

**From:** Lorraine Cordell <lorraine32@blueyonder.co.uk>  
**Sent:** 30 September 2014 13:22  
**To:** 'swglondonmc@hmcts.gsi.gov.uk'  
**Subject:** FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802  
**Attachments:** S Cordell Cert.\_GE\_ 2013-2014.pdf; Lorraine Cordell\_FW\_ RE\_ CX52JRZ.pdf; Lorraine Cordell\_FW\_ RE\_ Simon Cordell.pdf; Lorraine Cordell\_RE\_ [1] RE\_ Simon Cordell.pdf; Lorraine Cordell\_RE\_ REF\_ 00-COSX14MT04-ID\_42\_ Urgent.pdf; Lorraine Cordell\_RE\_ Simon Cordell.pdf; Lorraine Cordell\_RE\_ Simon Cordell-01.pdf

Dear Miss Brown

My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad. We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.

Please can this email be passed to the judge to show why my son cannot attend court today.

In addition, please show the judge my son's insurance documents and all the emails that went back and forward to the insurance company.

Can you please ask the Officer that checks the documents to call KGM which will show he was insured and ask him to talk to Kelly Tiller who direct number is in the emails.

Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards

Lorraine Cordell

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**From:** Brown-W, Pauletta [mailto:pauletta.brown-w@hmcts.gsi.gov.uk]  
**Sent:** 18 September 2014 17:08  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

For your information, please find letter attached

Pauletta Brown | Admin Officer | HMCTS |  
176a Lavender Hill, Battersea, London SW11 1JU  
T: 020 7805 1467 | F: 020 7805 1437 | DX 58559 Clapham Junction |  
E: [Pauletta.Brown-W@hmcts.gsi.gov.uk](mailto:Pauletta.Brown-W@hmcts.gsi.gov.uk)

**\*Please note: As of June 2nd 2014 Our fax will be GOLDFAX No:0870 324 0299\***

"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."

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**From:** Brown-W, Pauletta  
**Sent:** 18 September 2014 16:09  
**To:** 'lorraine32@blueyonder.co.uk'; 'RichmondSouthProsecutions@met.police.uk'  
**Cc:** LCCC Compliance Unit; LCCC Enforcement Unit  
**Subject:** Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

Dear Sirs,

Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm. Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend. Thank you.

Regards

P Brown

Pauletta Brown | Admin Officer | HMCTS |  
176a Lavender Hill, Battersea, London SW11 1JU  
T: 020 7805 1467 | F: 020 7805 1437 | DX 58559 Clapham Junction |  
E: [Pauletta.Brown-W@hmcts.gsi.gov.uk](mailto:Pauletta.Brown-W@hmcts.gsi.gov.uk)

**\*Please note: As of June 2nd 2014 Our fax will be GOLDFAX No:0870 324 0299\***

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MOTOR INSURANCE

Member of Canopus Group

# Certificate of Motor Insurance

- |                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Name of Policyholder                                                                            | Mr SIMON CORDELL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 2. Policy Number:                                                                                  | MT3574694                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 3. Registration Number of the Vehicle:                                                             | Any motor vehicle the property of the Insured or in their custody or control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law: | 0:01 23 February 2013                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 5. Expiry Time and Date of the Insurance:                                                          | 23:59 22 February 2014                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 6. Persons or classes of persons entitled to drive:                                                | Mr SIMON CORDELL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 7. Limitations as to use (subject to the exclusions listed below):                                 | Use for social domestic and pleasure purposes. Use for Motor Trade purposes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 8. Exclusions:                                                                                     | The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward. |

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

## KGM Motor Insurance

Neil Manvell, Active Underwriter

AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

### NOTES:

Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.

The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.

This certificate is not transferable to a new owner of the vehicle.

If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

### ADVICE TO THIRD PARTIES:

Nothing contained in this certificate affects your rights as a Third Party to make a claim.

### PROCEDURE IN THE EVENT OF AN ACCIDENT:

If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.

The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).

Do not admit liability or make any offer or promise to Third Parties.

Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

**WARNING:** This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: DB261

BROADSURE DIRECT

Date of Issue: 04 March 2013

**LLOYD'S** Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopus Managing Agents Limited.

Canopus Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority, FSA Registration No. 204847.

Canopus Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 November 2013 17:20  
**To:** 'martinjenkin@broadsuredirect.com'  
**Subject:** FW: RE: CX52JRZ  
[Hello Martin](#)

Please see the below email that I have been told by the police to contract Charlton Car Pound as when any vehicle is impounded they do a check and list all the items in the vehicle. I am hoping to get a reply to my email on how to go about getting the list shortly.

[Simon](#)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 November 2013 17:14  
**To:** 'vrescharlton@met.police.uk'  
**Subject:** RE: CX52JRZ

To Whom It May Concern:

I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out.

My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the 14/11/2013 tickets No: 01/ J63181495

I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there.

I would like to know how I can go about getting a list if items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.

Or if my insurance company emails you can you give them a list.

Many Thanks

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 25 November 2013 10:06  
**To:** 'martinjenkin@broadsuredirect.com'  
**Subject:** FW: RE: Simon Cordell  
Hello Martin

I have spent all weekend trying to get hold of the to Charlton Car Pound as that is where the police have said there will hold a list of what was in the van. The police have told me that the compound has to make a list of every vehicle that is impounded so it covers them also so they will have a list. I have sent 2 emails over the weekend which I do know they have read as I had tracking on them.

I have spoken to Kelly today and she has asked me to make sure you have the information for the compound and can you pass it over to her asap. Also can you find out from Kelly Tiller if Simon will be covered after 12.00 today while she gets hold of the compound please and let us know as soon as possible.

Emails for the compound

[charltondocuments@met.police.uk](mailto:charltondocuments@met.police.uk)

[vrescharlton@met.police.uk](mailto:vrescharlton@met.police.uk)

Address and ticket number

Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the 14/11/2013 tickets No: 01/J63181495

Charlton Car Pound 02082848661 telephone number that I can find.

Van Reg CX52JRZ and the date was taken in was the 14/11/2013

I have also been speaking to Sally Browne, duty inspector at Lambeth police station, I spoken to her on the 22/11/2013 and the 23/11/2013 when she called me back. I was told that due to this going to court the police would not be able to talk to us and that they will not be back on duty till the end of this week and they will be doing night shaft.

CAD 7548/22Nov13 and also CAD 10164/22Nov13 these are the 2 CAD numbers for me asking to speak to the inspector Silly Browne.

Please see the read receipts below for the emails I sent over to the compound

Your message

To: Austin PAUL R - DoR CCServ  
Subject: RE: CX52JRZ  
Sent: Friday, November 22, 2013 5:14:12 PM (UTC) Dublin, Edinburgh, Lisbon, London

was read on Saturday, November 23, 2013 4:41:48 AM (UTC) Dublin, Edinburgh, Lisbon, London.

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Your message

To: Guy Rob - DoR CCServ  
 Subject: FW: RE: CX52JRZ  
 Sent: Sunday, November 24, 2013 1:32:58 PM (UTC) Dublin, Edinburgh, Lisbon, London

was read on Sunday, November 24, 2013 5:01:36 PM (UTC) Dublin, Edinburgh, Lisbon, London.

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 24 November 2013 13:33  
**To:** 'charltondocuments@met.police.uk'  
**Subject:** FW: RE: CX52JRZ

Hello

Can anyone please tell me how I can deal with this issue below

Many Thanks

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 November 2013 17:14  
**To:** 'vrescharlton@met.police.uk'  
**Subject:** RE: CX52JRZ

To Whom It May Concern:

I am writing this email after calling the police and being told to contact yourselves about a matter I am trying to sort out.

My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the 14/11/2013 tickets No: 01/ J63181495

I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there.

I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.

Or if my insurance company emails you can you give them a list.

Many Thanks

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 November 2013 16:50  
**To:** 'Martin Jenkin'  
**Subject:** RE: [1] RE: Simon Cordell  
Hello Martin

Kelly from KGM has just called and said that they will keep the cover till Monday at 12.00 for us to have time to get information from the police that there was in fact no tools in the van. Simon has already been on the phone to the police and been told to contract the compound 6the van was taken to as they have to check every vehicle that is taken there, he is at this time on the phone to the compound in order to try and get the information that KGM needs.

The Compound it was taken to is

Charlton vehicle pound  
8 Bramshot Avenue,  
Charlton,  
London,  
SE7 7HY

Simon

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**From:** Martin Jenkin [mailto:martinjenkin@broadshuredirect.com]  
**Sent:** 22 November 2013 15:50  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [1] RE: Simon Cordell

Hi Lorraine,

Please find response from your insurers

I have listened to the call that took place between the police and my colleague Jessica advising that Mr Simon Cordell was carrying tools in his vehicle so unfortunately we have no other opportunity but to continue with the cancellation of the policy.

Unfortunately the policy will cease as of tomorrow as per the letter from KGM.

The only way to stop this is to either get the Police officer to contact kgm or to get a signed statement from him before 1700hrs today.

Regards

Martin

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 November 2013 15:15  
**To:** martinjenkin@broadshuredirect.com  
**Subject:** RE: RE: Simon Cordell

Hello Martin

I made a mistake on the date that KGM said they were going to close my insurance policy it's the 23/11/2013 so I will need to know today if I will still be insured as from 23/11/2013 until this matter is sorted.

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 22 November 2013 14:24  
**To:** 'martinjenkin@broadshuredirect.com'  
**Subject:** RE: RE: Simon Cordell

Hello Martin



After the call you made today and talked to myself Miss Lorraine Cordell I am sending over the information you asked for. I do feel also that KMG asking to speak to the police office is in breach of my data protection but I will be willing to write and allow them to do this. As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not. Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything. To be found guilty it would have to be done in front of a judge.

Also Martin as you said on the phone today when you in fact talked to the police on that day not once did they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof they would have said to you that my van was full of things which is not the case.

I would like to also know if my insurance is going to carry on while this matter is addressed or if it will be closed down on the 27/11/2013 as the letter says that KGM have sent me. And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken.

As for the letter of complain that will be going to the police Simon still has not fully read over it to make sure there is no errors or anything else that needs adding but it does go into details as to what went on, it is only for use by yourself and KGM to read only.

Also as I said on the phone to you today the police are also telling me that the 3 times that my vehicles were seized and I had to pay for them to be taken out of the compound, I will need to claim this back from my insurance company as they had not done there job and put them on the database so they are at fault not the police.

You said to me today that KGM are looking into this as they are on the database and it should show up to the police that I am in fact insured. This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started.

Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized. As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the amount of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured..

I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 15 November 2013 13:57

**To:** 'martinjenkin@broadsuredirect.com'

**Subject:** FW: RE: Simon Cordell

Hi Martin

Can you let me know by email if I am going to still have insurance as from the 27/11/2013 please, I got a letter saying my insurance will be closed from the 27/11/2013, and I cannot see the reason for this as I have done nothing wrong.

Many Thanks

Simon Cordell

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 15 November 2013 13:57

**To:** 'martinjenkin@broadsuredirect.com'

**Subject:** FW: RE: Simon Cordell

Dear martin

After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.

Simon

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 15 November 2013 13:07

**To:** 'martinjenkin@broadsuredirect.com'

**Subject:** RE: Simon Cordell

Dear Martin

Today the 15/11/13 I made a call to be able to speak to you with regard to what happened yesterday the 14/11/2013 with the police. I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.

Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours..

I drove down for my meeting and got there at around 13.00 hours there were some police at the road side doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.

The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why and they told me under the road traffic act.

I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.

I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1 month time to secure my future position there. While I was there I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.

The police looked inside the van and clearly saw it was empty and that there was also no signs on the van showing it to be a company van. But the police officer was still unhappy. He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured. I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.

I am putting in a complaint to the independent complaints commission in regards to the unlawful seizure of my vehicle.

Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely

Mr simon cordell

Simon Cordell

**From:** Vicky Beale [mailto:vickybeale@broadshuredirect.com]  
**Sent:** 25 November 2013 16:10  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: REF: 00-COSX14MT04-ID<42> Urgent  
**Importance:** High

Kind Regards,

Vicky Beale



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**From:** Vicky Beale [mailto:vickybeale@broadshuredirect.com]  
**Sent:** 25 November 2013 15:53  
**To:** 'lorriane32@blueyonder.co.uk'  
**Subject:** REF: 00-COSX14MT04-ID<42> Urgent  
**Importance:** High

Good Afternoon,



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 26 November 2013 15:46  
**To:** 'Martin Jenkin'  
**Subject:** RE: Simon Cordell

**Attachments:** Data-Protection-KGM.doc; Kelly-Tiller-KGM.doc  
Hello Martin,

Thank you for the phone call today to tell me I was still insured.

Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998.

The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.

And also about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will there fore send then right over to you by email as soon as I get them.

Many Thanks

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 December 2013 13:06  
**To:** 'martinjenkin@broadshuredirect.com'  
**Subject:** RE: Simon Cordell  
Hi Martin

I have still not had a reply from KGM about the data protection or an email from them to say he is in fact still insured. And on the Mid database the van is still showing as not insured, due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive it if he needs to can this please be sorted out as he really does not want any more problems with getting pulled over due to it not showing up as insured. I also have called DVLA again about the log book and have been told that they should be with us soon.

Many Thanks

Lorraine

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 26 November 2013 15:46  
**To:** 'Martin Jenkin'  
**Subject:** RE: Simon Cordell

Hello Martin,

Thank you for the phone call today to tell me I was still insured.

Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998.

The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to find out why my van is still not showing up on the database.

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Many Thanks

Simon Cordell