From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 17 April 2015 17:57

To: Dawn Allen

Subject: FW: Issue i am having

Dear Dawn Allen

I still have not had a reply to the below email please can you get back to me via this email address my son is really suffering due to what the neighbours are doing.

A report needs to be made as this is making my son's health go down hill he is not being able to sleep due to what is going on and other things.

Please can you get back to me?

Regards

Lorraine Cordell

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 31 March 2015 15:34

To: Dawn Allen

Subject: RE: Issue i am having

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ

Dear Dawn Allen,

I am writing this email due to not having a reply to my email dated 19/03/2015

I am having a great deal of problems with my neighbours who live above me, they are not letting me sleep and this is having an effect on my health I have asked before if someone could come and speak to me to address these problems and no one has.

I and my mother have made many phone calls about the neighbours above my flat yet nothing is being done.

Please can you get back to me as soon as possible in order to setup a meeting at my home so we can address the issues with the neighbours as soon as possible as I can not live the way I am any longer.

There is also still issues with repairs that have not been addressed.

Regards

Simon Cordell

Lorraine Cordell