

Valuing Equality, Diversity and Accessibility

Enfield has one of the most diverse populations in London and the council is working hard to strengthen and build sustainable communities and neighbourhoods. We value our diverse community and will seek to ensure all applicants have fair access to the Allocations Scheme and services we provide.

We have carried out a comprehensive Equalities Impact Assessment of our Allocations Scheme which is available on Enfield's website:

www.enfield.gov.uk/housingpolicies

A summary Housing Equalities Report is produced annually which describes the people who apply for and are allocated Enfield's council and Housing association homes. A copy is available on the Council's website.

Accessibility

In order to ensure that everyone is able to access housing advice and assistance and, where appropriate, bid for housing through our choice based lettings system, Home Connections, we provide the following:

- **The Housing pages of Enfield Council's website**
 - Enfield's website has been built to be accessible to those who are hard of hearing or visually impaired. It is compatible with popular screen readers and can be navigated easily using a series of keyboard shortcuts.
 - For those that have difficulty reading, have limited vision or for those for whom English is not a first language Enfield's website has text-to-speech technology and all pages can be translated into one of 65 languages
 - For those with visual impairments the website has been designed to allow you to select the colour scheme that you find easiest to view such as black on white or white on blue.
- **Literature**
 - Information is available to download from the Enfield Council's website and from Home Connections website
 - Letters and documents can be translated on request to a language of your choice if English is not your first language.
 - We provide quick guides which show you how to bid online, over the phone or via text message.