. 17/10/2016 A3. 17/10/2016 A4. 17/10/2016	➤ Received Letter about me being a drug addict on the 17/10/2016 and the Enfield Council Staff created the Mathiyalagan's Council History with it against myself dated the 06/08/2016 . Witness: INCIDENT: SINCE 05 Oct 16 – 05/10/2016 ➤ Damage fuse box resulting in no electric (08/08/2016) They took out this date that was added to my others FOI and made up in Sarah Flexures Interview on the 11/11/2016 Should have been labelled as (B)

	B. 20/10/2016 C. 26/10/2016 D. 01/11/2016 E. 02/11/2016 F. 11/11/2016 - SARAH G. 08/08/2017 - COM 42, H. 28/11/2016 I. 25/11/2016 J. 06/12/2016 06/12/2016 K. 07/12/2016 L. 08/12/2016 = This was labelled as (R) In my mother's FOI M. 12/12/2016 This date was added after my mother, and I was given a copy of my personal data that is held on the Enfield Councils Computer system N. 22/12/2017 This was labelled as (S) In my mother's FOI O. 10/01/2017 This was labelled as (T) In my mother's FOI P. 13/01/2017 This was labelled as (U) In my mother's FOI, but the 13th day could have been the 16th day of the week due to a print error. -- Q. 23/12/2016 R. 23 December 2016	
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	S. 26/12/2016 T. 03/01/2017 U. 16/01/2017 16/01/2017 V. 23/01/2017 W. 21/01/2017 X. 01/02/2017 Y. 01/02/2017 31/01/2017 Z. 08/08/2017 43, ZZ. 06/02/2017 AAA. 08/02/2017 BBB. 17/02/2017 CCC. 22/02/2017 DDD. 01/02/2017 EEE. 21/02/2017 FFF. 20/03/2017 GGG. 17/03/2017 HHH. 05/05/2017 III. 08/05/2017 JJJ. 12/05/2017 KKK. 15/05/2017 LLL. 08/08/2017 44, MMM. 12/05/2017 NNN. 02/06/2017 OOO. 01/06/2017 PPP. 12/06/2017 QQQ. 09/06/2017 RRR. 19/06/2017 SSS. 16/06/2017 TTT. 26/06/2017 UUU. 23/06/2017 VVV. 03/07/2017 WWW. 28/06/2017 XXX. 08/08/2017 45 HH. 03/06/2017 II. 02/07/2017 JJ. 13/07/2017 KK. 19/07/2017 LL. 27/07/2017 MM. 08/08/2017 NN. 08/08/2017	
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- **Mathiyalagan's 1st Statement**

- **1st Injunction Order**

The dates were added in the Enfield Councils Computer system by being manipulated and put into my personal file as claims against myself on the date of the statement the **00/00/2017** and then taken straight to court after the 1st Possession Order that was not pursued on the **00/00/2017** to apply for the 1st Injunction Order **00/00/2017**

- In my mothers and my FOI request for my personal data getting released by the Enfield Council on the **24/01/2017**

The dates Cleary show what happened

- The **20/10/2016** was Sarah Flexure checking the Government systems for any other complaints made and none were found.

- No one had met the Mathiyalagan's until

M

11/11/2016

- The Last Entry is:

16/01/2017:

U.

Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached.

- Mathiyalagan's drug letter received by the council on the **17/10/2016** while I was on bail conditions for George's bike dated **04/210/2016** backdating to the **06/08/2016**

- **Email Sent: 10/02/2017 - 16:01**

Weblink	Enfield Councils – “FOI” - Index https://serverone.hopto.org/Enfield%20Councils%20Index/	
Name	<u>Markandu Mathiyalagan Enfield Council History</u>	
Address	117 Burncroft Avenue Enfield London EN3	
Dates of living in residence		
Page Number and Title	➤ <u>Lemmy 1st Injunction their Case History –</u> Page Numbers: 40,41,42	
<u>Date</u>		<u>Incident Logs</u>
<u>40</u> <u>A</u>		➤ Received Letter about me being a drug addict on the <u>17/10/2016</u>

	06/08/2016. B 05/08/2016. X2 -- 41 C 06/08/2016.	and the Enfield Council Staff created the Mathiyalagan's Council History with it against myself dated the 06/08/2016. ➤ Damage fuse box resulting in no electric (08/08/2016)
	D 17/10/2016, E 17/10/2016, F 17/10/2016, G 17/10/2016, H 17/10/2016.	➤ Received Letter about me being a drug addict backdating to the 06/08/2016. ➤ 17/10/2016: Contact Complainant, We discussed the complaint; confirmed that the perpetrator was Simon Cordell at 109 Burncroft Avenue; confirmed that complainant is housed in temporary accommodation by Waltham Forest District Council and has been trying to report issues to them and police; Issues have been going on for some time and include: intimidating/threatening behaviour, aggressive demands/threats for money, tyres slashed, swearing/name calling etc.
	I 20/10/2016.	➤ 20/10/2016: Response sent to Members Enquiry - no prior reports received from Complainant - may have been reporting to Waltham Forest District Council? Contact information requested for complainant in order to investigate further.
	J 26/10/2016. K 01/11/2016. L 02/11/2016.	➤ Contact complainant

<u>M</u> 11/11/2016. <u>X11</u> --	➤ Meeting at the Civic Centre with Sarah Flexure and the Mathiyalagan's ➤ X 2 missing dates put into the council's history. 27/09/2016 at 11.45pm and 28/09/2016 at 5.30pm
42 N 28/11/2016, O 06/12/2016, P 06/12/2016, Q 07/12/2016, R 08/12/2016, S 22/12/2016, T 10/01/2017, U 16/01/2017.	➤ A letter sent about CCTV " Ian Davis Enfield Council & Team "
<u>V</u> 24/01/2017. <u>X9</u>	➤ Mother FOI

- The document below is the same as above but closer to the original "Just an added Index."

Weblink	Enfield Councils – "FOI" - Index https://serverone.hopto.org/Enfield%20Councils%20Index/
Name	Markandu Mathiyalagan Enfield Council History
Address	117 Burncroft Avenue Enfield London EN3
Dates of living in residence	
Page Number and Title	➤ Lemmy 1st Injunction their Case History – Page Numbers: 40,41,42
Date	Incident Logs
DATE(S) 40 A 06/08/2016 . B 05/08/2016 . X2 --	40 A. Page 1 of 3 CASE HISTORY, Case17834 Markandu Mathiyalagan Burncroft Avenue 117 EN3 7jQ GENERAL Active, Interview with Victim Involved Persons

	41 C 06/08/2016 . D 17/10/2016 . E 17/10/2016. F 17/10/2016. G 17/10/2016. H 17/10/2016. I 20/10/2016 . J 26/10/2016 . K 01/11/2016 . L 02/11/2016 . M 11/11/2016 . X11 -- 42 N 28/11/2016 . O 06/12/2016. P 06/12/2016. Q 07/12/2016 . R 08/12/2016 . S	CLIENT (VICTIM) Mr. Markandu Mathiyalagan, Relationship to Cases Incidents in which Person is involved: Client (Victim) in CASE 17834 INCIDENT: SINCE 06 Aug 16 - Threats and intimidation (General) Current address: 117 Burncroft Avenue, Enfield, EN3 7JQ Main phone: 07891740939 Gender: Male Ethnic origin: Unknown Appearance: Male, Unknown, CLIENT (ACCUSED) Mr. Simon Cordell: Client (Accused) in CASE 16175 Relationship to Cases: Client (Accused) in CASE 17753 Client (Accused) in CASE 17818 Client (Accused) in CASE 17834 Incidents in which Person is involved: Witness: COMPLAINT: NO SPECIFIC DATE - Threats and intimidation (General) B. Witness: INCIDENT: SINCE 05 Oct 16 - Threats and intimidation (General) Witness: COMPLAINT: NO SPECIFIC DATE - Making threats Witness: Current address: 109 Burncroft Avenue, Enfield, EN3 7JQ Main phone: 020 8245 7454 Gender: Male DOB: 26/01/1981 Age band: 35-44 Ethnic origin: White/Black Caribbean Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has 41 Page 2 of 3 missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the Notes about this person
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		22/12/2016 . T 10/01/2017 . U 16/01/2017 . V 24/01/2017 . X9	whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred. Appearance: Male, 35 yrs. old, White/Black Caribbean, C. History 06/08/2016: D. Threats and intimidation, Date reported: 17/10/2016 Threats and intimidation (General) Letter received from complainant via MEQ alleging that another resident who is drug addicted has been aggressively demanding money, making threats and exhibiting threatening behaviour towards him/his wife. Complainant requesting action be taken against Waltham Forest District Council and the police. (Complainant is living in a leasehold property - accommodation provided by Waltham Forest?). Perpetrator identified as living on ground floor, but door number not specified. E. Referral Details 17/10/2016: F. Organisation making referral: Housing Anti-Social Behaviour Response Team History 17/10/2016: G. Contact Complainant, 17/10/2016: H. Contact Complainant, 17/10/2016: I. Contact Complainant, We discussed the complaint; confirmed that the perpetrator was Simon Cordell at 109 Burncroft Avenue; confirmed that complainant is housed in temporary accommodation by Waltham Forest District Council and has been trying to report issues to them and police; Issues have been going on for some time and include: intimidating/threatening behaviour, aggressive demands/threats for money, tyres slashed, swearing/name calling etc. 20/10/2016: J.
--	--	--	--

			Response sent to Members Enquiry - no prior reports received from Complainant - may have been reporting to Waltham Forest District Council? Contact information requested for complainant in order to investigate further. Contact number subsequently provided. 26/10/2016: K. Update Complainant, Follow on action from Contact Complainant 01/11/2016: L. Update Complainant, Follow on action from Contact Complainant 02/11/2016: M. Update Complainant, Follow on action from Contact Complainant 11/11/2016: N. Interview Complainant, I interviewed the Complainant. He reported that the issues have been ongoing for about 18 months (He, his wife and daughter have lived at Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs). Please see attached notes of interview - The complainant is really 42 frightened for his family - Mr. Cordell is very aggressive and has previously kicked him in the nose/face and threatened to hit him with a piece of wood; his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts. 28/11/2016: O. Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. 06/12/2016: P. 06/12/2016: Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. 07/12/2016: Q.
--	--	--	--

		Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. 08/12/2016: R. Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. 22/12/2016: S. Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. 10/01/2017: T. Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. 16/01/2017: U. Copy of the letter sent to Mr. Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached. -- V. 24/01/2017 = FOI Released by the Enfield Council
		➤ <u>Complainant B</u> 8. <u>Complainant (11) - 00/00/2010 Complainant B</u> ➤ <u>Si Notes.</u> • <u>Complainant (11) - 00/00/2010 =</u> ➤ <u>Complainant C</u> 9. <u>Complainant (11) - 00/00/2010 Complainant C</u> ➤ <u>Si Notes.</u> • <u>Complainant (11) - 00/00/2010 =</u> 10. Carron and Christine setting me up for going into my back garden on a date that I never and accused me of shouting up to Carrons window about children she cares for. 6. 31/10/2016 turned into a Tel call on the 03/11/2016 a meeting on the 04/11/2016 and another meeting on the 11/11/2016

11. Georges Bike case

- **What happened with Carron and Christine.**

Below is a list of the date's messages were sent in between.

1.	<u>Lemmy Nwabuisi FW Anti-Social Behaviour Allegations against Mr. Simon Cordell</u> Date: 10/02/2017 Time: 16:01
2.	<u>Lemmy Nwabuisi FW Anti-Social Behaviour Allegations against Mr. Simon Cordell</u> Date: 16/02/2017 Time: 14:13
3.	<u>3rd Letter to Mr. Cordell</u> Date: 16/02/2017 Time: N/a
4.	<u>Access letter for Burncroft Avenue</u> Date: 20/02/2017 Time: N/a
5.	<u>Sarah Fletcher Copy of letter sent to Mr. Cordell</u> Date: 21/02/2017 Time: 18:07
6.	<u>Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr. Simon Cordell</u> Date: 22/02/2017 Time: 11:08
7.	<u>Dionne Grant RE Response to SAR Ref CRM SAR</u> Date: 27/02/2017 Time: 13:14
8.	<u>Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr. Simon Cordell</u> Date: 16/03/2017 Time: 14:12 Date: 16 March 2017 <u>The 1st Injunction Order / Lemmy / pub Book Issue: 1!</u> Lemmy Injunction Order Letter of Harassment / Page Numbers: 98,99 98

16 March 2017
29th December 2016
6th December 2016
31st January 2017
9th February 2017
22nd March 2017

Simon Cordell's

The 1st Injunction Order Dated: 00/00/2014

INDEX

ENFIELD Connected

ENFIEL Council

My Ref:

Mr. Simon Cordell

109 Burncroft Avenue Enfield EN3 7JQ

Anti-Social Behavior Team

Community Safety Unit

B Block North

Civic Centre

Enfield

EN13XA

Please reply **to:** Lemmy Nwabuisi

E-Mail: lemmy.nwabuisi@enfield.gov.uk

Your Ref:

Date: 16 March 2017

Dear Mr. Cordell,

Re: Allegations of Anti-Social Behavior, Harassment,
Intimidation and Threatening Behavior

I write with regards to reports of anti-social behavior, intimidation, harassment, and threatening behavior made against you by your neighbors.

I wrote to you on **29th December 2016** to arrange to meet with you on **6th December 2016** to discuss these reports, but you cancelled the meeting.

I wrote to you again on **31st January 2017** to arrange to meet with you on **9th February 2017**, you also cancelled the meeting.

I then wrote to you again on **16th February 2017** to arrange to meet with you on **22nd February 2017** and again you cancelled the meeting.

I have enclosed all three letters for your information.

It is unfortunate that you have repeatedly refused to meet with us to discuss this matter and look at ways to resolve the problems between you and your neighbors. The allegations made against you by your neighbors, if true, are very serious breaches of your tenancy conditions. It is important that we meet with you to discuss these allegations and give you the opportunity to respond to them.

I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 3pm on Wednesday, **22nd March 2017** to discuss this matter. You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you.

EQUALITY FRAMEWORK FOR LOCAL GOVERNMENT

Enfield Council

Civic Centre, Silver Street

Enfield EN3XY.

EXCELLENT

Website: www.enfield.gov.uk

		<u>Simon Cordell's</u> <u>The 1st Injunction Order Dated: 00/00/2014</u> <u>INDEX</u> Please note that if you fail to attend or call to rearrange this meeting, then we will have no option but to serve a notice of seeing possession against your tenancy without further warning. The council may also take further tenancy enforcement and/or legal action against you if further substantiated allegations are made against you. Kind Regards Yours Sincerely Lemmy Nwabuisi ASB Team IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to www.errfiefd.gov.uk/connected 10	
	9.	<u>4th Letter to Mr. Cordell</u> Date: 16/03/2017 Time: N/a	
	10.	<u>Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr. Simon Cordell</u> Date: 21/03/2017 Time: 16:26	
	11.	<u>RE Anti-Social Behaviour Allegations against Mr. Simon Cordell</u> Date: 21/03/2017 Time: 18:56	
	12.	<u>NOSP - Simon Cordell</u> Date: 19/06/2017 Time: N/a	

End

- **The Enfield Gov / Email's Issue: 11**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

A, B, C, D

1. 24/02/2017
2. 17/03/2017
3. 05/05/2017
4. 14/05/2017
5. 14/05/2017
6. 28/05/2017
7. 09/06/2017
8. 16/06/2017
9. 18/06/2017
10. 23/06/2017
11. 28/06/2017
12. 30/06/2017
13. 02/07/2017
14. 12/07/2017

- **Complainant A**

- **The Enfield Gov / Email's Issue: 01**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 05

2901,

On 11/11/2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr. Cordell. He stated that some of the recent incidents happened on

06/08/2016 at 6pm,

27/09/2016 at 11.45pm and

28/09/2016 at 5.30pm

08/08/2016: This date is missing from Lemmy's email **Sent: 10/02/2017 - 16:01**

He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr. Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr. Cordell has a big dog that always barks when someone comes into the block. He complained that Mr. Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr.

Cordell is using the camera to monitor when people come in or out of the block and that it makes him

2902,

very uncomfortable and requested for the camera to be removed.

- **The Enfield Gov / Email's Issue: 02**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 02

2901,

On 06/08/2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr. Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that **in July 2016**, someone used a knife to puncture his tyres, all 4 of them, [that he believes that the tyres were slashed by Simon](#), that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr. Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.

A: 06/08/2016

Reported on the

Aa: 17/10/2016

A: Letter sent stating that I am a Drug Addict

- **The Enfield Gov / Email's Issue: 03**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,**2902**,2903,2904,2905,

Lemmy's Incident Number is list as: 06

2902,

On 08/12/2016 Complainant A reported that Mr. Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.

- **The Enfield Gov / Email's Issue: 04**

Sent: 10/02/2017 - 16:01

[This is not in the Council's History!](#)

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,**2902**,2903,2904,2905,

Lemmy's Incident Number is list as: 09

2902,

On 23/12/2016 Complainant A reported that his wife was at home alone with their child **between 3.45pm** when Mr. Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr. Cordell later removed his electricity fuse thereby cutting their **power supply**.

- **The Enfield Gov / Email's Issue: 05**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,**2902**,2903,2904,2905,

Lemmy's Incident Number is list as: 10

2902,

On 10/01/2017 Complainant A telephoned to report that on **26/12/2016** at about **12 to 1 pm** he was going out with his family when Mr. Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr. Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that **on 03/01/2017 at 10.47pm**, he was coming back from a family outing and as soon as they entered the block, Mr. Cordell came out of his flat and started shouting abuse and threats at him.

- **The Enfield Gov / Email's Issue: 06**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,**2902**,2903,2904,2905,

Lemmy's Incident Number is list as: 11

2902,

On 23/01/2017 Complainant A reported an incident that occurred **at 6.24pm on 21/01/2017**. He alleged that his wife was at home with their child when Mr. Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.

- **The Enfield Gov / Email's Issue: 07**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,**2902**,2903,2904,2905,

Lemmy's Incident Number is list as: 12

2902,

On 01/02/2017 Complainant A reported an incident that occurred **at 5:10pm on 31/01/2017**.

He alleged that his wife was alone with his child at home when Mr. Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

- [Complainant B](#)

- **The Enfield Gov / Email's Issue: 08**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 02

2901,

On 05/10/2016 Complainant B reported that Mr. Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day

on 04/10/2016 Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr. Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.

- **The Enfield Gov / Email's Issue: 09**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 07

2902,

On 12/12/2016 Complainant B reported that on **11/12/2016**, Mr. Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.

- [Complainant C](#)

- **The Enfield Gov / Email's Issue: 10**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 03

2901,

On **31/10/2016** telephone call received from another resident on behalf of **Complainant C**. "He" alleged that **Complainant C**'s neighbour, Simon was using threatening, abusive, and insulting words towards **Complainant C**. He stated that he witnessed an incident that happened in **September 2016** outside the block when Simon shouted abuse at **Complainant C** and made threats towards him.

Christine

- **The Enfield Gov / Email's Issue: 11**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 02

2901,

On **04 /11/2016** met with **Complainant C** to discuss his concerns following the report from another resident. He stated the first incident happened sometime in **00 July 2016**, that he cannot remember the exact date. He alleged that he was approached by Mr. Cordell as he came out of his front door, and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in **September 2016**.

He stated that he was on his way to meet a friend when Mr. Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr. Cordell to leave him alone. **Complainant C** also complained that Mr. Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable, and uncomfortable and is an invasion of his privacy.

- **The Enfield Gov / Email's Issue: 12**

Sent: 10/02/2017 - 16:01

Lemmy Nwabuisi FW Anti-Social Behavior Allegations against Mr. Simon Cordell

/ Page Numbers:

2901,2902,2903,2904,2905,

Lemmy's Incident Number is list as: 07

2902,

On **14/12/2016** **Complainant C** reported that one of his neighbours visited him and as she rang his doorbell Mr. Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr. Cordell shouted that he would take some action when his ASBO expires.

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]

Sent: 10/02/2017 - 11:53

To: lorraine32@blueyonder.co.uk

Subject: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Image removed by sender!

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 819,820,821,822,823

From: Lemmy Nwabuisi

Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

119,

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell
[SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr. Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr. Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr. Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr. Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr. Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive, and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr. Cordell as he came out of his front door, and he started shouting abuse at him and threatened to burn

down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr. Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr. Cordell to leave him alone. Complainant C also complained that Mr. Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable, and uncomfortable and is an invasion of his privacy.

5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr. Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation, and aggressively demanding money. He alleged that Mr. Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr. Cordell has a big dog that always barks when someone comes into the block. He complained that Mr. Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr. Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr. Cordell came and banged on his front door, shouted abuse, and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr. Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his doorbell Mr. Cordell came
120,
out of his flat and started shouting abuse at her. He also alleged that Mr. Cordell shouted that he would take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr. Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr. Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr. Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr. Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing

	and as soon as they entered the block, Mr. Cordell came out of his flat and started shouting abuse and threats at him. 11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr. Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise. 12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr. Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor. I will write to Mr. Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him. Kind Regards Lemmy Nwabuisi Anti-Social Behaviour Team Community Safety Unit Environmental & Community Safety B Block North Civic Centre Enfield EN13XA
11/02/2017 7	• An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 2 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
12/02/2017 7	• An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 3 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017

13/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 4 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
14/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 5 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
15/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 6 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
16/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 7 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017 The Enfield Gov / Email's Issue: 04 Page Numbers: From: Mother [mailto:lorraine32@blueyonder.co.uk]

Sent: 16/02/2017 - 10:13

To: Dionne Grant

Subject: RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Dear Dionne Grant

Thank you for the information you sent regarding the subject access request. Sorry for the time it has taken for me to get back to you, but I have been having work done in my home so have had no access to my main computer which hold all my emails and have been working from my mobile which is not the best option. And I won't have access to my main computer till most likely Monday as work is still ongoing.

I do however feel that all the data has not been supplied that I have asked for, this was the same in **March of 2016** I knew then we did not get all the data we asked for and an email was writing in regard to this, but no one got back to me. Also, in the data you have sent there is hardly any dates or times, that complaints were put in why does Enfield Councils system not include dates and times information was recorded? There is no call data. No meetings data that government bodies had meetings regarding Mr. Cordell, the list goes on. I asked for all data that Enfield council holds, so all data should have been included and all audio call data and police data and meetings held and any other information that Enfield Council holds in regard to Mr. Cordell. All police data and any letters that have been sent from police or to police. You seem to have asked for Mr. Cordell's health records who was this asked from and who gave the data?

There seems to be a long list of information that is missing both from the request in **March 2016** and the request that was submitted on the **24/11/2016** Can this please be looked into and if you are withholding any data for any reason could you please let me know this and what data it is and why you are withholding it.

There is also a lot of incorrect data that is being held and it seems that Enfield Council has chosen to put Mr. Cordell as the perpetrator, by the ASBT there is lists of emails that is missing that I have sent in regards to complaints as to what the **neighbours** was doing to Mr. Cordell, I have also requested all my phone records as it seems there is no lists of all the calls I made on behalf of complaints regarding Mr. Cordell's neighbours. As it also seems there is missing calls that Mr. Cordell made himself regarding what his **neighbours** was doing to him, lucky for me I do keep all emails, but it seems Enfield Council does not and to try and get the 111 selves out of trouble due to not doing what they were meant to this data is missing.

I will give 14 days for this to be corrected and if it has not I will have no other option but to go to the ICO.

Regards

Mother

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 824,825,826,827,828,829

From: Lemmy Nwabuisi [mailto: Lemmy.NWABUISI@enfield.gov.uk]

Sent: 16 February 2017 14:13

	To: Lorraine Cordell Subject: FW: Anti-Social Behaviour Allegations against Mr. Simon Cordell [SEC=OFFICIAL] Classification: OFFICIAL Dear Ms Cordell, Please find attached a copy of a letter inviting Mr. Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours. The original copy of the letter will be hand delivered to his home address today. Kind Regards Lemmy Nwabuisi Anti-Social Behaviour Team Community Safety Unit Environmental & Community Safety B Block North Civic Centre Enfield EN1 3XA Tel: 020 8379 535 • <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: 830 Please reply to: Lemmy Nwabuisi Anti-Social Behaviour Team· Community Safety Unit B Block North Civic Centre Enfield EN1 3XA Date: 16/02/2017 Dear Mr. Cordell, Re: Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. As requested, I sent an email to you on 10/02/2017 with details of the allegations made against you. We now need to meet with you to discuss these allegations and give you the opportunity to respond to them. I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2.30pm on Wednesday, 22/02/2017 to discuss this matter. You should -contact me on 02083795354 to rearrange the meeting if this date is not convenient for you. Please ask to see Mr. Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Cenre. Yours Sincerely Lemmy Nwabuisi ASB Team
17/02/2017 7	• <u>An email sent to my mother: 10/02/2017 - 16:01 129 – days!</u>

	Day 8 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
18/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 9 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
19/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 10 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
20/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 11 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017 Access letter for Burncroft Avenue To turn the water pressure back on / Blaming me for Stopping it / Defending Myself The Enfield Gov / Email's Issue: 04

	Page Numbers: 831 Council-Housing the Edmonton Centre 35-44 South Mall Edmonton Green N90TN 0800 40 80 160 Date: 20/02/2017 Dear Mr. Cordell Re: Loss of water pressure/supply to block Letter Hand Delivered As you may be aware, there is an ongoing issue with loss of water pressure/supply to one or more of the flats in your block. Thames Water has attended more than once in recent weeks but have not been able to resolve the issue. They have advised that the external pressure/supply is satisfactory and that the restriction lies somewhere within the internal supply of the block. The Council's surveyor needs to investigate the matter further and will need to access flats 109, 113 and 117 to do so. We need to gain access into your property and an appointment has been made on Friday 24/02/0000 between 10.00am and 12.00pm in order to establish the level of water pressure/supply in your property and to identify whether there is any restriction to the flow throughout the block. Please can you arrange for you or your personal representative to be there at this time to facilitate access. Please can you confirm that someone will be available to provide access by contacting me on 0800 40 80 160. We would appreciate your cooperation in this matter in order to resolve the issue for all residents in this block as soon as possible. Yours sincerely, Sarah Fletcher Neighbourhood Officer
21/02/2017 7	<u>An email sent to my mother: 10/02/2017 - 16:01</u> <u>129 – days!</u> <u>Day 11</u> On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017 <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: 832,833 From: Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk] Sent: 21/02/2017 - 18:07 To: Mother Subject: Copy of letter sent to Mr. Cordell [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE] Attachments: Access letter for 109 Bumcroft Avenue 2.pdf

	Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE Dear Ms Cordell, Please find attached a copy of a letter hand delivered to Mr. Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate the ongoing low water pressure issue in the block. Kind regards, Sarah Fletcher Neighbourhood Officer Neighbourhood Team 2 Edmonton Centre 36-44 South Mall Telephone: 0800 40 80 160 Website: www.enfield.gov.uk Enfield Council is committed to serving the whole borough fairly, delivering services and building strong communities. Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE
22/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 12 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017 <u>The Enfield Gov / Email's Issue: 04</u> Page Numbers: From: Lorraine Cordell [mailto:lorraine32@bluevonder.co.uk] Sent: 22 February 2017 11:51 To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk> Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell [SEC=OFFICIAL] Dear Lemmy Nwabuisi, I will get back to you with a date. But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr. Cordell and large amounts of data is missing. Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request. But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr. Cordell about this. Also, there is missing dates and times of complaints, as to when things were meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the **neighbours** put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the **neighbours** put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So, it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if I have not heard anything by this date, I will pass this on to the ICO.

Regards

Lorraine Cordell

- **The Enfield Gov / Email's Issue: 04**

Page Numbers: 834,835,836,837,838,839,840

From: Lemmy Nwabuisi [mailto: Lemmy.NWABUISI@enfield.gov.uk]

Sent: 22 February 2017 11:18

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell

[SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr. Cordell are able to meet with me within the next 14 days? As stated in my previous letters, the allegations are serious breach of tenancy conditions, and we need to give Mr. Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi

118,

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

EN13XA

Tel: 020 8379 5354

- **The Enfield Gov / Email's Issue: 04**

Page Numbers:

From: Lorraine Cordell [mailto: lorraine32@bluevonder.co.uk]

Sent: 22 February 2017 10:06

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr. Simon Cordell

[SEC=OFFICIAL]

Dear Lemmy Nwabuisi

	I am sorry for the late information, but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons. I am also very upset to see how the subject access request has been handled, as I said to you last week, I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent. Regards Lorraine Cordell
23/02/2017	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 13 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
24/02/2017	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 14 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017 On 24th February 2017 Sarah Fletcher (Neighborhood Officer) and Steve Stirk (Maintenance Surveyor) attended the Defendant property at fiat 109 Burncroft Avenue to inspect the property following reports of low water pressure from flats 113 and 117 Burncroft Avenue. While inside the Defendant flat, they observed that the Defendant had installed an iron security gate inside his front door. It also appeared to them that the wall between the Defendant kitchen and living room seemed to have been removed thereby creating an open plan effect. Much of the property was taken up with industrial type printers, boxes and folders and there were dog feces in the Defendant's back garden. 24/02/2017 File note 24/02/2017 Simon Cordell - 109 Burncroft Avenue, EN3 7JQ Following reports of continued low water pressure/supply to 117 Burncroft Avenue (second floor) despite information from Thames Water indicating that they had attended and that supply to the block 109-119 Burncroft Avenue was

of a sufficient bar pressure, I tried to coordinate access to all flats on the right-hand side of the block, potentially affected by the issue: 109, 113 and 117.

I wrote and hand delivered letters to all 3 of the properties requesting access for the Council Surveyor to visit and assess the water pressure in each on **Friday 24th February 2017** between 10am and 12pm.

I spoke by telephone with Mr. Irving, the leaseholder of 117; who had instigated the water pressure complaint who agreed that he would attend and give access.

I spoke by telephone with Mr. George Quinton, the tenant of 113, who agreed that he would give access.

I spoke by telephone with Lorraine Cordell, mother of Simon Cordell, the tenant of 109 who said that no one was available to give access.

I attended with Steve Stirk, surveyor, on **Friday 24th February 2017 at 10am.**

We were given access to 117 and Steve Stirk investigated the water pressure to the taps in the kitchen and bathroom.

We were unable to gain access to 113 as the tenant was not home -1 called and left voicemail messages for the tenant but did not get any further response.

Steve Stirk suggested that we knock at 109 just on the off chance that someone was home. Mr. Simon Cordell answered the door and, once Steve Stirk had explained that we were investigating the low water pressure/supply issue to the block, he allowed us into the property.

While Steve Stirk checked the water pressure in the kitchen, I introduced myself to Mr. Cordell. He then became quite agitated and proceeded to regurgitate me with the same issues that he had relayed to me during our previous telephone conversation including issues about his neighbours, the police and the Council conspiring to ruin his life as well as his work arranging community music events. He did not give me much of an opportunity to respond and kept talking over me when I tried to do so. Steve Stirk then went and checked the bathroom taps which he discovered were all already open (water running in wash basin; water running in bath which was full and going down overflow). We then thanked Mr. Cordell for his time and left the property.

Outcome: It is unclear whether Mr. Cordell running all of the taps constantly is linked to the issue of low water pressure as he is on the ground floor and 117 is 2 floors up (we had been unable to check the pressure in 113). Steve Stirk to liaise again with Thames Water about the issue and to consider separation of the water supply to the ground floor flat.

made some observations whilst in Mr. Cordell's property, 109 Burncroft Avenue which are of some concern:

There is a security gate installed on the inside of the front door.

There were 3 large 'industrial' matrix type printers in the property (1 in the hallway and 2 in the living room)

Mr. Cordell talked about running 'events'

A non-standard kitchen re. a wall seemed to have been removed between the kitchen and the living room creating an open plan effect: No fire door

	Much of the property was taken up by the printers, boxes and folders - possible hoarding (6)? Dog faeces in private back garden Sarah Fletcher Neighbourhood Officer
25/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 15 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
26/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 16 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017
27/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 17 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017 The Enfield Gov / Email's Issue: 04 Page Numbers: 843,844,845,846 From: Dionne Grant [Dionne.Grant@enfield.gov.uk] Sent: 27/02/2017 - 13:14 To: Mother Subject: RE: Response to SAR- Ref CRM SAR 251 [SEC=OFFICIAL] Classification: OFFICIAL Dear Ms Cordell

	Thank you for your email below. The relevant service areas supplied the information that is held on their records. There are no call recordings available. You mention that you think information is missing. In order to enable us to search further, please clarify what data you think is missing and if you are aware of the context of which any other information may be held and any likely dates you think the processing of information may have occurred and I will then make further enquiries with services. As a reminder, the information provided in your recent request is only new data from when the last subject access request was made in 2016. As previously explained, third party information would be withheld; to clarify further, this would include records produced by external agencies. In your email below, you refer to police records; please note that Mr. Cordell may wish to contact the police directly to request details of their records held. You also mention below that the Council holds inaccurate data. Mr. Cordell may provide his statement to us to address what information he feels is incorrect and we will ensure that this is placed on our records alongside that data which he believes is inaccurate. This will then ensure that both versions of events are viewed alongside each other. You do also have the right to contact the ICO as advised in my previous response. Regards Dionne Grant Statutory Complaints Manager - Gateway Services Finance, Resources and Customer Services Enfield Council Thomas Hardy House 39 London Road EN2 6DS Tel: 0208 379 2806 Email: Dionne.grant@enfield.gov.uk www.enfield.gov.uk Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities. *THINK BEFORE YOU PRINT*
28/02/2017 7	An email sent to my mother: 10/02/2017 - 16:01 129 – days! Day 18 On the 10/02/2017 is when Lemmy who did work for the Enfield Council, sent my mother 12 made up allegations accusing myself of offences. Lemmy continued to send my mother the same 12 offences until the 1st Possession Order dated 19/06/2017 The 21/03/2017 was the last email sent to my mother after the email sent on the 10/02/2017 at 16:01 giving the same 12 accused allegations. There is 129 Days in between 10/02/2017 & 19/06/2017

