

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 02 July 2018 13:08
To: 'Steven.Hall2@met.police.uk'
Subject: RE: Update - Police Concerns
Hi Steven

Thank you for the update, the time for the telephone call is fine, maybe then I can get a time to see her in person,

Regards

Lorraine

From: Steven.Hall2@met.police.uk [mailto:Steven.Hall2@met.police.uk]
Sent: 02 July 2018 12:22
To: lorraine32@blueyonder.co.uk
Subject: Update - Police Concerns

Ms Cordell

I apologise for the length of time it has taken to make contact with you regarding your concerns.

I am sure you can understand that finding time in Helen Millichap's diary can be a challenge, I have however managed to find sometime for an initial telephone conversation with Ma'am Millichap. I appreciate that you want to meet with Ma'am and a telephone call may not be exactly what you want. That being said this will allow Helen to listen to some of your concerns with the hope of being able to progress them.

I have provisionally booked **1:30pm on Wednesday 11th July.** Is that time convenient and suitable for you.

As previously mentioned if you have any documents or correspondence which would assist Helen, you can forward these to me and I will make sure she is sighted prior to your meeting.

I have attached the link to the MPS complaints website should you feel you require it.

<https://www.met.police.uk/feedback/thanks-and-complaints/>

Regards
Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

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