

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 May 2018 11:20
To: 'DPAMailbox-.SAR@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell
To Whom It May Concern:

I am writing this as I have had no update to the section 35 DPA that was submitted to the police, and was wondering if you could help. I was given this email regarding the Section 35 Request to send the application into; I was given this email to send the request to please see below email I received.

"Dear Ms Cordell,

Section 35 requests are dealt with in writing by each individual Borough where the incidents occurred or our Directorate of Legal Service email dlsmailbox-legalsupportdisclosure@met.police.uk

Kind regards
Stella

Stella Wyllie | Administration Team |
| Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service
Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
Address:- Information Rights Unit, PO Box 57192, LONDON SW6 1SF"

Regards

Lorraine

From: Julie.Mercer@met.police.uk [mailto:Julie.Mercer@met.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 11 May 2018 11:19
To: lorraine32@blueyonder.co.uk
Cc: DPAMailbox-.SAR@met.police.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Dear Ms Cordell

Unfortunately, your request for your personal data has been referred to the Directorate of Legal Services in error. This Directorate does not process requests of this type. We have notified the team responsible for dealing with these requests, and they will continue to manage the response to your request on behalf of the Metropolitan Police Service.

For the avoidance of doubt, s35 of the Data Protection Act 1998 does not provide a right of access to your personal data distinct from the subject access rights under s7. S35 is an exemption which relates solely to the non-disclosure provisions of the Data Protection Act 1998. It does not relate to the subject information provisions.

We are sorry if the erroneous referral of your request to this Directorate has caused any confusion. Any queries or concerns which you may have about the progress of your request should be raised with the Information Rights Unit at DPAMailbox-.SAR@met.pnn.police.uk. Any further correspondence received by this Directorate in relation to this matter will be forwarded to that mailbox."

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 May 2018 08:54
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this to find out if there is any update regarding the request for a section 35 DPA, I have not heard anything and i need an update, i do not have any Ref for this section 35 DPA, if someone could get back to me with an update I would be most grateful.

Regards

Lorraine Cordell

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the pressure and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are being held,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion**; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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(783500).

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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