

Mr Simon Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ
24/11/2016

RE: Formal Complaint dated 24/11/2016:

To Whom It May Concern:

I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ.

Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the news papers about an ASBO that was granted by the lower courts in the news paper the truth was not printed in the news papers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan 2017.

It was after this was printed in the news paper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or take any reports, this has made his health suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son's skin as I am lost for words that Enfield Council has done nothing to help.

My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the news papers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan 2017.

The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our life's over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police.

There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regards to my son, this will also include any police reports that the police have handed to Enfield Council. If this needs to be handed to the correct department to deal with this or there is a cost please advice via this email, I have also included a letter of authority from my son so I can act on his behalf.

I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act.

On the 14/08/2016 my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours

said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and video's were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son's home. I Miss L Cordell even went round his flat as he needed some things. In fact my son does not go out of his home and this has been for some time now due to how he is being treated.

When he was arrested on the 14/08/2016 my son was held in the police station sectioned under the mental heath act and could not be interviewed so was put on bail until the 04/10/2016 when he was due to go back to the police station to be interviewed.

On the 04/10/2016 my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home.

Both cases for the 14/08/2016 and the 04/10/2016 were dropped by the CPS this was done on the 15/11/2016 with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested.

My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don't want him to live there and will do anything they can to get him out.

On the 16/11/2016 I tried to speak to my son's housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me.

Since the 16/11/2016 I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in there team but it seems all there phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/2016 and I was told that Sarah Fletcher would 100% call me that day.

On the 22/11/2016 I went to my son's home and there was a letter from Sarah Fletcher dated the 18/11/2016 which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person's rights, it does not show any person's front door who lives in the block or windows. In fact on the 14/08/2016 when the police went to my son's flat to arrest him when they noticed the CCTV camera they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/2016 or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it's a matter of emergency I speak to her.

I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son's flat and was going to call again later.

When I got home I showed my son the letter from Sarah Fletcher he himself was upset for the some reason as me that she could take time to write this letter but not call us back. So he then called this time he did get to speak to Sarah Fletcher and yes he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my

son said he wants to appeal it having to be taken down. They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she can not do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in 2014 and 2015 about my son's neighbours.

After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between 2013 to 2015 this was sent there was more then one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on there systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it's on there systems.

Due to my son speaking in the background I went to a next room to speak, my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could not longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down.

I feel at this time Enfield Council is doing nothing to help my son they don't even want to speak to me so I can explain fully what is going on. My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.

- J I would like to speak to someone as this can not be left like this and my son is suffering due to all of this. My contact number is 07807 333545.
- J I would like to find out if Enfield Council is willing to move my son due to the reason's in this letter and the help of the early intervention team.
- J I would also like full dates and times that my son's neighbours have put any complaints in and what they have said he has done and on what date.
- J I would a full report of any police reports that have been given to Enfield Council by the police about my son.
- J I would like information as to how to appeal about removing my CCTV camera, and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.

Regards

Miss Lorraine Cordell
Mr Simon Cordell




Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

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Mr Rob Leak Chief Executive Enfield Council

Mr Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan ssistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer