

From: HAGUE, Angela (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [angela.hague1@nhs.net]
Sent: 31 July 2018 19:35
To: Lorraine Cordell
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Simon Cordell Report

Attachments: Lorraine Cordell letter 31.7.18.docx; Complaints-Concerns-Complaints-BEH.pdf

Dear Ms Cordell,

Thank you for your e-mail. Apologises that I wasn't able to e-mail you earlier today as we discussed.

I have attached a letter in response to your e-mail, and also an information leaflet from the Trust on complaints which I hope you will find helpful.

Please don't hesitate to contact me if you require any further information.

Kind regards

Angela

Angela Hague
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Enfield Assessment Service
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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 30 July 2018 12:36
To: HAGUE, Angela (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Simon Cordell Report

Dear Angela Hague

Thank you for taking the time to spoke to me today, I have called before this date trying to speak to you regarding this but each time you was not in the office.

I also was wrong on the date of your assessment of Simon it was the 19th June 2018 at 11:00 hours.

so it was between this time the report was spent over to Enfield Council and they then used it in court on the 26th June 2018 which as stated on the phone we did not have access to your report on that day only Enfield Council did and the Judge.

I am very shocked that this report has been sent to Enfield Council as you was very aware there was going to be a court assessment of Simon and before Simon had the assessment with you, me and Simon made sure it was nothing to do with the court assessment that had been ordered, and yu clearly told both of us your assessment had nothing to do with the court assessment one you just wanted to make sure Simon was ok.

Your assessment report has also been used when the court assessment was done Enfield Council passed that on to the doctor who was doing the assessment.

I also do not understand why my name is all over it stating things I did not say to you or anyone, I seems like all the mental health team want to do is make my son lose trust in me, stating things I am meant to have said and have not this is not the 1st time the mental health team has done this and I am not happy with what is going on here.

You are meant to be there to help people and yet the mental health team is causing more problems then anything else breaching someone trust is a very big issue and once again this has been done without a care of the impact that is going to cause.

This seems to not be the only information that has been given to Enfield Council as Enfield Council has said things in court multiple times even using incorrect information so I would also like to know where Enfield Council is being passed this information from about my son's health and why no consent has been given to pass this information over to Enfield Council.

When I spoke with you I told you my son had lost all trust and this is the sort of reasons why reports being sent out to other body's when in fact there was no right to do so, my son has never given consent for any of his medical records to be given out to Enfield Council and we want to know the reason as to who and why this report was handed to Enfield Council, then used in a court of law and then passed to a doctor to do the court assessment, and is going to used in court many times what rights was used when this report was handed out and what duty of care was used.

I would like this looked into as soon as possible, and the person name who is sending this information to Enfield Council and the department they work for, I would also like to know the complaints Email as I believe what has been done regarding this is wrong

in law and a breach of data protection as well as other breaches towards my son and the use of my name stating things I did not say.

Regards

Lorraine Cordell

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